

DAVID Y. IGE  
GOVERNOR



SARAH ALLEN  
ADMINISTRATOR

PAULA A. YOUNGLING  
ASSISTANT ADMINISTRATOR

**STATE OF HAWAII  
STATE PROCUREMENT OFFICE**

P.O. Box 119  
Honolulu, Hawaii 96810-0119  
Tel: (808) 587-4700  
email: [state.procurement.office@hawaii.gov](mailto:state.procurement.office@hawaii.gov)  
<http://spo.hawaii.gov>

July 1, 2015

TO:            Executive Departments/Agencies            City and County of Honolulu  
                 Department of Education            Honolulu City Council  
                 (Excludes Charter Schools)           Honolulu Board of Water Supply  
                 Hawaii Health Systems Corporation       Honolulu Authority for Rapid Transportation  
                 Office of Hawaiian Affairs                County of Hawaii  
                 University of Hawaii                        Hawaii County Council  
                 House of Representatives                County of Hawaii – Dept. of Water Supply  
                 Senate                                        County of Maui  
                 Judiciary                                       Maui County Council  
                    County of Maui – Dept. of Water Supply  
                    County of Kauai  
                    Kauai County Council  
                    County of Kauai – Department of Water

FROM: Sarah Allen, Administrator

A handwritten signature in blue ink, appearing to read "Sarah Allen", is written over the typed name.

SUBJECT: **Change No. 5**  
State Procurement Office (SPO) Price List Contract No. 13-06  
**NASPO VALUEPOINT AUTO PARTS – STATEWIDE**  
Expires December 31, 2015  
**WCSA RFP No. 57224**

The following changes are made to the subject price list contract:

- Extend contract term through December 31, 2015.
- NASPO ValuePoint is the new cooperative agreement name.
- The following revision is made to *Compliance* listed on page 4:

From: **COMPLIANCE**. Prior to awarding a contract, the SPO verified compliance of the Contractor with all laws governing entities doing business in the State pursuant to HRS §103D-310(c), and SPO will monitor compliance throughout the term of the contract via *Hawaii Compliance Express (HCE)*. Therefore, purchasing agencies are not required to verify compliance prior to utilizing a SPO Price or Vendor List Contract.

To: **COMPLIANCE.** The SPO verified compliance of the Contractor with all law-governing entities doing business in the State shall be pursuant to HRS §103D-310(c). Agencies are responsible to only issue a purchase order or pCard to compliant Contractors when placing an order utilizing SPO Price List Contract No. 13-06.

- Tritia Cruz is the new point of contact for the Judiciary.

The current contract incorporating Change No. 5 is available on the SPO website: <http://spo.hawaii.gov>. Click on *Price List and Vendor List Contracts* at the main menu.

If you have any questions, please contact Stanton Mato at (808) 586-0566 or email [stanton.d.mato@hawaii.gov](mailto:stanton.d.mato@hawaii.gov).

**STATE OF HAWAII  
STATE PROCUREMENT OFFICE**

**SPO Price List Contract No. 13-06**

Includes Change No. 5

Revised July 1, 2015

**NASPO VALUEPOINT  
AUTO PARTS - STATEWIDE**

(NASPO ValuePoint Contract No. 5-09-99-29 – Napa Auto Parts)

(NASPO ValuePoint Contract No. 5-09-99-31 – CSK Auto, Inc. dba O'Reilly Auto Parts)

**August 22, 2012 to December 31, 2015**

**INFORMATION ON NASPO VALUEPOINT**

The NASPO ValuePoint Cooperative Purchasing Organization (formerly WSCA-NASPO) is a multi-state contracting consortium of state governments, including local governments, of which the State of Hawaii is a member. The NASPO ValuePoint Purchasing Organization seeks to achieve price discounts by combining the requirements of multi-state governmental agencies, and cost-effective and efficient acquisition of quality products and services.

The State of California is the current lead agency and contract administrator for the NASPO ValuePoint Auto Parts contract. A request for competitive sealed proposals was issued on behalf of the NASPO ValuePoint Cooperative Purchasing Organization and contracts were awarded to three (3) qualified contractors. The State of Hawaii has signed a Participating Addendum with two (2) contractors.

The purpose of this contract is to provide the entire portfolio of quality after-market light duty auto parts in a timely and efficient manner. The contractor will be the primary point of warehousing, data collection, reporting, and distribution of supplies to the State.

For additional information on this contract, visit the NASPO ValuePoint website at [www.naspovaluepoint.org](http://www.naspovaluepoint.org).



**PARTICIPATING JURISDICTIONS** listed below have signed a cooperative agreement and/or a memorandum of agreement with the SPO and are authorized to utilize this price list contract.

Executive Departments/Agencies	City and County of Honolulu (C&C Honolulu)
Department of Education (DOE)	Honolulu City Council
(Excludes Charter Schools)	Honolulu Board of Water Supply
Hawaii Health Systems Corporation (HHSC)	Honolulu Authority for Rapid Transportation (HART)
Office of Hawaiian Affairs (OHA)	County of Hawaii
University of Hawaii (UH)	Hawaii County Council
House of Representatives (House)	County of Hawaii – Department of Water Supply
Senate	County of Maui
Judiciary	Maui County Council
	County of Maui – Department of Water Supply
	County of Kauai
	Kauai County Council
	County of Kauai – Department of Water

The participating jurisdictions are not required, but may purchase from this price list contract, and requests for exception from the contract are not required. Participating jurisdictions are allowed to purchase from other contractors, however, HRS chapter 103D and the procurement rules apply to purchases using the applicable procurement method and its procedures, such as small purchases or competitive sealed bidding. The decision to use this contract or to solicit pricing from other sources will be at the discretion of the participating jurisdiction.

**POINT OF CONTACT.** Questions regarding the products listed, ordering, pricing, and status should be directed to the contractor.

Procurement questions or concerns may be directed as follows:

Jurisdiction	Name	Telephone	Fax	E-mail
Executive	Stanton Mato	586-0566	586-0570	<a href="mailto:stanton.d.mato@hawaii.gov">stanton.d.mato@hawaii.gov</a>
DOE (Excludes Charter Schools)	Procurement Staff	675-0130	675-0133	<a href="mailto:doeprocare@notes.k12.hi.us">doeprocare@notes.k12.hi.us</a>
HHSC	Joe Evanoff	733-4168	733-4460	<a href="mailto:jevanoff@hhsc.org">jevanoff@hhsc.org</a>
OHA	Phyllis Ono-Evangelista	594-1833	594-1865	<a href="mailto:phylliso@oha.org">phylliso@oha.org</a>
UH	Matthew Chow Karlee Hisashima	956-2765 956-8687	956-2096 956-2093	<a href="mailto:chowmatt@hawaii.edu">chowmatt@hawaii.edu</a> <a href="mailto:karlee@hawaii.edu">karlee@hawaii.edu</a>
House	Brian Takeshita	586-6423	586-6401	<a href="mailto:takeshita@capitol.hawaii.gov">takeshita@capitol.hawaii.gov</a>
Senate	Carol Taniguchi	586-6720	586-6719	<a href="mailto:c.taniguchi@capitol.hawaii.gov">c.taniguchi@capitol.hawaii.gov</a>
Judiciary	Tritia Cruz	538-5805	538-5802	<a href="mailto:tritia.l.cruz@courts.hawaii.gov">tritia.l.cruz@courts.hawaii.gov</a>
C&C of Honolulu	Procurement Specialist	768-5535	768-3299	<a href="mailto:bfspurchasing@honolulu.gov">bfspurchasing@honolulu.gov</a>
Honolulu City Council	Clayton Wong	768-5084	768-5011	<a href="mailto:cwong@honolulu.gov">cwong@honolulu.gov</a>
Honolulu Board of Water Supply	Vicki Kitajima	748-5151	550-9193	<a href="mailto:vkitajima@hbws.org">vkitajima@hbws.org</a>
HART	Nicole Chapman	768-6135	768-5110	<a href="mailto:nchapman@honolulu.gov">nchapman@honolulu.gov</a>
County of Hawaii	Jeffrey Dansdill	961-8440	961-8248	<a href="mailto:jdansdill@co.hawaii.hi.us">jdansdill@co.hawaii.hi.us</a>
Hawaii County Council	Jeffrey Dansdill	961-8440	961-8248	<a href="mailto:jdansdill@co.hawaii.hi.us">jdansdill@co.hawaii.hi.us</a>

Jurisdiction	Name	Telephone	Fax	E-mail
County of Hawaii- Department of Water Supply	Ka'iulani Matsumoto	961-8050 x224	961-8657	<a href="mailto:kmatsumoto@hawaiiidws.org">kmatsumoto@hawaiiidws.org</a>
County of Maui	Greg King	270-7488	270-7138	<a href="mailto:greg.king@co.maui.hi.us">greg.king@co.maui.hi.us</a>
Maui City Council	Ross Izumigawa	270-7661	270-7686	<a href="mailto:ross.izumigawa@mauicounty.us">ross.izumigawa@mauicounty.us</a>
County of Maui- Department of Water Supply	Kenneth Bissen Holly Perdido	270-7684 270-7684	270-1736 270-1736	<a href="mailto:ken.bissen@co.maui.hi.us">ken.bissen@co.maui.hi.us</a> <a href="mailto:holly.perdido@co.maui.hi.us">holly.perdido@co.maui.hi.us</a>
County of Kauai	Florence Kakuda	241-4294	241-6297	<a href="mailto:fkakuda@kauai.gov">fkakuda@kauai.gov</a>
Kauai County Council	Lisa Ishibashi Scott Sato	241-4820 241-4810	241-6349 241-6349	<a href="mailto:lishibashi@kauai.gov">lishibashi@kauai.gov</a> <a href="mailto:ssato@kauai.gov">ssato@kauai.gov</a>
County of Kauai- Department of Water	Fay Tateishi	245-5423	245-5813	<a href="mailto:ftateishi@kauaiwater.org">ftateishi@kauaiwater.org</a>

**USE OF PRICE & VENDOR LIST CONTRACT BY NONPROFIT ORGANIZATIONS.** Pursuant to HRS §103D-804, nonprofit organizations with current purchase of service contracts (HRS chapter 103F) have been invited to participate in the SPO price and vendor list contracts.

A listing of these nonprofit organizations is available at the SPO website: <http://spo.hawaii.gov>. Click on *For Vendors > Non-Profits > Cooperative Purchasing Program > View the list of qualifying nonprofits eligible to participate in cooperative purchasing.*

If a nonprofit wishes to purchase from an SPO price or vendor list contract, the nonprofit must obtain approval from each Contractor (participation must be mutually agreed upon, for example). A Contractor may choose to deny participation by a nonprofit. However, if a nonprofit and Contractor mutually agree to this arrangement, it is understood that the nonprofit will retain its right to purchase from other than an SPO price list contract vendor(s).

**VENDORS.** Napa Auto Parts (NAPA) and O'Reilly Auto Parts (O'Reilly) are the authorized contractors to provide auto parts. Napa and O'Reilly have signed a Master Price Agreement with the State of California and a Participating Addendum with the Hawaii State Procurement Office.

<u>Contractor Name</u>	<u>Master Price Agreement Number</u>
Napa Auto Parts (NAPA)	5-09-99-29
O'Reilly Auto Parts (O'Reilly)	5-09-99-31

## AGENCY INSTRUCTIONS - PRICE QUOTES

1. Agency shall obtain one (1) price quote for expenditures under \$5,000.
2. For expenditures of \$5,000 or more, agency shall obtain one price quote from Napa Auto Parts and one price quote from O'Reilly Auto Parts.
3. Personnel conducting or participating in utilizing this price list contract is responsible to complete form SPO-010, Record of Procurement, when an award is for \$5,000 or greater. All non-responsive vendor(s) and related pertinent information to this procurement shall be notated in Part C. The completed and properly signed (personnel with delegated authority) copy of SPO-010 shall be kept in the procurement/contract file.

**CONSIDERATION OF QUOTES.** Agencies shall consider all responsive and responsible quotes received. An award shall be made to the vendor(s) offering the lowest price. If the lowest price does not meet the agency's specification requirement, the award may be made to the vendor(s) whose offer represents the best value to the agency. Best value means the most advantageous offer determined by evaluating and comparing all relevant criteria in addition to price so that the offer meeting the overall combination that best services the agency is selected. The criteria may include, in addition to others, the total cost of ownership, performance, history of the vendor, quality of goods, services, delivery and proposed technical performance.

**VENDOR CODES** for annotation on purchase orders are obtainable from the *Alphabetical Vendor Edit Table* available at your department's fiscal office. Agencies are cautioned that the remittance address on an invoice may be different from the address of the vendor code annotated on the purchase order.

**COMPLIANCE.** The SPO verified compliance of the Contractor with all law-governing entities doing business in the State shall be pursuant to HRS §103D-310(c). Agencies are responsible to only issue a purchase order or pCard to compliant Contractors when placing an order utilizing SPO Price List Contract No. 13-06.

**PURCHASING CARD (pCard).** The State of Hawaii Purchasing Card (pCard) is required to be used by the Executive departments/agencies, excluding DOE, OHA and UH for orders totaling less than \$2,500. For purchases of \$2,500 or more, agencies may use the pCard, subject to its credit limit, or issue a purchase order.

**PURCHASE ORDERS** may be issued for purchases of \$2,500 or more, and for vendors who either do not accept the pCard, set minimum order requirements before accepting the pCard for payment, or charge its customers a transaction fee for the usage.

**SPO PL Contract No. 13-06 & WSCA Contract No. 5-09-99-29 (Napa) & WSCA Contract No. 5-09-99-31 (O'Reilly)** will be typed on purchase orders issued against this price list contract. For pCard purchases, the SPO PL Contract No. 13-06 shall be notated on the appropriate transaction document.

**GENERAL EXCISE TAX.** The Hawaii General Excise Tax (GET) shall not exceed 4.712% for the island of Oahu and 4.166% for Maui, Kauai and Hawaii. The GET is not applied to shipping or delivery charges.

**PAYMENTS** are to be made to the Contractor(s) remittance address. HRS §103-10 provides that the State shall have thirty (30) calendar days after receipt of invoice or satisfactory completion of services to make payment. Payments may also be made via pCard.

**VENDOR AND PRODUCT EVALUATION.** Form SPO-012, Evaluation: Vendor or Product, for the purpose of addressing concerns on this price list contract, is available to agencies at the SPO website: <http://spo.hawaii.gov>. Click on *Forms* on the homepage.

**PRICE OR VENDOR LIST CONTRACT AVAILABLE ON THE INTERNET** at the SPO website: <http://spo.hawaii.gov>. Click on *Price & Vendor List Contracts* on the homepage.

# NAPA AUTO PARTS

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## MASTER PRICE AGREEMENT NO. 5-09-99-29

### HOW TO SET UP AN ACCOUNT

1. Agencies shall setup an account with any of the following company-owned or independent owners shown below.

For example, if your agency sets up an account number with Genuine Parts Company, the account number shall be utilized at all Genuine Parts Company's eight (8) store locations on Oahu.

- Genuine Parts Company (NAPA Auto Parts)
- Hanabusa Auto Parts, Inc. (Authorized Dealer)
- Larry's Auto Parts, Inc. (Authorized Dealer)
- United Auto Parts, Inc. (Authorized Dealer)
- Friendly Isle Auto Parts & Supplies, Inc. (Authorized Dealer)
- Parts Center Hawaii, Inc. (Authorized Dealer)
- Pacific Service and Development Corporation (Authorized Dealer)

### PARTS CATALOG/ELECTRONIC PARTS ORDERING

1. After setting up an account, agencies may view the NAPA Auto Parts catalog and order parts electronically by setting up a 10-digit NAPA ProLink ID number by following the instructions on the [www.napaprolink.com](http://www.napaprolink.com) website. (Note: Larry's Auto Parts is excluded.)
  - Click on *Register* under New User.
  - Complete the form and click *Submit*.
  - Write down the 10-digit NAPA ProLink ID number you receive immediately after registration. (This number is critical as this is what will link you to your servicing NAPA store.)
  - Contact your servicing NAPA store and speak to the manager or owner to give them your 10-digit ProLink ID to have them link you to their store.
  - Once your servicing store has you set up in the point-of-sale system, you may log in using the username and password you entered during registration.
  - If you encounter any issues during the setup process, call 1-888-SET-NAPA.

**NAPA AUTO PARTS MINIMUM PRICE DISCOUNT.** The categories shown below are minimum price discounts. Discounts may be higher on the webpage but not lower than the pricing discount shown.

CATEGORY	DESCRIPTION	PRICING DISCOUNT
1	AIR CONDITIONING	30%
2	ALTERNATORS AND STARTERS	30%
3	BATTERIES	25%
4	BEARINGS, BALL AND ROLLER	33%
6	BELTS AND HOSES	40%
7	BRAKES	27%
8	ELECTRICAL AND IGNITION	32%
9	EMISSIONS AND EXHAUST	40%
10	ENGINE AND DRIVE TRAIN	23%
11	FILTERS, OIL, GAS, AIR AND TRANS	60%
12	GASKETS AND SEALS	22%
13	HEATING AND COOLING (ENGINE)	35%
14	LAMPS AND LIGHTING AND MIRRORS	28%
15	OILS & LUBRICANTS REGULAR/SYNTHETIC	20%
16	PUMPS, FUEL AND WATER	26%
17	SUSPENSION, SHOCKS, STRUTS AND STEERING	33%
18	WIPERS/WASHERS	30%
19	WINTER ACCESSORIES	20%

**DELIVERY.** The F.O.B. shipping point is the agency's facility.

- The delivery time for in-stock items is within one (1) hour if the store facility is within five (5) miles of the delivery point. If the delivery point is greater than five (5) miles, the delivery time will be agreed upon by both parties.

**RESTOCKING FEES.** There is no re-stocking fee. A re-stocking fee may apply to special ordered items. This would be generally be defined as items that come from outside the NAPA stocking system.

**CORE CHARGES.** All parts supplied which require core exchanges shall be billed a core charge at the time of sale. Core credit is to be issued the same day as the core is returned. Any core that is not usable or not returned shall not be credited.



## GENUINE PARTS COMPANY

Remit Payment To: Genuine Parts Company  
Address: Hawaii COJ  
File 56893  
Los Angeles, CA 90074-6893

Vendor Code: 279467 00

### OAHU

91-291 A-3 Malakole Street  
Kapolei, HI 96707  
Phone: (808) 673-1860  
Fax: (808) 673-1865  
Nona Millan

666 Mapunapuna Street  
Honolulu, HI 96819  
Phone: (808) 839-5165  
Fax: (808) 837-7726  
Jeff Leonard

1488 Hart Street  
Honolulu, HI 96817  
Phone: (808) 832-6292  
Fax: (808) 832-6280  
John Tomei

115 Hekili Street  
Kailua, HI 96734  
Phone: (808) 266-1070  
Fax: (808) 266-1075  
Gary Oyama

94-380 Moloalo Street  
Waipahu, HI 96797  
Phone: (808) 677-3121  
Fax: (808) 676-3790  
Tommy Rivera

98-718 Moanalua Road  
Pearl City, HI 96782  
Phone: (808) 487-6100  
Fax: (808) 487-6276  
Hilton Medeiros

46-126 Kahuhipa Street  
Kaneohe, HI 96744  
Phone: (808) 233-1135  
Fax: (808) 235-6675  
Blaine Noda

98-025 Hekaha Street  
Aiea, HI 96701  
Phone: (808) 487-0045  
Fax: (808) 488-5261  
Steve Oyama

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## AUTHORIZED DEALERS - OAHU HANABUSA AUTO PARTS, INC.

Remit Payment To: Hanabusa Auto Parts, Inc.  
Address: 85-909 Farrington Highway  
Waianae, HI 96792-2639  
Phone: (808) 696-4231  
Fax: (808) 696-8339  
Stevan Hanabusa

Vendor Code: 254366 00

### LARRY'S AUTO PARTS

Remit Payment To: Larry's Auto Parts, Inc.  
Address: 3562 Waiialae Avenue  
Honolulu, HI 96816-2702

Vendor Code: 3135 00

3562 Waiialae Avenue  
Honolulu, HI 96816  
Phone: (808) 734-2147  
Fax: (808) 734-6962  
Vern Isono

231 Sand Island Access Road  
Honolulu, HI 96819  
Phone: (808) 841-6272  
Fax: (808) 841-6289  
Vern Isono

333 Keahole Street  
Honolulu, HI 96825  
Phone: (808) 396-0366  
Fax: (808) 396-0920  
Vern Isono

**AUTHORIZED DEALERS - HAWAII**  
**PARTS CENTER HAWAII**

Remit Payment To: Parts Center Hawaii, Inc.  
Address: 400 Kawili Street  
Hilo, HI 96720

Vendor Code: 246380 00

64-1019 Mama Lahoia Hwy  
Kamuela, HI 96743  
Phone: (808) 885-6000  
Fax: (808) 885-7832  
Beth Sullivan

74-5611 Alapa Street  
Kailua-Kona, HI 96740  
Phone: (808) 329-6272  
Fax: (808) 327-1630  
Derek Higashi

722 Kanoelehhua Ave.  
Hilo, HI 96720  
Phone: (808) 961-3445  
Fax: (808) 969-2048  
Kelly Gomes

81-6245 Mamalahoa Hwy  
Captain Cook, HI 96704  
Phone: (808) 323-2631  
Fax: (808) 323-9841  
Daisy Sapp

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**AUTHORIZED DEALERS - MAUI**  
**UNITED AUTO PARTS**

Remit Payment To: United Auto Parts, Inc.  
Address: PO Box 548  
Kahului, HI 96733-7048

Vendor Code: 29593 00

90 E. Wakea  
Kahului, HI 96732  
Phone: (808) 871-6272  
Fax: (808) 871-5061  
Ed Fujinaka

185 Halekuai Street  
Kihei, HI 96753  
Phone: (808) 891-1314  
Fax: (808) 891-1796

1058 Limahana Place  
Lahaina, HI 96761  
Phone: (808) 661-4461  
Fax: (808) 661-3379

1820 Wells Street  
Wailuku, HI 96793  
Phone: (808) 244-3774  
Fax: (808) 244-3372

Pukalani Terrace Center  
Pukalani, HI 96768  
Phone: (808) 572-7265  
Fax: (808) 573-0720

261 Hookahi Street  
Wailuku, HI 96793  
Phone: (808) 243-2222  
Fax: (808) 243-2229

285 Hukilike Street  
Kahului, HI 96732  
Phone: (808) 877-2427  
Fax: (808) 871-6105

**AUTHORIZED DEALERS - KAUAI**  
**PACIFIC SERVICE AND DEVELOPMENT CORP.**

Remit Payment To: Pacific Service and Development Corp.      Vendor Code: 1543 00  
Address: PO Box 1151  
Lihue, HI 96766-5151

4004 Rice Street  
Lihue, HI 96766  
Phone: (808) 245-9561  
Fax: (808) 245-6512  
Gail Shigematsu

2-2495 Kaunualii Highway  
Kalaheo, HI 96741  
Phone: (808) 332-8532  
Fax: (808) 332-0706

980 Kipuni Street  
Kapaa, HI 96746  
Phone: (808) 823-6211

3710 Hanapepe Road  
Hanapepe, HI 96716  
Phone: (808) 335-5035

**AUTHORIZED DEALERS - MOLOKAI**  
**FRIENDLY ISLE AUTO PARTS & SUPPLIES**

Remit Payment To: Friendly Isle Auto Parts and Supplies, Inc.      Vendor Code: 236301 00  
Address: P.O. Box 1883  
Kaunakakai, HI 96748-1883

**MOLOKAI**  
168 Kamehameha V Highway  
Kaunakakai, HI 96748  
Phone: (808) 553-3229  
Mark Wond

# O'REILLY AUTO PARTS

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## MASTER PRICE AGREEMENT NO. 5-09-99-31

### For questions contact:

Robin Freeman II  
District Manager  
94-455 Makaimoimo Street  
Mililani Town, HI 96789  
Phone: (808) 627-0554

Kawika Hendrickson  
Territory Sales Manager  
1555 Dillingham Road  
Honolulu, HI 96817  
Phone: (808) 342-0479

Professional Sales  
PO Box 1156  
Springfield, MO 65801  
Phone: (866) 578-5997 x10804  
Fax: (417) 874-7199  
Email: [publicsector@oreillyauto.com](mailto:publicsector@oreillyauto.com)

### HOW TO SET UP A NEW ACCOUNT OR TO TRANSFER AN EXISTING ACCOUNT

1. Send an email to [publicsector@oreillyauto.com](mailto:publicsector@oreillyauto.com) or call (866) 578-5997 to request a Hawaii/WSCA registration form.
2. This form applies for both new and existing accounts.
3. When a new or existing account is setup, an O'Reilly representative will be contacting you to explain the WSCA program and what services are offered.

### HOW TO ESTABLISH INTERNET ORDERING AND CATALOG LOOK UP WITH FirstCallOnline.com.

1. FirstCallOnline.com will allow agencies to use the O'Reilly Auto Parts online catalog to look up parts, check inventory availability, review pricing and place orders online.
  - Agency must have an O'Reilly Auto Parts account number to establish an internet connection.
  - Go to [www.firstcallonline.com](http://www.firstcallonline.com) and select Request Access. From the next menu, select Request Access. Complete all fields in the online request form and submit by clicking Request Access at the bottom of the form.
  - First Call Online will send a confirmation email that requires a response. This will complete the registration.
  - If you need assistance during the registration process, the agency may request support from the menu options at the bottom of any of the First Call Online pages or call First Call Online support at (866) 578-5997, ext. 10806.

**O'REILLY AUTO PARTS MINIMUM PRICE DISCOUNT.** The categories shown below are minimum price discounts. Discounts may be higher on the webpage but not lower than the pricing discount shown. Discounts are applied to dealer customer pricing. Discounts do not apply to some mass merchandise retail items within categories or tools and equipment.

CATEGORY	DESCRIPTION	PRICING DISCOUNT
1	AIR CONDITIONING	15%
2	ALTERNATORS AND STARTERS	15%
3	BATTERIES	10%
4	BEARINGS, BALL AND ROLLER	15%
6	BELTS AND HOSES	15%
7	BRAKES	15%
8	ELECTRICAL AND IGNITION	15%
9	EMISSIONS AND EXHAUST	15%
10	ENGINE AND DRIVE TRAIN	10%
11	FILTERS, OIL, GAS, AIR AND TRANS	40%
12	GASKETS AND SEALS	20%
13	HEATING AND COOLING (ENGINE)	10%
14	LAMPS AND LIGHTING AND MIRRORS	15%
15	OILS & LUBRICANTS REGULAR/SYNTHETIC	0%
16	PUMPS, FUEL AND WATER	20%
17	SUSPENSION, SHOCKS, STRUTS AND STEERING	20%
18	WIPERS/WASHERS	20%
19	WINTER ACCESSORIES	0%

**DELIVERY.** The F.O.B. shipping point is the agency's facility.

- Within a five (5) mile radius of the store location, the delivery time is 1 to 2 hours. This may vary due to product availability, traffic and weather conditions. Contact a local O'Reilly Auto Parts store for a specific delivery time.

**RESTOCKING FEES.** O'Reilly Auto Parts does not charge a restocking fee on new, never-installed merchandise returned in the original packaging and in sellable condition which has been purchased from O'Reilly Auto Parts. The customer is responsible for any restocking fees on merchandise from sources outside the O'Reilly Auto Parts network.

**CORE CHARGES.** All parts supplied which require core exchanges shall be billed a core charge at the time of sale. Core credit will be issued the same day as received. No credit or partial credit will be issued for broken or unusable cores.

**WARRANTY.** O'Reilly Auto Parts honors all manufacturers' warranties. Warranties vary by manufacturer from 90 days to limited lifetime. The warranty term of each item is printed on the invoice at the time of purchase. Warranty claims may require proof of purchase.

# **O'REILLY AUTO PARTS**

Remit Payment To: O'Reilly Auto Parts  
Address: PO Box 9464  
Springfield, MO 65801-9464

Vendor Code: 318507-00

All O'Reilly Auto Parts stores are owned and operated by the corporation. Each store operates under the same business model, policies and procedures.

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## **O'REILLY AUTO PARTS – OAHU**

4561 Salt Lake Blvd., Suite A  
Honolulu, HI  
Phone: (808) 485-0414  
Mon-Sat: 7:30 AM – 10:00 AM  
Sun: 8:00 AM – 9:00 PM

1555 Dillingham Blvd  
Honolulu, HI  
Phone: (808) 848-1034  
Mon-Sat: 7:30 AM – 10:00 PM  
Sun: 8:00 AM – 9:00 PM

1550 South King Street  
Honolulu, HI  
Phone: (808) 979-7210  
Mon-Sat: 7:30 AM – 10:00 PM  
Sun: 8:00 AM – 9:00 PM

142 Oneawa Street  
Kailua, HI  
Phone: (808) 261-6956  
Mon-Sat: 7:30 AM – 10:00 PM  
Sun: 8:00 AM – 9:00 PM

46-047 Kamehameha Highway  
Kaneohe, HI  
Phone: (808) 234-1990  
Mon-Sat: 7:30 AM – 10:00 PM  
Sun: 8:00 AM – 9:00 PM

95-455 Makaimoimo Street  
Mililani Town, HI  
Phone: (808) 627-0554  
Mon-Sat: 7:30 AM – 10:00 PM  
Sun: 8:00 AM – 9:00 PM

87-2070 Farrington Highway  
Waianae, HI  
Phone: (808) 668-8334  
Mon-Sat: 7:30 AM – 10:00 PM  
Sun: 8:00 AM – 8:00 PM

94-193 Farrington Highway  
Waipahu, HI  
Phone: (808) 678-8669  
Mon-Sat: 7:30 AM – 10:00 PM  
Sun: 8:00 AM – 9:00 PM

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## **O'REILLY AUTO PARTS**

### **MAUI**

24 Kaahumanu Avenue, Ste. 1  
Kahului, HI  
Phone: (808) 893-0997  
Mon-Sat: 7:30 AM – 9:00 PM  
Sun: 8:00 AM – 8:00 PM

### **HAWAII**

2100 Kanoelehua Avenue  
Hilo, HI  
Phone: (808) 959-1221  
Mon-Sat: 7:30 AM – 9:00 PM  
Sun: 8:00 AM – 8:00 PM

### **KAUAI**

4428 Kukui Grove Street  
Lihue, HI  
Phone: (808) 245-8807  
Mon-Sat: 7:30 AM – 9:00 PM  
Sun: 8:00 AM – 8:00 PM

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