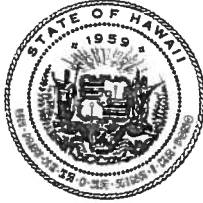


DAVID Y. IGE
GOVERNOR



SARAH ALLEN
ADMINISTRATOR

PAULA A. YOUNGLING
ASSISTANT ADMINISTRATOR

**STATE OF HAWAII
STATE PROCUREMENT OFFICE**

P.O. Box 119
Honolulu, Hawaii 96810-0119
Telephone: (808) 587-4700
e-mail: state.procurement.office@hawaii.gov
<http://spo.hawaii.gov>

March 16, 2015

TO: Executive Department/Agencies City and County of Honolulu (C&C of Honolulu)
 Department of Education (DOE) Honolulu City Council
 (Excludes Charter Schools) Honolulu Board of Water Supply
 Office of Hawaiian Affairs (OHA) Honolulu Authority for Rapid Transportation (HART)
 University of Hawaii (UH) County of Hawaii
 Hawaii Health Systems Corporation Hawaii County Council
 (HHSC) County of Hawaii-Department of Water Supply
 House of Representatives (House) County of Maui
 Senate Maui County Council
 Judiciary County of Maui-Department of Water Supply
 County of Kauai
 Kauai County Council
 County of Kauai-Department of Water

FROM:

Sarah Allen
Administrator

SUBJECT:

Change No. 3
SPO Vendor List Contract No. 13-12
NASPO AUTOMATED EXTERNAL DEFIBRILLATORS - STATEWIDE
NASPO Contract No. SW300
Expires: March 31, 2016

The following changes are made to the subject vendor list contract:

- Extend the price list contract term through March 31, 2016.
- Phyllis Ono-Evangelista is the new point of contact for OHA.
- Tritia Cruz is the new point of contact for the Judiciary.

The current vendor list contract incorporating Change No. 3 is available on the SPO website: <http://spo.hawaii.gov>; click on *Price & Vendor List Contracts* on the home page.

If you have any questions, please contact Stanton Mato at (808) 586-0566 or email stanton.d.mato@hawaii.gov.

**STATE OF HAWAII
STATE PROCUREMENT OFFICE**

SPO Vendor List Contract No. 13-12

Includes Change No. 3
Revised March 16, 2015

**WSCA-NASPO
AUTOMATED EXTERNAL DEFIBRILLATORS - STATEWIDE**

(NASPO Contract No. SW300)
February 15, 2013 to March 31, 2016

INFORMATION ON WSCA-NASPO

The State of Hawaii is a member of the Western States Contracting Alliance (WSCA) - National Association of State Procurement Officials (NASPO). WSCA-NASPO is a cooperative group-contracting consortium for state government departments, institutions of higher education, agencies and political subdivisions (e.g. colleges, school districts, counties, cities, etc.) for the 50 states, the District of Columbia and the organized US territories. WSCA-NASPO seeks to achieve price discounts by combining the requirements of multi-state governmental agencies, and cost-effective and efficient acquisition of quality products and services.

The State of Oklahoma is the current lead agency and contract administrator for the WSCA - NASPO Automated External Defibrillator contract. A request for competitive sealed proposals was issued on behalf of WSCA-NASPO Cooperative Purchasing Organization, LLC and contracts were awarded to six (6) qualified Contractors. The State of Hawaii signed a Participating Addendum with four (4) Contractors.

The Automated External Defibrillators contract includes Automated External Defibrillator equipment, advanced life support devices, disposable products, training, and related services.

For additional information on this contract, visit the WSCA-NASPO website at www.aboutwsca.org.



PARTICIPATING JURISDICTIONS listed below have signed a memorandum of agreement with the SPO and are authorized to utilize this vendor list contract:

Executive Departments/Agencies
 DOE
 (Excludes Charter Schools)
 OHA
 UH
 HHSC
 House
 Senate
 Judiciary
 C&C of Honolulu

Honolulu City Council
 Honolulu Board of Water Supply
 HART
 County of Hawaii
 Hawaii County Council
 County of Hawaii-Department of Water Supply
 County of Maui
 Maui County Council
 County of Maui-Department of Water Supply
 County of Kauai
 Kauai County Council
 County of Kauai-Department of Water

The participating jurisdictions are not required but may purchase from this vendor list contract, and requests for exception from the contract are not required. Participating jurisdictions are allowed to purchase from other contractors; however, HRS chapter 103D and the procurement rules will apply to purchases using the applicable method of procurement and its procedures, such as small purchases or competitive sealed bidding. The decision to use this contract or to solicit pricing from other sources is at the discretion of the participating jurisdiction.

POINTS OF CONTACT. Questions regarding the products listed, ordering, pricing, and status should be directed to the contractor(s).

Procurement questions or concerns may be directed as follows:

Jurisdiction	Name	Phone	Fax	E-mail
Executive	Stanton Mato	586-0566	586-0570	stanton.d.mato@hawaii.gov
DOE (Excludes Charter Schools)	Procurement Staff	675-0130	675-0133	doeprocure@notes.k12.hi.us
OHA	Phyllis Ono-Evangelista	594-1833	594-1865	phylliso@oha.org
UH	Matthew Chow(Primary) Karlee Hisashima	956-2765 956-8687	956-2096 956-2093	chowmatt@hawaii.edu karlee@hawaii.edu
HHSC	Joe Evanoff	733-4168	733-4460	jevanoff@hhsc.org
House	Brian Takeshita	586-6423	586-6401	takeshita@capitol.hawaii.gov
Senate	Carol Taniguchi	586-6720	586-6719	c.taniguchi@capitol.hawaii.gov
Judiciary	Tritia Cruz	538-5805	538-5802	tricia.l.cruz@courts.state.hi.us
C&C of Honolulu	Procurement Specialist	768-5535	768-3299	bfspurchasing@honolulu.gov
Honolulu City Council	Clayton Wong	768-5084	768-5011	cwong@honolulu.gov
Honolulu Board of Water Supply	Vicki Kitajima	745-5151	550-9193	vkitajima@hbws.org
HART	Nicole Chapman	768-6135	768-5110	nchapman@honolulu.gov
County of Hawaii	Jeffrey Dansdill	961-8440	961-8248	jdansdill@co.hawaii.hi.us
Hawaii County Council	Jeffrey Dansdill	961-8440	961-8248	jdansdill@co.hawaii.hi.us

Jurisdiction	Name	Phone	Fax	E-mail
County of Hawaii- Department of Water Supply	Ka'iulani Matsumoto	961-8050 ext. 224	961-8657	kmatsumoto@hawaiiidws.org
County of Maui	Greg King	249-2403 ext. 30	249-0839	greg.king@co.maui.hi.us
Maui County Council	Ross Izumigawa	270-7661	270-7686	ross.izumigawa@mauicounty.us
County of Maui- Department of Water Supply	Kenneth Bissen Holly Perdido	270-7684 270-7684	270-1736 270-1736	ken.bissen@co.maui.hi.us holly.perdido@co.maui.hi.us
County of Kauai	Florence Kakuda	241-4294	241-6297	fkakuda@kauai.gov
Kauai County Council	Lisa Ishibashi Scott Sato	241-4820 241-4810	241-6349 241-6349	lishibashi@kauai.gov ssato@kauai.gov
County of Kauai- Department of Water	Fay Tateishi	245-5423	245-5813	ftateishi@kauaiwater.org

USE OF PRICE & VENDOR LIST CONTRACTS BY NONPROFIT ORGANIZATIONS.

Pursuant to HRS §103D-804, nonprofit organizations with current purchase of service contracts (HRS chapter 103F) have been invited to participate in the SPO price & vendor lists contracts.

A listing of these nonprofit organizations is available at the SPO website: <http://spo.hawaii.gov>. Click on *For Vendors > Non-Profits > Cooperative Purchasing Program > View the list of qualifying nonprofits eligible to participate in cooperative purchasing.*"

If a nonprofit wishes to purchase from a SPO price or vendor list contract, the nonprofit must obtain approval from each Contractor, i.e., participation must be mutually agreed upon. A Contractor may choose to deny participation by a nonprofit. Provided, however, if a nonprofit and Contractor mutually agree to this arrangement, it is understood that the nonprofit will retain its right to purchase from other than a SPO price or vendor list Contractor(s).

VENDORS. The following contractors, listed alphabetically, are authorized to provide Automated External Defibrillator products and services. They have signed a Master Agreement with the State of Oklahoma and a Participating Addendum with the Hawaii State Procurement Office.

<u>Contractor</u>	<u>Master Price Agreement Number</u>
Cardiac Science Corporation	SW300
Philips Healthcare	SW300
Physio-Control, Inc.	SW300
ZOLL Medical Corporation	SW300

VENDOR CODES for annotation on purchase orders are obtainable from the *Alphabetical Vendor Edit Table Report* available at your department's fiscal office. Agencies are cautioned that the remittance address on an invoice may be different from the address of the vendor code annotated on the purchase order. Therefore, when processing an invoice for payment, be sure that the correct vendor code is used.

COMPLIANCE. Prior to awarding a contract, the SPO verified compliance of the Contractor with all laws governing entities doing business in the State pursuant to HRS §103D-310(c), and SPO will monitor compliance throughout the term of the contract via *Hawaii Compliance Express (HCE)*. Therefore, purchasing agencies are not required to verify vendor compliance prior to utilizing a SPO Price or Vendor List Contract.

PURCHASING CARD (pCard). The State of Hawaii Purchasing Card (pCard) is required to be used by the Executive departments/agencies, excluding the DOE, HHSC, OHA, and UH, for

orders totaling less than \$2,500. For purchases \$2,500 or more, agencies may use the pCard, subject to its credit limit, or issue a purchase order.

PURCHASE ORDERS may be issued for purchases \$2,500 or more; and for Contractors who either do not accept the pCard, set minimum order requirements before accepting the pCard for payment, or charge its customers a transaction fee for the usage.

SPO VL CONTRACT NO. 13-12 & NASPO Master Agreement No. SW300 shall be typed on purchase orders issued against this vendor list contract. For pCard purchases, the SPO VL Contract No. 13-12 and NASPO Master Agreement No. SW300 shall be notated on the appropriate transaction document.

HAWAII GENERAL EXCISE TAX (GET) shall not exceed 4.712% for the island of Oahu and 4.166% for Maui, Kauai and Hawaii. The GET is not applied to shipping or delivery charges.

PAYMENTS are to be made to the Contractor(s) remittance address. HRS §103-10 provides that the State shall have thirty (30) calendar days after receipt of invoice or satisfactory completion of contract to make payment. Payments may also be made via pCard.

COMMODITY DESCRIPTION FOR AUTOMATED EXTERNAL DEFIBRILLATORS (AED). Automated External Defibrillators Contract includes AED materials, equipment, advanced life support devices, chest compression units, disposable products, and related services for placement in State and Local Government Agencies, rural communities First Responders, health care facilities, and other public access locations.

VENDOR AND PRODUCT EVALUATION form SPO-012, for the purpose of addressing concerns on this vendor list contract, is available to agencies at the SPO website: <http://spo.hawaii.gov>. Click on *Forms* on the home page.

PRICE OR VENDOR LIST CONTRACT AVAILABLE ON THE INTERNET at the SPO website: <http://spo.hawaii.gov>. Click on *Price & Vendor List Contracts* on the home page.

HOW TO USE THIS VENDOR LIST CONTRACT:

1. Choose the option (equipment, advanced life support devices, disposable products, training and related services) that works best for your situation.
2. A minimum of one price quote is required.
3. Vendor information is listed on the following pages:
 - Cardiac Science on page 6
 - Philips Healthcare on page 7
 - Physio-Control on page 8
 - ZOLL Medical on page 9
4. Retain documents justifying purchase in the procurement/contract file.

For Certified AED/CPR Training Contact:

William Justice, AHA BLS Regional Faculty

Phone: (405) 642-3383

Email: WilliamJustice@cox.net

Dolly Rolland or Catherine Haynes AHA CPR/AED Instructors

Phone: (580) 762-5815.



CONTRACTOR INFORMATION

Contractor:	Cardiac Science Corporation N7W22025 Johnson Drive Waukesha, WI 53186		
Customer Service/Order Placement:		Order Placement Contact	Technical Support Contact
	Name:	Customer Service/Order Placement (8:00-4:30 PM, M-F)	Technical Support (24 hours a day, 7 days a week)
	Phone:	(800) 426-0337 ext. 2494	(800) 426-0337
	Fax:	(800) 925-2825	(262) 798-5236
	E-mail:	care@cardiacscience.com	techsupport@cardiacscience.com
Contract Pricing:	Discount: Prices shown herein are Net (discount deducted) Additional Qty. Discount: see price sheets (prices shown herein are Net: 30 days)		
Contractor's Website:	https://shop.cardiacscience.com/publicstore/		
Payment/Order Placement Address:	Billing Will Be From		Payments Sent To
	Cardiac Science Corporation N7W22025 Johnson Drive Waukesha, WI 53186		Cardiac Science Corporation P.O. Box 83261 Chicago, IL 60691-0261
Minimum Orders:	None		
Delivery Time:	14 Days After Receipt of Order (ARO) – Standard Orders 30 Days After Receipt of Order (ARO) – Special Orders		
	Expedited delivery can be accomplished for large orders in as little as three days, sometimes sooner.		
Shipping Destination:	Freight on Board (FOB) Destination		
Freight:	Prepaid and Included		
Additional Information:	All technical documentation necessary to operate Cardiac Science Corporation products will be provided with the delivery of each product.		

For Cardiac Science Corporation product information, go to the following link below:

<http://www.aboutwsca.org/#/contract-details/16/contractor/68>

RETURN INSTRUCTIONS: *Please obtain a Return Material Authorization (RMA) number prior to returning your equipment for repair. Note the RMA number on the outside of your box to be sure your device is properly routed and promptly repaired. *Please have serial and model numbers available when phoning. You can find these numbers on the underside of the AED unit.

Upon receipt of your equipment, you can expect a 2-week turn-around-time (including shipping) for repair and return of your device. When the 7-year device warranty expires, a diagnostic charge of \$195 applies, plus the cost of the repair (after customer authorization). *Warranty information is located at <http://spo.hawaii.gov/wp-content/uploads/2013/12/CS-Warranty.pdf>



CONTRACTOR INFORMATION

Contractor:	Philips Healthcare 3000 Minuteman Road Andover, MA 01810	
Customer Service/Order Placement:	Primary Contact	
	Alternate Contact	
	Name:	Philips Online Store/Customer Service (9am-9pm EST, M-F)
	Phone:	1-800-934-7372
	Fax:	1-800-947-3299
E-mail:	aed.market@philips.com	
Contract Pricing:	Discount: Prices shown herein are Net (discount deducted) Additional Qty. Discount: see price sheets (prices shown herein are Net: 30 days)	
Contractor's Website:	https://estore.healthcare.philips.com/b2b_store/b2b/z_createcookie.do?shopId=B2B_US	
Payment/Order Placement Address:	Billing Will Be From	Payments Sent To
	Philips Healthcare 3000 Minuteman Road Andover, MA 01810	Philips Healthcare P.O. Box 10035 Atlanta, GA 30384-0355
Orders To Be Sent To:	AED Market Philips Healthcare 3000 Minuteman Road Andover, MA 01810	
Minimum Orders:	No minimum ordering, although order < \$300 may be subject to shipping charges	
Delivery Time:	Within 120 Days After Receipt of Order (ARO) in accordance with NASPO delivery terms Philips will make reasonable effort to meet Customer's delivery requirements. If Philips is unable to meet Customer's delivery requirements, alternative arrangements may be agreed. In absence of such agreement, Customer's sole remedy is to cancel the order.	
Shipping Destination:	Freight on Board (FOB) Destination	
Freight:	Prepaid and Included. (Rush shipping is available for an additional fee)	
Additional Information:	Instruction or operating manuals shall be furnished for all equipment supplied under this contract at no additional cost to the end user.	

For Philips Healthcare product information, go to the following link below:

<http://www.aboutwsca.org/#/contract-details/16/contractor/71>

PHILIPS RETURN PROCESS: A Returned Goods Authorization (RGA) number is required for all returns and must be obtained prior to returning product to Philips. To obtain a RGA number, call Customer Service at 1-800-225-0230. The RGA number must appear on the outside of the box. All returns after 60 days of shipment shall be subject to a restocking charge. *Customer shall pay all shipping charges for returns.*

Philips does not accept returns of Consumables Products that have been opened, are expired, or damaged. Please contact Philips Healthcare at 800-228-0230 for guidance on any returns. ***Warranty information is located at** <http://spo.hawaii.gov/wp-content/uploads/2013/12/PH-Product-Warranty.pdf>



CONTRACTOR INFORMATION

Contractor:	Physio-Control, Inc. 11811 Willows Road NE Redmond, WA 98052-2003	
Customer Service/Order Placement:	Order Placement Contact	
	Name:	Customer Support (5:00 AM to 4:00 PM PST)
	Phone:	(800) 442-1142, option 2
	Fax:	(800) 426-8049
Contract Pricing:	Discount: Prices shown herein are Net (discount deducted) Additional Qty. Discount: see price sheets (prices shown herein are Net: 30 days)	
Restocking Fee:	10% This fee will be charged to returned goods to vendor in the event of ordering error by the agency.	
Contractor's Website:	http://www.physio-control.com/	
Payment/Order Placement Address:	Billing Will Be From	
	Physio-Control, Inc. 11811 Willows Road NE Redmond, WA 98052-2003	Payments Sent To Physio-Control, Inc. 12100 Collections Center Drive Chicago, IL 60693
Orders To Be Sent To:	Same as Contractor Address	
Minimum Orders:	There is no minimum order requirement. For orders with a line item total less than \$200, a \$10 processing fee is added to the order. The processing fee applies to orders placed by phone or fax. Orders placed through the Physio-Control web store will not incur this charge.	
Delivery Time:	Within 120 Days After Receipt of Order (ARO) in accordance with NASPO delivery terms	
Shipping Destination:	Freight on Board (FOB) Destination	
Freight:	Prepaid and Included	
Additional Information:	Instruction or operating manuals shall be furnished for all equipment supplied under this contract at no additional cost to the end user. Currently service parts are not available through the Web Store.	

For Physio Control's product information, go to the following link below:

<http://www.aboutwsca.org/#/contract-details/16/contractor/72>

RETURNED PRODUCT POLICY: If Customer desires to return a purchased product, Customer must call Customer Support at 800-442-1142 for information on credit or replacement of any purchased and non-expired product. A Returned Material Authorization (RMA) number will be provided and must be clearly identified on the carton of any returned product. *Warranty information is located at <http://spo.hawaii.gov/wp-content/uploads/2013/12/PC-Warranty-Information.pdf>

Customer must return the product to Physio-Control in its original packaging, unopened, and undamaged, except for product that was received in a damaged condition or as otherwise authorized by Physio-Control, which product may be returned in its existing condition. Physio-Control will not accept the return of a non-defective and conforming product if Customer breaks the security seal on the product.

Physio-Control will provide an RMA and accept the return of any product under any of the following circumstances:

- a) Physio-Control shipped the product in error;
 - b) Customer received the product after the product's expiration date;
 - c) Customer received the product in a damaged condition;
 - d) The product is recalled and must be removed from the market; or
 - e) Physio-Control specifically authorized the return of the product (a 10% restocking fee may apply).
- Product must be returned within 30 days from the date the Customer receives the product, or within 30 days from the date the Customer receives notice of recall, if applicable. *Customer is advised that product returned without an RMA number, or not otherwise authorized, will not be accepted and will be returned to Customer at Customer's expense.*



CONTRACTOR INFORMATION

Contractor:	ZOLL Medical Corporation 269 Mill Road Chelmsford, MA 01824-4105	
Customer Service/Order Placement:	Order Placement Contact	
	Name:	Customer Service (8:30am-7:00pm EST, M-F)
	Phone:	(978) 421-9440
	Fax:	(978) 421-0015
	E-mail:	customerservice@zoll.com
Contract Pricing:	Discount: Prices shown herein are Net (discount deducted) Additional Qty. Discount: see price sheets (prices shown herein are Net: 30 days)	
Contractor's Website:	http://www.zoll.com/	
Payment/Order Placement Address:	Billing Will Be From	Payments Sent To
	ZOLL Medical Corporation 269 Mill Road Chelmsford, MA 01824-4105	ZOLL Medical Corporation GPO P.O. Box 27028 New York, NY 10087-7028
Minimum Orders:	None	
Delivery Time:	Within 120 Days After Receipt of Order (ARO) in accordance with NASPO delivery terms	
Shipping Destination:	Freight on Board (FOB) Destination	
Freight:	Prepaid and Included	
Additional Information:	Price List can be supplied in electronic pdf format upon request.	

For ZOLL Medical Corporation product information, go to the following link below:

<http://www.aboutwsca.org/#/contract-details/16/contractor/73>

SERVICE REQUEST PROCESS: You will be given a Returned Material Authorization (RMA) number to track the return of your product. The Technical Support Representative will require the following pertinent information:

- Unit Serial Number
- Description of the complaint
- Department where the equipment is being used
- Patient information if applicable
- ECG strips if available
- Purchase Order number if the device is out of warranty

A Service Loaner is available at no charge during the repair analysis process and is shipped to arrive before 10 AM the next business day. ZOLL pays for the shipping and insurance of the customer unit and the Service Loaner while the unit is under Factory or Extended Warranty. ***Warranty information is located at <http://spo.hawaii.gov/wp-content/uploads/2013/12/ZOLL-Warranty-Information.pdf>**

NON-WARRANTY RETURN FOR SERVICE: If a device is out of warranty and is returned to ZOLL for service, the Service Depot will evaluate the device to determine if a repair is needed. ZOLL will perform a comprehensive evaluation which could take several hours to complete. If ZOLL's evaluation does not warrant the device to be repaired, an evaluation charge shall apply. ZOLL's Service evaluation charge is a minimum of three (3) hours of Labor plus shipping of the device. If the evaluation warrants the device to be repaired, the total cost of the repair will include parts, labor, and shipping. If you choose to decline the repair, the evaluation charge will then apply. **Current Depot Repair Rate is \$150 per hour. ZOLL does not offer on-site service but will provide loaners within 24 hours.**