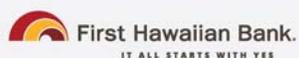


FIRST HAWAIIAN BANK STATE OF HAWAII P-CARD WEBINAR



WEDNESDAY,
OCTOBER 22, 2014
9:00 AM

▶ TOPICS FOR TODAY

- MasterCard Merchant Locator
- CentreSuite Updates
- Emergency Card Review
- Fraud Landscape
- Questions

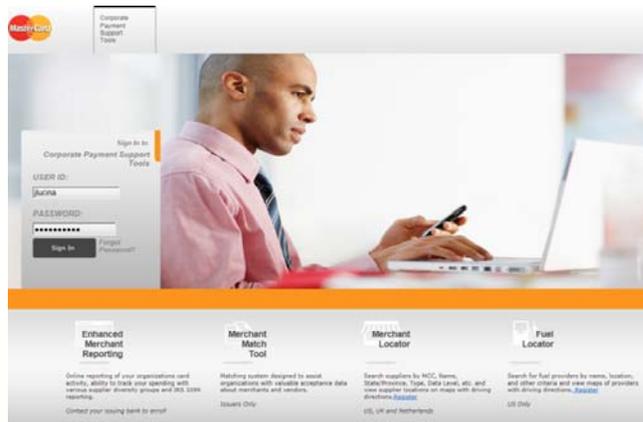


MasterCard Merchant Locator

Cecilia McMoore
First Hawaiian Bank



MasterCard Merchant Locator



Merchant Locator is a free tool provided by MasterCard which allows companies to quickly and easily locate suppliers in the US that already accept MasterCard.

MasterCard Merchant Locator

Merchant locator helps . . .

- Determine if vendors accept MasterCard as a form of payment
- Research the Merchant Category Code (MCC) for a particular vendor
- Reduce situations where cards are declined due to incorrect MCC on SPO-35



Merchant Locator

Merchant Locator

Welcome to the MasterCard Merchant Locator.

The Merchant Locator can be used to identify business partners throughout the United States, Great Britain most cases, a map displaying the location will also be provided.

While the Locator does not contain every merchant that accepts MasterCard Purchasing Card, merchants that a merchant not currently appearing in the Locator may be added at a later date. If a merchant is not displayed

Step 1 - Required fields

The Merchant Locator will search all available USA merchants and display your results in alphabetical order. Country is required.

Address or Intersection:
 (Example: 1 Main St. or Main St. and 2nd St.)

City:

State:

Postal Code:

* Country:

Step 2 - Select the number of results per page
 Display per page

Step 3 - Refine your Search
 Merchant Category Description:

Merchant Category Code:

Merchant Name:

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Merchant Locator Features

- Anyone Can Create an Account
- Free Service provided by MasterCard
- Data comes from MasterCard's Global Repository which is updated daily



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Accessing Merchant Locator



The site can be found at <https://cps.mastercardbusiness.com>
 Click **Register** underneath the Merchant Locator heading.

REGISTER

1. Read and agree to the End User License Agreement
2. Complete the Registration Form
3. Setup a username and password.

Register - Step 2 of 3

Contact Information.

* Indicates a required field

** State and Zip Code are required for US and Canada only.

* Country: UNITED STATES

* First Name:

* Last Name:

* Employer Name:

* Employer Type:

Corporation / Private Company

U.S. Government / U.S. Public

Non-U.S. Government / Non-U.S. Public

Address Line 1:

Address Line 2:

City:

** State/Province/Region:

** Zip/Postal Code:

Phone Number:

Extension:

* E-Mail Address:



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Address or Intersection: (Example: 1 Main St. or Main St. and 2nd St.)

City:

State: -- Select State --

Postal Code:

* Country: UNITED STATES

Step 2 - Select the number of results per page
 Display 5 Items per page

Step 3 - Refine your Search
 Merchant Category Description: -- All Categories Selected --
 or
 Merchant Category Code:
 Merchant Name:

Result #: 1

Map Available

Merchant: HAWAIIAN AIRLINES

Address: 3375 KOAPAKA ST STE G350 HONOLULU , HI 96819-1804

Phone: 8088353700

Merchant Category/Code: HAWAIIAN AIR - 3196

Merchant Data Level: 2

Socio-Economic Indicators Available: SBE = Y None

[Detailed Map](#) [Driving Directions](#)



SEARCH TIPS

- Vendors may have more than one Merchant Category Code (MCC)
 - Hotels may have a different MCC for hotel and restaurant transactions
 - Companies may have different MCC's if they participate in different lines of business.
- Vendors may be listed under a different name.
 - Search may need to be done by physical address