

DAVID Y. IGE
GOVERNOR



SARAH ALLEN
ADMINISTRATOR
PAULA A. YOUNGLING
ASSISTANT ADMINISTRATOR

STATE OF HAWAII
STATE PROCUREMENT OFFICE

P.O. Box 119
Honolulu, Hawaii 96810-0119
Tel: (808) 587-4700
email: state.procurement.office@hawaii.gov
<http://spo.hawaii.gov>

March 11, 2016

TO: Executive Departments/Agencies City and County of Honolulu
Department of Education Honolulu City Council
(Excludes Charter Schools) Honolulu Board of Water Supply
Hawaii Health Systems Corporation Honolulu Authority for Rapid Transportation
Office of Hawaiian Affairs County of Hawaii
University of Hawaii Hawaii County Council
House of Representatives County of Hawaii – Department of Water Supply
Senate County of Maui
Judiciary Maui County Council
County of Maui – Department of Water Supply
County of Kauai
Kauai County Council
County of Kauai – Department of Water

FROM: Sarah Allen, Administrator

SUBJECT:

Change No. 9

SPO Vendor List Contract No. 12-04

NASPO VALUEPOINT SMALL PACKAGE DELIVERY SERVICE - STATEWIDE

Expires: August 27, 2016

NASPO ValuePoint Solicitation No. DR11031

The following change has been made to the vendor list contract:

Add FedEx remittance address and vendor code listed on page 4.

The current price list contract incorporating Change No. 9 is available on the SPO website:
<http://spo.hawaii.gov>. Click on *Price & Vendor List Contracts* on the home page.

If you have any questions, please contact Stanton Mato at (808) 586-0566 or email
stanton.d.mato@hawaii.gov.

**STATE OF HAWAII
STATE PROCUREMENT OFFICE**

SPO Vendor List Contract No. 12-04
Replaces SPO Price List Contract No. 10-07
Includes Change No. 9
Effective 03/11/2016

**NASPO VALUEPOINT
SMALL PACKAGE DELIVERY SERVICE**

NASPO ValuePoint Contract No. MA454
October 10, 2011 to August 27, 2016

INFORMATION ON NASPO VALUEPOINT

The NASPO ValuePoint Cooperative Purchasing Organization is a multi-state contracting consortium of state governments, including local governments, of which the State of Hawaii is a member. The NASPO ValuePoint Purchasing Organization seeks to achieve price discounts by combining the requirements of multi-state governmental agencies, and cost-effective and efficient acquisition of quality products and services.

The State of Utah is the current lead agency and contract administrator for the NASPO ValuePoint Small Package Delivery Service contract. A request for competitive sealed proposals was issued on behalf of NASPO ValuePoint Cooperative Purchasing Organization and contracts were awarded to four (4) qualified Contractors. The State of Hawaii has signed a Participating Addendum with one Contractor.

The purpose of this contract is to provide US domestic and international door-to-door express small package air services covering interstate, intrastate and international service. Outbound shipments will move prepaid and inbound shipments will ship collect for each Participating State. Domestic expedited ground parcel shipments will also ship outbound prepaid and inbound collect by each participating state. Domestic shipment service includes the contiguous 48 states, Alaska, Hawaii and Puerto Rico, for both commercial and residential shipments.

For additional information on this contract, visit the NASPO ValuePoint website at www.naspovaluepoint.org.



PARTICIPATING JURISDICTIONS listed below have signed a cooperative purchasing agreement and/or memorandum of agreement with the SPO and are authorized to utilize this vendor list contract:

Executive Departments/Agencies	C&C of Honolulu
DOE (Excludes Charter Schools)	Honolulu City Council
HHSC	Honolulu Board of Water Supply
OHA	HART
UH	County of Hawaii
House	Hawaii County Council
Senate	County of Hawaii-Department of Water Supply
Judiciary	County of Maui
	Maui County Council
	County of Maui-Department of Water Supply
	County of Kauai
	Kauai County Council
	County of Kauai-Department of Water

The participating jurisdictions are not required but may purchase from this vendor list contract, and requests for exception from the contract is not required. Participating jurisdictions are allowed to purchase from other contractors; however, HRS chapter 103D and the procurement rules apply to purchases by using the applicable method of procurement and its procedures, such as small purchases or competitive sealed bidding. The decision to use this contract or to solicit pricing from other sources is at the discretion of the participating jurisdiction.

POINT OF CONTACT. Questions regarding the products listed, ordering, pricing and status should be directed to the contractor.

Procurement questions or concerns may be directed as follows:

Jurisdiction	Name	Telephone	Fax	E-mail
Executive	Stanton Mato	586-0566	586-0570	stanton.d.mato@hawaii.gov
DOE (Excludes Charter Schools)	Procurement Staff	675-0130	675-0133	doeprocure@notes.k12.hi.us
HHSC	Joe Evanoff	733-4168	733-4460	jevanoff@hhsc.org
OHA	Phyllis Ono-Evangelista	594-1833	594-1865	phylliso@oha.org
UH	Matthew Chow (Primary) Karlee Hisashima	956-2765 956-8687	956-2096 956-2093	chowmatt@hawaii.edu karlee@hawaii.edu
House	Brian Takeshita	586-6423	586-6401	takeshita@capitol.hawaii.gov
Senate	Carol Taniguchi	586-6720	586-6719	c.taniguchi@capitol.hawaii.gov
Judiciary	Tritia Cruz	538-5805	538-5802	tricia.l.cruz@courts.hawaii.gov
C&C of Honolulu	Procurement Specialist	768-5535	768-3299	bfspurchasing@honolulu.gov

Jurisdiction	Name	Telephone	Fax	E-mail
Honolulu City Council	Clayton Wong	768-5084	768-5011	cwong@honolulu.gov
Honolulu Board of Water Supply	Vicki Kitajima	748-5151	550-9193	vkitajima@hbws.org
HART	Nicole Chapman	768-6135	768-5110	nchapman@honolulu.gov
County of Hawaii	Jeffrey Dansdill	961-8440	961-8248	jdansdill@co.hawaii.hi.us
Hawaii County Council	Jeffrey Dansdill	961-8440	961-8248	jdansdill@co.hawaii.hi.us
County of Hawaii- Department of Water Supply	Ka'iulani L. Matsumoto	961-8050 x224	961-8657	kmatsumoto@hawaii.dws.org
County of Maui	Greg King	249-2403 x30	249-0839	greg.king@co.maui.hi.us
Maui County Council	Ross Izumigawa	270-7661	270-7686	ross.izumigawa@mauicounty.us
County of Maui- Department of Water Supply	Kenneth L. Bissen Holly Perdido	270-7684 270-7684	270-7136 270-7136	ken.bissen@co.maui.hi.us holly.perdido@co.maui.hi.us
County of Kauai	Florence Kakuda	241-4294	241-6297	fkakuda@kauai.gov
Kauai County Council	Lisa Ishibashi Scott Sato	241-4820 241-4810	241-6349 241-6349	lishibashi@kauai.gov ssato@kauai.gov
County of Kauai- Department of Water	Fay Tateishi	245-5423	245-5813	ftateishi@kauai.gov

USE OF PRICE & VENDOR LIST CONTRACTS BY NONPROFIT ORGANIZATIONS.

Pursuant to HRS §103D-804, nonprofit organizations with current purchase of service contracts (HRS chapter 103F) have been invited to participate in the SPO price & vendor list contracts.

A listing of these nonprofit organizations is available at the SPO website: <http://spo.hawaii.gov>. Click on *For Vendors > Non-Profits > Cooperative Purchasing Program > View the list of qualifying nonprofits eligible to participate in cooperative purchasing.*

If a nonprofit wishes to purchase from a SPO price or vendor list contract, the nonprofit must obtain approval from each Contractor, i.e., participation must be mutually agreed upon. A Contractor may choose to deny participation by a nonprofit. Provided, however, if a nonprofit and Contractor mutually agree to this arrangement, it is understood that the nonprofit will retain its right to purchase from other than a SPO price or vendor list Contractor.

VENDORS. The following vendor is authorized to provide small package delivery service. They have signed a Master Agreement with the State of Utah and a Participating Addendum with the State Procurement Office.

FedEx

VENDOR CODES for annotation on purchase orders are obtainable from the *Alphabetical Vendor Edit Table* available at your department's fiscal office. Agencies are cautioned that the remittance address on an invoice may be different from the address of the vendor code annotated on the purchase order.

COMPLIANCE PURSUANT TO HRS §103D-310(c). Prior to awarding this contract, the SPO verified compliance of the Contractor(s) named in the SPO Vendor List Contract No. 05-13, but the SPO shall not monitor compliance throughout the term of performance. Therefore, purchasing agencies are required to verify compliance prior to issuing a contract, purchase order or pCard payment when utilizing this contract.

PURCHASING CARD (pCard). The State of Hawaii Purchasing Card (pCard) is required to be used by the Executive departments/agencies, excluding DOE, OHA, HHSC and UH for orders totaling less than \$2,500. For purchases \$2,500 or more, agencies may use the pCard, subject to its credit limit, or issue a purchase order.

PURCHASE ORDERS may be issued for purchases \$2,500 or more, and for Contractors who either do not accept the pCard, set minimum order requirements before accepting the pCard for payment, or charge its customers a transaction fee for the usage.

SPO VL CONTRACT NO. 12-04 & NASPO VALUPOINT CONTRACT NO. MA454 shall be typed on purchase orders issued against this vendor list contract. For pCard purchases, the SPO VL Contract No. 12-04 and NASPO ValuePoint Contract No. MA454 shall be notated on the appropriate transaction document.

GENERAL EXCISE TAX. The Hawaii General Excise Tax (GET) shall not exceed 4.712% for the island of Oahu and 4.166% for Maui, Kauai and Hawaii. The GET is not applied to shipping or delivery charges.

PAYMENTS are to be made to the Contractor(s) remittance address. HRS §103-10 provides that the State shall have thirty (30) calendar days after receipt of invoice or satisfactory completion of contract to make payment. Payments may also be made via pCard.

Remit Payment to: FedEx, PO Box 7221, Pasadena, CA 91107-7321
Vendor Code: 250928-00

VENDOR AND PRODUCT EVALUATION form SPO-012, for the purpose of addressing concerns on this vendor list contract, is available to the agencies at the SPO website: <http://spo.hawaii.gov>. Click on *Forms* on the home page.

PRICE OR VENDOR LIST CONTRACT AVAILABLE ON THE INTERNET at the SPO website: <http://spo.hawaii.gov>. Click on *Price & Vendor List Contracts* on the home page.

FEDEX ACCOUNT NUMBER SETUP FOR EXISTING ACCOUNTS.

1. To confirm, contact the Government Account Service Group at (800) 645-9424
 - Hours of operations are from 8:00am to 5:00pm (CST)
 - Provide your existing FedEx account number and business information or
2. Email govt@fedex.com and provide the following information:
 - Existing FedEx account number
 - Agency name (include State of Hawaii)
 - Contact name
 - Phone number
 - Physical Address (P.O. Box number not accepted)
 - Billing Address
3. Note: WSCA pricing will be in effect 3 to 5 business days after account setup.

FEDEX ACCOUNT NUMBER SETUP FOR NEW ACCOUNTS.

1. To request a new account number, contact the Government Account Service Group at (800) 645-9424
 - Hours of operations are from 8:00am to 5:00pm (CST) or
2. Email govt@fedex.com and provide the following information:
 - Agency name (include State of Hawaii)
 - Contact name
 - Phone number
 - Physical Address (P.O. Box number not accepted)
 - Billing Address
3. Note: WSCA pricing will be in effect 3 to 5 business days after account setup.

FEDEX CONTACT FOR SHIPPING INFORMATION.

1. Contact Customer Service at 1-800-463-3339 or
2. Primary Contact Christia Jackson at (901) 224-2609
3. Email Christia Jackson at: cnjackson@fedex.com
4. Email Joselyn Henderson at: jchenderson1@fedex.com

FOR MORE FEDEX INFORMATION.

1. International Customer Service at 1-800-247-4747
2. Customer Account Services (Billing): 1-800-622-1147
3. FedEx Express Freight Service: 1-800-332-0807
4. FedEx Technical Support: 1-877-339-2774

FEDEX INVOICE QUESTIONS ON CHARGES

1. Contact Government Billing: 1-800-645-9424

REGISTRATION IS REQUIRED AFTER ACCOUNT SETUP. This requirement will provide you to prepare shipping labels; track the status of shipments; order shipping supplies; create an address book; complete your FedEx reports and billing online; setup and pickup a shipment, find drop off locations and get prices and transit times.

1. Login to: www.fedex.com
2. Click "Guide to Services" in the left-hand navigation.
3. Click "Go to the New Customer Center."
4. Click "Ship Now."
5. Find the "Create a User ID for Shipping with an account" box click "Continue."
6. Select "Get a user ID only" from the left-hand navigation.
7. Enter your registration Information.
8. In the "Confirm Your Selected Account Option" box, select the "Create a user ID only" field.
9. Select "Continue" and follow the instructions on the screen. Make sure your 9-digit FedEx account number is accessible for input into the required field(s).
10. To expedite supply orders go to www.fedex.com.

CREATE A U.S. SHIPPING LABEL. Go to www.fedex.com and select "Prepare Shipment" from the Ship tab. Enter your user ID and password to get started. Log in and follow the simple steps below to begin shipping:

1. From
 - Verify the sender information is correct.
2. To
 - Enter the recipient information. If you will be shipping to this address again, check the "Save new recipient in address book" box for faster access in the future. Select "Perform detailed address check" to avoid incurring address correction fees.
3. Packages & Shipment Details
 - Enter the service type; then select the package you will be using for your shipment.
4. Billing Details
 - Select the billing option from the drop-down menu.
 - If applicable, enter the FedEx account number in the "Account no." field and enter your required reference information in the "Your reference" field. If additional reference fields are required, click "More reference fields."
 - You may also select optional services, such as: find a drop-off location, schedule a pickup, receive e-mail notification, or find estimated rates and transit times.
5. Complete Your Shipment
 - Check whether or not you want to save the changes to your shipment profile or add the new contact to your shipment profiles, and click "Ship". At the next screen,

confirm your shipment details, and click “Ship” to create your shipping label. Print and affix the label to your shipment. Use FedEx Express packaging for FedEx Express shipments. Use your own packaging for FedEx Ground shipments.

- Go to: <http://www.fedex.com/us/asvm/ship.html>.

HOW TO INFORMATION.

1. Order Supplies

- To order supplies, go to www.fedex.com and click “Order Supplies” under the Ship tab.
- Enter your user ID and password.
- Select the type of supplies you need.
- Select the quantity of supplies in the drop-down menu and click “Add to Order”.
- Review your order and click “Edit Address” under “Delivery Address”.
- Enter your name and click “Confirm Order.” Supplies will be shipped for arrival in 3 to 5 business days.
- Go to: <http://www.fedex.com/us/asvm/ordersupplies.html>.

2. Track the Status of a Package

- To track the status of a package, go to www.fedex.com and enter your tracking number in the “Track” box. Click the “Track” button.
- You will find the current location of your shipment, along with the estimated arrival time.
- Go to: <http://www.fedex.com/us/asvm/track-package.html>.

3. Schedule a Pickup

- To schedule a pickup, go to www.fedex.com and click “Schedule a Pickup” under the Ship tab.
- Enter your account information and pickup information.
- Choose which service you will be using to ship your package, and click “Schedule pickup.”
- A confirmation number will be given to you. If the information is correct, click “Ship.”
- Go to: <http://www.fedex.com/us/asvm/schedule-pickup.html>.

4. Find a Drop-off Location

- To find a drop-off location, go to www.fedex.com and choose “Find Locations” from the Ship tab or click [here](#).
- Enter the location information either by ZIP code or by address.
- Select the type of location and any additional information you are looking for, and then click “Find Locations.”
- Go to: <http://www.fedex.com/us/asvm/dropoff-locations.html>.

5. How Do I Check Our Rates?

- Go to www.fedex.com. Under the Ship tab, click “Get Rates & Transit Times” and complete the simple form.

6. How Do I Check FedEx Fuel Surcharge Rate?

- Go to <http://www.fedex.com/us/services/fuelsurcharge.html>

NASPO VALUEPOINT MASTER CONTRACT NO. MA 454

FedEx Corporate Services

SINGLE NATIONAL CARRIER MBG RATES

All of the following rates include the Fed Ex
Money Back Guarantee (MBG)

These MBG rates are 3% lower than the Non-MBG rates.

Express Rates:

From the State of Hawaii to the Continental United States

From the Continental United States to the State of Hawaii

Within the island of Oahu

Intra-State of Hawaii – Between the Islands

For additional shipping rates, fuel surcharges, fees,
service guide destination and zone charts, go to

www.fedex.com

FEEES AND OTHER SHIPPING INFORMATION

LISTED ON THE
NEXT 19 PAGES

Fees and Other Shipping Information¹

WSCA Customers pay all Accessorial charges except: 100% waiver on all pick up fees and a 7% cap on Fuel Surcharge for FedEx Express and FedEx Ground

Definition	Applicable Services	Charges
<p>Additional Handling Surcharge Express Packages. A surcharge applies to any package that: 1) measures greater than 60 inches along its longest side; 2) measures greater than 30 inches along its second-longest side; 3) has an actual weight of greater than 70 lbs.; 4) is not fully encased in an outer shipping container; 5) is encased in an outer shipping container made of metal or wood; 6) is cylindrical, including (without limitation) cans, buckets, barrels, drums or pails that are not fully encased in a shipping container made of corrugated cardboard; 7) is cylindrical, whether or not encased in corrugated cardboard, and exceeds 18 inches in length or 3 inches in diameter or has a diameter greater than its height; 8) is bound with metal, plastic or cloth banding (including packages where the outer surface area is loosely wrapped or creased, or where the contents protrude outside the surface area); or 9) would become entangled in or cause damage to other packages or the FedEx conveyance system. For U.S. express services, this surcharge applies per piece even if multiple pieces are bundled in a shipment. We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit.</p> <p>The additional handling surcharge does not apply to U.S. express packages that measure greater than 108 inches along their longest side. Such packages are subject to the FedEx oversize charge (see p. 122 for more information).</p> <p>Express Freight. A surcharge applies to any piece, skid or pallet of freight that measures greater than 70 inches along its longest side. For U.S. express freight services, this surcharge applies per piece, per skid or per pallet even if multiple pieces of freight are bundled in a shipment. We reserve the right to assess additional handling charges for freight that requires special handling during transit.</p> <p>Ground. A surcharge applies to any package that: 1) measures greater than 60 inches but equal to or less than 108 inches along its longest side; 2) measures greater than 30 inches along its second-longest side; 3) has an actual weight of greater than 70 lbs.; 4) is not fully encased in an outer shipping container; 5) is encased in an outer shipping container made of metal or wood; 6) is cylindrical, including (without limitation) cans, buckets, barrels, drums or pails that are not fully encased in an outer shipping container made of corrugated cardboard; 7) is bound with metal, plastic or cloth banding (including packages where the outer surface area is loosely wrapped or creased, or where the contents protrude outside the surface area); or 8) would become entangled in or cause damage to other packages or the FedEx conveyance system. This surcharge applies per piece even if multiple pieces are bundled in a shipment. We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit.</p>	<p>U.S. Express Package Services, U.S. Ground Services, International Ground Service</p> <p>International Express Package Services</p> <p>U.S. Express Freight Services</p> <p>FedEx International Priority Freight, FedEx International Economy Freight</p>	<p>\$8.50 per package</p> <p>\$8.50 per shipment</p> <p>\$110 per piece, skid or pallet</p> <p>\$100 per shipment</p>
<p>Additional Handling Surcharge — Non-stackable A surcharge applies to any piece, skid or pallet of a freight shipment that is non-stackable. Non-stackable means the piece, skid or pallet cannot be stacked vertically in a safe and secure manner. For U.S. express freight services, this surcharge applies per piece, per skid or per pallet, even if multiple pieces of freight are bundled in a shipment.</p> <p>For more information on preparing and palletizing freight, access our comprehensive Packaging Guidelines for Shipping Freight brochure online at fedex.com/packaging.</p> <p>The surcharge is effective Feb. 25, 2013.</p>	<p>U.S. Express Freight Services</p> <p>FedEx International Priority Freight, FedEx International Economy Freight</p>	<p>\$175 per piece, skid or pallet</p> <p>\$175 per shipment</p>

¹Charges shown do not include any fuel surcharge that may be applicable. Go to fedex.com/us/services/fuelsurcharge.html for details.

Fees and Other Shipping Information

Definition	Applicable Services	Charges
<p>Address Correction</p> <p>Express. If a recipient's address on an airbill, air waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery. We will assess a shipping fee. For shipments receiving FedEx Express Multiweight® pricing, the fee is \$12 per package up to a maximum of \$84 per shipment. Address correction is also required if the recipient phone number is omitted for a Rural Delivery (RD) address or a Star Route Assignment (SRA) address in Alaska. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.</p> <p>Within the U.S., we also will assess this fee if the address is a P.O. box number or P.O. box ZIP code. For international shipments destined to a P.O. box address, we may assess the fee if a valid telephone, fax or telex number is not provided for the recipient.</p> <p>For FedEx International Broker Select® the address correction fee will apply if the broker's address is incomplete or incorrect on the air waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.</p> <p>Ground. If we are unable to deliver a shipment because the shipper-provided address is incorrect or is a P.O. box, we will attempt to determine the correct address, complete delivery and notify the shipper of the address correction. We assess an additional charge for delivery or attempted delivery to the corrected address. For shipments receiving FedEx Ground Multiweight® pricing, the fee is \$12 per package up to a maximum of \$38.15 per shipment. The money-back guarantee does not apply to these shipments, and we are not liable for failing to complete delivery or meet our scheduled delivery time.</p>	<p>U.S. Express Package Services, International Express Package Services, FedEx International Priority Freight, FedEx International Economy Freight</p>	<p>\$12 per correction</p>
	<p>U.S. Express Freight Services</p>	<p>\$65 per correction</p>
	<p>U.S. Ground Services, International Ground Service</p>	<p>\$12 per correction</p>
<p>Ancillary Clearance Service Fees</p> <p>FedEx provides import clearance processing for international express package and international express freight shipments, and international ground shipments. FedEx may charge an ancillary clearance service fee, where applicable, on international shipments for clearance processing; for services requested by the shipper, recipient or importer of record; or to recover the costs passed to FedEx by the regulatory agency for regulatory filing. Ancillary clearance service fees that are invoiced are described on a separate line item on the duty-and-tax invoice.</p> <p>We may apply these service fees, which are subject to change, to either a U.S.- or non-U.S.-based shipper, recipient or designated third party. When possible, we will honor the shipper's request to bill these service fees to the payer as designated on the Bill Duties and Taxes section of the air waybill or shipping label. When we are unable to honor that request, the recipient may be invoiced for applicable ancillary clearance services.</p> <p>When the Bill Shipper or Bill Third Party option is selected to pay duty-and-tax charges, the payer will be invoiced for all applicable ancillary service fees that are assessed for clearance in the destination country, including all fees resulting from ancillary services that may have been requested by the recipient.</p> <p>For more information about the ancillary clearance service fees that may apply to your shipment, select your destination country from the list provided at fedex.com/ancillary/go/service.</p> <ul style="list-style-type: none"> For more information about FedEx Express U.S. import service fees, select "United States — FedEx Express." For more information about FedEx Ground Canada-to-U.S. service fees, select "United States — FedEx Ground." For more information about FedEx Ground U.S.-to-Canada service fees, select "Canada — FedEx Ground." <p><i>Note:</i> Fees are per shipment unless otherwise noted.</p>	<p>International Express Package Services, International Express Freight Services Ancillary Clearance Service Fees: FedEx Express (U.S. Import Shipments)</p>	<p>Additional Entry Line Items, per line if over 5 lines \$3</p> <p>Advancement Fee Greater of \$6.50 or 2% of duty, tax and merchandise processing fee charges</p> <p>Entry Copy, per entry \$1</p> <p>Entry of Goods Pursuant to U.S. Department of Defense Contracts \$50</p> <p>Live Entry Processing \$20</p> <p>Other Special Brokerage Processing \$7–\$62.50</p> <p>Prior Notice for Food and Food Products \$10</p> <p>Storage Charge</p> <ul style="list-style-type: none"> \$20 minimum \$0.04 per lb. per day for the first week, after 48 hours \$0.08 per lb. per day for the second week and beyond <p>U.S. Bureau of Alcohol, Tobacco, Firearms and Explosives Clearance \$70</p> <p>U.S. Fish and Wildlife Service (FWS) Clearance The actual fees assessed by the FWS, plus an additional \$15 FedEx administrative fee.</p> <p>U.S. Food and Drug Administration Clearance \$20</p>

Fees and Other Shipping Information

Definition	Applicable Services	Charges
Ancillary Clearance Service Fees (cont.)		
	International Ground Service	
	Ancillary Clearance Service Fees: FedEx Ground (Canada-to-U.S. Shipments)	
	Additional Entry Line Items, per line if over 5 lines	\$3
	Disbursement Fee (may be identified as an Advancement Fee on the FedEx Ground invoice)	Greater of \$6.50 or 2% of duty, tax and merchandise processing fee charges
	U.S. Fish and Wildlife Service (FWS) Clearance FWS will assess various fees depending on the product being imported. FedEx will assess an additional administrative fee.	The actual fees assessed by the FWS, plus an additional \$15 FedEx administrative fee.
	U.S. Food and Drug Administration Clearance	\$20
	Other Government Agency, per entry	Varies
	Ancillary Clearance Service Fees: FedEx Ground (U.S.-to-Canada Shipments)	
	Additional Entry Line Items, per line if over 5 lines	CAD\$3.75
	Disbursement Fee (may be identified as an Advancement Fee on the FedEx Ground invoice)	Greater of CAD\$10 or 2.5% of duty-and-tax charges
	Fax or Call Fee	<ul style="list-style-type: none"> • CAD\$3 (local) • CAD\$4 (long distance, U.S. to Canada)
	Temporary Import Entry, per entry	CAD\$120
	Other Government Agency, per entry	CAD\$16
	Note: Fees are per shipment unless otherwise noted.	
Broker Select Option Fee		
FedEx International Broker Select shipments are routed to the FedEx in-bond location that serves your customs broker. If you choose to have us deliver the shipment to a recipient who is served by a different FedEx location (typically in a different metropolitan area), a fee applies.	FedEx International Priority, FedEx International Economy, FedEx International Priority Freight, FedEx International Economy Freight	Greater of \$10 per shipment or \$0.50 per lb.
Change of Air Waybill Charge		
A charge applies to any change on the air waybill due to new sender instructions received after a FedEx International Premium shipment has left the airport of departure. When the sender changes the destination and additional shipping is required, the sender is liable for the shipping charges as originally routed, plus transportation charges between the original and amended destination airports.	FedEx International Premium	\$6.50 per shipment
Clearance Entry Fee		
When a shipment is processed as a brokerage-inclusive shipment and FedEx Ground arranges for clearance services, a clearance entry fee is charged to cover processes required to check the Commercial Invoice submitted with the shipment and complete entry preparation procedures required by either U.S. Customs and Border Protection or the Canada Border Services Agency, including calculation of applicable duties and taxes for each type of commodity included in the shipment. The clearance entry fee is subject to all applicable Canadian taxes.	International Ground Service	
	U.S.-to-Canada Shipments	
	Value for Duty (CAD\$)	Fee (CAD\$)
	\$0-\$20	\$0
	\$20.01-\$40	\$7
	\$40.01-\$100	\$19.45
	\$100.01-\$200	\$29
	\$200.01-\$1,000	\$40.30
	\$1,000.01-\$1,600	\$46.70
	\$1,600.01-\$2,000	\$52.74
	\$2,000.01-plus	\$6.03 for each additional \$1,000
	Canada-to-U.S. Shipments	
	Value for Duty	Fee
	\$0-\$200	\$0
	\$200.01-\$1,250	\$23.75
	\$1,250.01-\$2,000	\$35
	\$2,000.01-plus	\$1.70 for each additional \$1,000

Fees and Other Shipping Information

Definition	Applicable Services	Charges
<p>Courier Pickup Charge</p> <p>A charge applies when you request a pickup, including requests made using FedEx® electronic shipping solutions or by calling 1.800.GoFedEx 1.800.463.3339 (say “schedule a pickup”). The charge is itemized separately on your invoice. If you pay by cash (which is not accepted at all pickup locations), check, money order or credit card, the charge will be collected when you tender the package. The charge applies for pickup of FedEx Express® Billable Stamp and FedEx Express® Prepaid Stamp shipments. This charge does not apply if you drop off your package at a FedEx shipping location or if you have regular scheduled pickup.</p>	<p>U.S. Express Package Services</p> <p>International Express Package Services</p>	<p>Waived</p> <p>Waived</p>
<p>Currency Conversion</p> <p>FedEx Express customers who need their charges converted to a freely convertible currency (other than U.S. dollars) will be billed using a daily conversion rate. Our source for the daily information is OANDA, an Internet exchange rate service.</p>	<p>International Express Package Services, International Express Freight Services</p>	<p>For details on currency conversion, see the Billing section in the FedEx Express International Terms and Conditions.</p>
<p>Dangerous Goods</p> <p>Accessible Dangerous Goods. Certain dangerous goods must be accessible during transit. You can ship these accessible dangerous goods using FedEx First Overnight, FedEx Priority Overnight, FedEx First Overnight Freight, FedEx 1Day Freight, FedEx International First (U.S. inbound), FedEx International Priority, FedEx International Economy (except to Puerto Rico), FedEx International Priority Freight, FedEx International Economy Freight (except to Puerto Rico), FedEx International Premium and FedEx International Express Freight® services.</p> <p>Class 1.4 Explosives</p> <p>Class 2.1 Flammable gas</p> <p>Class 2.2 Non-flammable gas with a “cargo aircraft only” label</p> <p>Class 3 Flammable liquid</p> <p>Class 4 Flammable solid, spontaneously combustible, dangerous when wet</p> <p>Class 5 Oxidizer and organic peroxide</p> <p>Class 8 Corrosive material</p> <p>Inaccessible Dangerous Goods. You can ship the following dangerous goods classifications via most FedEx Express® services.</p> <p>Class 2.2 Non-flammable gas without a “cargo aircraft only” label</p> <p>Class 6.1 Toxic</p> <p>Class 6.2 Infectious substances</p> <p>Class 7 Radioactive materials¹</p> <p>Class 9 Miscellaneous dangerous goods</p> <p>You cannot ship dangerous goods of any kind in the FedEx® 10kg Box or FedEx® 25kg Box with the exception of IATA Section II lithium batteries.</p> <p>Shipments from the U.S. to Puerto Rico that contain dangerous goods or dry ice are assessed the same fees that apply to shipments within the U.S.</p>	<p>FedEx First Overnight, FedEx Priority Overnight</p> <p>FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, FedEx Express Saver</p> <p>FedEx International First,² FedEx International Priority, FedEx International Economy</p> <p>FedEx First Overnight Freight, FedEx 1Day Freight</p> <p>FedEx 2Day Freight, FedEx 3Day Freight</p> <p>International Express Freight Services</p>	<ul style="list-style-type: none"> • \$75 per package (accessible) • \$37.50 per package (inaccessible) • \$5 per package (dry ice only) <ul style="list-style-type: none"> • \$37.50 per package (inaccessible) • \$5 per package (dry ice only) <ul style="list-style-type: none"> • Greater of \$119 per shipment or \$0.65 per lb. (accessible) • Greater of \$58.50 per shipment or \$0.32 per lb. (inaccessible) • \$5 per shipment, or \$5 per package for shipments to or from Puerto Rico (dry ice only) <ul style="list-style-type: none"> • Greater of \$81 per shipment or \$0.64 per lb. (accessible) • Greater of \$38 per shipment or \$0.25 per lb. (inaccessible) <ul style="list-style-type: none"> Greater of \$38 per shipment or \$0.25 per lb. (inaccessible only) <ul style="list-style-type: none"> • Greater of \$119 per shipment or \$0.65 per lb. (accessible) • Greater of \$58.50 per shipment or \$0.32 per lb. (inaccessible)
<p>Declared Value</p> <p>See the Declared Value and Limits of Liability sections in the FedEx Express Terms and Conditions and the FedEx Ground Tariff for details.</p> <p>The Direct Signature Required FedEx® Delivery Signature Option will automatically be applied to packages shipped within the U.S. that have a declared value equal to or greater than \$500. Direct Signature Required fees will not apply for those packages.</p> <p>If U.S. multiple-package shipments processed together on a FedEx electronic shipping solution contain a package with a declared value equal to or greater than \$500, Direct Signature Required will automatically be applied to the entire shipment. Direct Signature Required fees will apply only to those packages within the shipment with a declared value of less than \$500. See FedEx Delivery Signature Options on p. 118 for more information.</p>	<p>U.S. Express Package Services</p> <p>International Express Package Services</p> <p>U.S. Ground Services, International Ground Service</p> <p>U.S. Express Freight Services</p> <p>International Express Freight Services</p>	<p>\$0.85 per \$100 of value for shipments valued in excess of \$100 (\$2.55 minimum)</p> <p>\$0.85 per \$100 of value in excess of \$100 or \$9.07 per lb., whichever is greater</p> <p>\$0.85 per \$100 of value for shipments valued in excess of \$100 (\$2.55 minimum)</p> <p>\$0.85 per \$100 of value in excess of \$100 or \$1 per lb., whichever is greater</p> <p>\$0.85 per \$100 of value in excess of \$100 or \$9.07 per lb., whichever is greater</p>

¹ Class 7 Radioactive materials cannot be shipped using FedEx First Overnight, FedEx First Overnight Freight or FedEx International First.

² For shipments outbound from the U.S., dry ice is the only category of dangerous goods that can be shipped via FedEx International First.

Fees and Other Shipping Information

Definition	Applicable Services	Charges																																																															
<p>Delivery Area Surcharge</p> <p>A delivery area surcharge applies to package shipments destined to select U.S. ZIP codes. In addition, a delivery area surcharge applies to FedEx Express and FedEx Ground shipments destined for areas in Alaska and Hawaii that are remote, sparsely populated or geographically difficult to access. Go to fedex.com/rates-surcharges for a list of ZIP codes where this surcharge applies.</p> <p>A maximum charge may apply for shipments receiving FedEx multiweight pricing.</p> <p>For FedEx Ground packages that exceed 70 lbs. and are destined to an Alaska ZIP code that receives the delivery area surcharge, the applicable fee will be 3.5 times the Alaska commercial or Alaska residential charge (FedEx Home Delivery packages cannot exceed 70 lbs.).</p>	<p>FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day and FedEx Express Saver</p>	<p>Per-Package Charge Maximum Charge: Multiweight Pricing</p> <table border="1"> <tbody> <tr> <td>Commercial</td> <td>\$2.15</td> <td>\$10.75</td> </tr> <tr> <td>Extended Commercial</td> <td>\$2.15</td> <td>\$10.75</td> </tr> <tr> <td>Alaska Commercial¹</td> <td>\$15</td> <td>Not applicable</td> </tr> <tr> <td>Hawaii Commercial²</td> <td>\$6</td> <td>Not applicable</td> </tr> <tr> <td>Residential</td> <td>\$3.25</td> <td>\$10.75</td> </tr> <tr> <td>Extended Residential</td> <td>\$3.50</td> <td>\$10.75</td> </tr> <tr> <td>Alaska Residential¹</td> <td>\$15</td> <td>Not applicable</td> </tr> <tr> <td>Hawaii Residential²</td> <td>\$6</td> <td>Not applicable</td> </tr> <tr> <td>FedEx Ground</td> <td></td> <td></td> </tr> <tr> <td>Commercial</td> <td>\$2</td> <td>\$10</td> </tr> <tr> <td>Extended Commercial</td> <td>\$2</td> <td>\$10</td> </tr> <tr> <td>Alaska Commercial</td> <td>\$30</td> <td>Not applicable</td> </tr> <tr> <td>Hawaii Commercial</td> <td>\$11</td> <td>Not applicable</td> </tr> <tr> <td>Intra-Hawaii Commercial</td> <td>\$1</td> <td>Not applicable</td> </tr> <tr> <td>FedEx Ground and FedEx Home Delivery</td> <td></td> <td></td> </tr> <tr> <td>Residential (FedEx Ground)</td> <td>\$3.25</td> <td>\$10.75</td> </tr> <tr> <td>Residential (FedEx Home Delivery)</td> <td>\$2.75</td> <td>\$10</td> </tr> <tr> <td>Extended Residential</td> <td>\$3.50</td> <td>\$10.75</td> </tr> <tr> <td>Alaska Residential</td> <td>\$30</td> <td>Not applicable</td> </tr> <tr> <td>Hawaii Residential</td> <td>\$11</td> <td>Not applicable</td> </tr> <tr> <td>Intra-Hawaii Residential</td> <td>\$1</td> <td>Not applicable</td> </tr> </tbody> </table>	Commercial	\$2.15	\$10.75	Extended Commercial	\$2.15	\$10.75	Alaska Commercial ¹	\$15	Not applicable	Hawaii Commercial ²	\$6	Not applicable	Residential	\$3.25	\$10.75	Extended Residential	\$3.50	\$10.75	Alaska Residential ¹	\$15	Not applicable	Hawaii Residential ²	\$6	Not applicable	FedEx Ground			Commercial	\$2	\$10	Extended Commercial	\$2	\$10	Alaska Commercial	\$30	Not applicable	Hawaii Commercial	\$11	Not applicable	Intra-Hawaii Commercial	\$1	Not applicable	FedEx Ground and FedEx Home Delivery			Residential (FedEx Ground)	\$3.25	\$10.75	Residential (FedEx Home Delivery)	\$2.75	\$10	Extended Residential	\$3.50	\$10.75	Alaska Residential	\$30	Not applicable	Hawaii Residential	\$11	Not applicable	Intra-Hawaii Residential	\$1	Not applicable
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Delivery Reattempt Charge

If we cannot complete delivery of a U.S. express freight or international express freight shipment on the initial delivery attempt, the freight will be returned to the nearest FedEx Express Freight ramp location. We will not reattempt delivery unless the shipper or recipient requests it. For U.S. express freight shipments, each shipper- or recipient-arranged reattempt will be subject to a delivery reattempt charge in addition to all other applicable charges. After three attempts to notify the recipient or shipper, or five business days after the initial delivery attempt, whichever comes first, the shipment may be considered undeliverable.

U.S. Express Freight Services

Greater of \$48 per shipment or \$0.0513 per lb.

Delivery Reattempts

Express and Ground U.S. Nonresidential Shipments. FedEx Express and FedEx Ground will reattempt delivery if: 1) no one at the recipient address or a neighboring address is available to sign for the package and there is no signature release on file; or 2) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package.

Express and Ground U.S. Residential Shipments. FedEx Express, FedEx Ground and FedEx Home Delivery will reattempt delivery if: 1) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package; or 2) we, at our sole discretion, determine the package may not be released. Some exceptions apply. See the FedEx Express Terms and Conditions and FedEx Ground Tariff for details.

Express Packages (International). For FedEx Express international packages, we provide redelivery service upon request at no additional charge. However, if delivery of a shipment to a residential address (including a residence used as an office) cannot be completed on the initial attempt, we may, at our sole discretion, either reattempt delivery, hold the shipment at our facility until we contact the recipient for further delivery instructions, or both. After three attempts to deliver and/or three attempts to notify the recipient, or five business days from the date of shipment, whichever occurs first, the shipment may be considered undeliverable.

FedEx First Overnight and FedEx International First (U.S. Inbound). We may provide three delivery attempts. For shipments that cannot be delivered on the first attempt by the FedEx First Overnight or FedEx International First commitment time, we may reattempt delivery by the FedEx Priority Overnight or FedEx International Priority commitment time on the same day as the first attempted delivery. If necessary, a second reattempt may occur by the FedEx Priority Overnight or FedEx International Priority commitment time the following business day.

Express Freight. For more information, see Delivery Reattempt Charge above.

Express Services, Ground Services

See the definition at left and the Pickup and Delivery section in the FedEx Express Terms and Conditions and FedEx Ground Tariff for details.

¹Applies to FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M. and FedEx 2Day only.

²Applies to only FedEx Priority Overnight and FedEx 2Day shipments from the contiguous U.S., Alaska or Hawaii.

Fees and Other Shipping Information

Definition	Applicable Services	Charges
<p>Dimensional Weight</p> <p>Express. Dimensional weight is calculated by multiplying the length by width by height of each package in inches and dividing the total by 166 (for shipments within the U.S. and shipments between the U.S. and Puerto Rico) or 139 (for U.S. export and U.S. import-rated international shipments). If the dimensional weight exceeds the actual weight, charges may be assessed based on the dimensional weight. Dimensions of one-half inch or greater are rounded up to the next whole number; dimensions less than one-half inch are rounded down. The final calculation is rounded up to the next whole pound. Dimensional weight applies per package or per shipment to all FedEx Express U.S. shipments in customer packaging, and per shipment to all international shipments and U.S.-to-Puerto Rico shipments in customer packaging. Shipments in FedEx packaging may be subject to dimensional-weight pricing.</p> <p>Ground. Dimensional weight may apply to FedEx Ground packages that are 3 cubic feet (5,184 cubic inches) or larger. Multiply the length by width by height of each package in inches. If the total is 5,184 or greater, calculate dimensional weight by dividing by 166 (for shipments within the U.S.) or 139 (for shipments to Canada). If the dimensional weight exceeds the actual weight, charges may be assessed based on the dimensional weight. If the chargeable weight exceeds 150 lbs., a prorated per-pound rate will be used. Dimensions of one-half inch or greater are rounded up to the next whole number; dimensions less than one-half inch are rounded down. The final calculation is rounded up to the next whole pound. If the package measures less than 5,184 cubic inches, dimensional weight does not apply and charges will be assessed based on actual weight.</p>	Express Services, Ground Services	If the dimensional weight exceeds the actual weight, charges may be assessed based on the dimensional weight. See the definition at left for details.
<p>Duties and Taxes</p> <p>Duties and taxes, including goods and services tax (GST) and value-added tax (VAT), may be assessed on the contents of the shipment. Any such charges will be billed to the recipient, unless you instruct us otherwise. In the event we advance duties and taxes on any given shipment, the payer will be assessed a surcharge based on a flat rate or on a percentage of the total amount advanced.</p>	International Express Package Services, International Express Freight Services	See the definition at left and the Duties and Taxes section in the FedEx Express International Terms and Conditions for details.
<p>Electronic Export Information Filing Fee</p> <p>A fee applies when FedEx files Electronic Export Information (EEL) to the U.S. government's Automated Export System (AES) via FedEx Export AgentFile® on your behalf.</p>	International Express Package Services, International Express Freight Services	\$10 per shipment
<p>Extended Service Area delivery</p> <p>Shipments delivered to points outside the FedEx primary service areas are assessed an extended service area delivery charge. No other destination-related, surchargeable freight services are available to extended service areas.</p> <p>For an explanation of FedEx Express® Freight U.S. service areas, go to fedex.com/usfreight and select "Delivery commitments." To determine the service area for your shipment, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.</p>	U.S. Express Freight Services	\$110 per shipment
<p>Extended Service Area Pickup</p> <p>Shipments picked up outside the FedEx primary service areas are assessed an extended service area pickup charge. No other origin-related, surchargeable freight services are available from extended service areas.</p> <p>For an explanation of FedEx Express Freight U.S. service areas, go to fedex.com/usfreight and select "Delivery commitments." To determine the service area for your shipment, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.</p>	U.S. Express Freight Services, FedEx International Premium	Waived
<p>Extra Services Charge</p> <p>When the shipper or recipient requests a special handling service beyond the standard freight pickup and delivery features of service outlined in this FedEx Service Guide, or when determined by FedEx, we will assess an extra services charge in addition to all other applicable charges.</p>	U.S. Express Freight Services, FedEx International Premium	\$70 per handler hour (\$70 minimum)
<p>FedEx® Collect on Delivery (C.O.D.)</p> <p>If the C.O.D. sender's shipments have a 20 percent refusal rate, a higher charge may be applied. If a C.O.D. shipment is refused by the recipient, we will return the shipment to the sender. See the Collect on Delivery (C.O.D.) Service section in the FedEx Express U.S. Terms and Conditions. For shipments receiving FedEx Express Multiweight pricing, the maximum charge is \$77 per shipment.</p>	FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, FedEx Express Saver FedEx 1Day Freight, FedEx 2Day Freight, FedEx 3Day Freight	\$11 per package \$60 per shipment

Fees and Other Shipping Information

Definition	Applicable Services	Charges
<p>FedEx® Delivery Signature Options</p> <p>We provide three options when you need a signature upon delivery: Indirect Signature Required, Direct Signature Required and Adult Signature Required. Indirect Signature Required is available to residential addresses only. For shipments receiving FedEx Express Multiweight or FedEx Ground Multiweight pricing, the maximum charge is \$15.75 per shipment for Indirect Signature Required, \$24.50 per shipment for Direct Signature Required and \$31.50 per shipment for Adult Signature Required. When you tender multiple-package shipments processed together using a FedEx electronic shipping solution to us, any FedEx Delivery Signature Option that you select will apply to all packages within the shipment.</p>	<p>U.S. Express Package Services, U.S. Ground Services</p> <hr/> <p>International Ground Service</p>	<ul style="list-style-type: none"> • \$2.25 per package (Indirect Signature Required) • \$3.50 per package (Direct Signature Required) • \$4.50 per package (Adult Signature Required) <hr/> <p>\$3.50 per package (Direct Signature Required)</p>
<p>FedEx Email Return Label</p> <p>A charge applies in addition to shipping charges once the recipient has used the return label.</p>	<p>FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, U.S. Ground Services, FedEx 2Day Freight, FedEx 3Day Freight</p>	<p>\$1 per label</p>
<p>FedEx Expresstag®</p> <p>A charge applies in addition to shipping charges when we pick up the package for return at your recipient's location.</p>	<p>FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day</p>	<p>\$4 per package</p>
<p>FedEx Ground® Alternate Address Pickup</p> <p>We may provide pickup service to an address other than the shipping location associated with the FedEx Ground account number, upon request, for an additional charge of \$10 per unique address per week. The fee applies only to FedEx Ground on-call pickups scheduled at an alternate address location by account numbers that are assessed the weekly pickup fee (see p. 124).</p>	<p>U.S. Ground Services, International Ground Service</p>	<p>\$10 per unique address per week</p>
<p>FedEx Ground® Call tag</p> <p>A \$7 charge applies in addition to shipping charges when you request a call tag for a commercial location via electronic shipping solutions or at fedex.com/pickup. An \$8 charge applies in addition to shipping charges when you call FedEx Customer Service to request a call tag for a commercial location. For residential locations, an \$8 charge applies in addition to shipping charges when you request a call tag via electronic shipping solutions, at fedex.com/pickup or by calling FedEx Customer Service. Additional delivery charges may apply.</p>	<p>U.S. Ground Services</p>	<ul style="list-style-type: none"> • \$7 per package (commercial pickup requested via electronic shipping solutions or fedex.com/pickup) • \$8 per package (commercial pickup requested via FedEx Customer Service) • \$8 per package (residential pickup)
<p>FedEx Ground® C.O.D.</p> <p>A charge applies when you direct us to collect payment from your recipient.</p> <p>If you select regular or guaranteed funds C.O.D., the charge is \$11 per package.</p> <p>If you select currency C.O.D., the charge is \$11 per package plus an additional charge based on your shipment's destination. For currency C.O.D. shipments within the U.S., the additional charge is the greater of \$22 per package or 4 percent of the currency C.O.D. amount. For currency C.O.D. shipments to Canada, the additional charge is \$22 per package.</p> <p>Maximum charges apply for shipments receiving FedEx Ground Multiweight pricing. For regular or guaranteed funds C.O.D., the maximum charge is \$77 per shipment. For currency C.O.D. shipments within the U.S., the maximum charge is \$231 per shipment plus an additional 4 percent of the C.O.D. amount per package that is in excess of \$550. For currency C.O.D. shipments to Canada, the maximum charge is \$231 per shipment.</p> <p>If you select FedEx Ground C.O.D. for multiple-package shipments processed together using a FedEx electronic shipping solution, all packages within the shipment will be labeled C.O.D.</p>	<p>U.S. Ground Services,¹ International Ground Service</p>	<ul style="list-style-type: none"> • \$11 per package • Additional charge of \$22 per package or 4% of the currency C.O.D. amount (whichever is greater) for currency C.O.D. within the U.S. Additional charge of \$22 per package for currency C.O.D. to Canada. See definition at left.
<p>FedEx Ground® Electronic C.O.D. (E.C.O.D.)</p> <p>A charge applies when you direct us to collect payment from your recipient and deposit it directly into your bank account. There is an additional weekly service charge of \$10 for deposit in 48 hours, or \$35 for deposit in 24 hours. For shipments receiving FedEx Ground Multiweight pricing, the maximum charge is \$77 per shipment in addition to the weekly service charge. FedEx Ground E.C.O.D. is available for shipments within the U.S. — it is not available for shipments to or within Canada.</p>	<p>U.S. Ground Services¹</p>	<p>\$11 per package, plus a \$10 or \$35 weekly charge (see definition at left)</p>

¹Not available with FedEx Home Delivery.

Fees and Other Shipping Information

Definition	Applicable Services	Charges
<p>FedEx Ground P.O.D. Advantage You can choose to pay either a per-package or per-month fee when enrolling.</p>	U.S. Ground Services, International Ground Service	\$1 per package or \$150 per month
<p>FedEx Home Delivery Convenient Delivery Options You can choose a convenient delivery option for recipients with special appointment and evening requirements.</p>	<p>FedEx Date Certain Home Delivery® With Indirect Signature Required With Direct Signature Required With Adult Signature Required</p> <p>FedEx Evening Home Delivery® With Indirect Signature Required With Direct Signature Required With Adult Signature Required</p> <p>FedEx Appointment Home Delivery® With Direct Signature Required With Adult Signature Required</p>	<p>\$3 per shipment \$3 per shipment plus \$2.25 per package \$3 per shipment plus \$3.50 per package \$3 per shipment plus \$4.50 per package</p> <p>\$7 per shipment \$7 per shipment plus \$2.25 per package \$7 per shipment plus \$3.50 per package \$7 per shipment plus \$4.50 per package</p> <p>\$15 per shipment Included \$15 per shipment plus \$4.50 per package</p>
<p>FedEx International Controlled Export A charge applies when you select the FedEx International Controlled Export option for shipments moving under a U.S. State Department (DSP) license or U.S. Drug Enforcement Administration permits. The charge also applies for in-bond shipments moving under a transportation and exportation customs form (CF7512) from a foreign trade zone or bonded warehouse.</p>	FedEx International Priority, FedEx International Priority Freight	\$50 per shipment
<p>FedEx On Demand Care A charge applies if at your request we take remedial action to protect the integrity of a shipment's contents in transit. Remedial actions available include dry ice replenishment and gel pack reconditioning. To be eligible for FedEx On Demand Care you must be a FedEx account holder, and first sign and return a one-time authorization form. The shipper must call 1.800.GoFedEx 1.800.463.3339 after the shipment has been tendered to us — FedEx On Demand Care cannot be requested before tendering the shipment. FedEx does not guarantee availability of this service option, or guarantee the content integrity of your shipment if at your request we provide FedEx On Demand Care.</p>	<p>U.S. Express Package Services International Express Package Services</p> <p>U.S. Express Freight Services</p> <p>FedEx International Priority Freight, FedEx International Economy Freight</p>	<p>Greater of \$75 per package or \$2 per lb. Greater of \$125 per shipment or \$2.50 per lb.</p> <p>Greater of \$400 per piece/skid/pallet or \$0.75 per lb.</p> <p>Greater of \$500 per shipment or \$0.50 per lb.</p>
<p>FedEx Print Return Label A charge applies in addition to shipping charges once the recipient has used the return label.</p>	<p>FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, U.S. Ground Services, FedEx 2Day Freight, FedEx 3Day Freight, International Ground Service (Canada to U.S.)</p> <p>International Express Package Services, FedEx International Priority Freight, FedEx International Economy Freight (U.S. import-rated shipments from all origins)</p>	<p>\$0.50 per label</p> <p>\$0.50 per shipment</p>
<p>Fuel Surcharge We reserve the right to assess fuel and other surcharges on shipments, without notice. We will determine the amount and duration of any such surcharges at our sole discretion. By tendering your shipment to FedEx, you agree to pay the surcharges, as determined by FedEx.</p> <p>For FedEx Express, the fuel surcharge percentage will be subject to adjustment monthly using a rounded average of the U.S. Gulf Coast (USGC) spot price for a gallon of kerosene-type jet fuel, as published monthly by the U.S. Department of Energy. The surcharge now in effect applies to all FedEx Express U.S., U.S. export and U.S. import shipments, except for FedEx International Express Freight and FedEx International Airport-to-AirportSM shipments.</p> <p>For FedEx Ground, the fuel surcharge percentage will be subject to adjustment monthly using a rounded average of the National U.S. On-Highway Average price for a gallon of diesel fuel, as published monthly by the U.S. Department of Energy.</p> <p>Changes to the fuel surcharge will be applied effective the first Monday of each month. The surcharge percentage will be reflected on your FedEx invoice. The percentage for each month is available at fedex.com/us/services/fuelsurcharge.html approximately two weeks before the surcharge is applicable.</p>	Express Services, Ground Services	Go to fedex.com/us/services/fuelsurcharge.html for updates to the fuel surcharge.*

*WSCA Customers pay all Accessorial charges except: 100% waiver on all pick up fees and a 7% cap on Fuel Surcharge for FedEx Express and FedEx Ground shipments.

Fees and Other Shipping Information

Definition	Applicable Services	Charges
<p>Hazardous Materials</p> <p>We assess a surcharge on each package containing hazardous materials. Materials classified as ORM-D or Limited Quantity are the only hazardous materials you can ship via FedEx Home Delivery and FedEx International Ground (no surcharge applies for ORM-D and Limited Quantity).</p>	<p>FedEx Ground</p> <p>FedEx Home Delivery, International Ground Service</p>	<p>\$27.50 per package</p> <p>ORM-D and Limited Quantity only; no charge applies</p>
<p>Inside Delivery Charge</p> <p>When requested, FedEx may move shipments to positions beyond the adjacent loading area. In doing so, we will assess an inside delivery charge in addition to all other applicable charges. The adjacent loading area is defined as a delivery site that is directly accessible from the curb and is no more than 50 feet inside the outermost door. We will assess an inside delivery charge when shipment breakdown is necessary to fit a shipment through a doorway. FedEx does not provide piece count or piece verification when a breakdown of a freight shipment occurs at the delivery site.</p>	<p>U.S. Express Freight Services</p>	<p>Greater of \$80 per shipment or \$0.053 per lb.</p>
<p>Inside Pickup Charge</p> <p>When requested, FedEx may move shipments from positions beyond the adjacent loading area. In doing so, we will assess an inside pickup charge in addition to all other applicable charges. The adjacent loading area is defined as a pickup site that is directly accessible from the curb and is no more than 50 feet inside the outermost door.</p>	<p>U.S. Express Freight Services, FedEx International Premium</p>	<p>Waived</p>
<p>International Out-of-Delivery-Area Surcharge</p> <p>Shipments delivered to remote and less-accessible locations outside the U.S. are assessed an out-of-delivery-area surcharge. Go to fedex.com/rates-surcharges for a list of postal codes or cities by destination country where this surcharge applies.</p>	<p>International Express Package Services, FedEx International Priority Freight, FedEx International Economy Freight</p>	<p>Greater of \$26 per shipment or \$0.26 per lb.</p>
<p>International Out-of-Pickup-Area Surcharge</p> <p>Shipments picked up from remote and less-accessible locations outside the U.S. are assessed an out-of-pickup-area surcharge. Go to fedex.com/rates-surcharges for a list of postal codes or cities by origin country where this surcharge applies.</p>	<p>International Express Package Services, FedEx International Priority Freight, FedEx International Economy Freight (U.S. import-rated shipments only, for all services)</p>	<p>Waived</p>
<p>Metro Service Area Delivery</p> <p>Shipments delivered to select highly congested metro ZIP codes are assessed a metro service area delivery charge. No other destination-related, surchargeable freight services are available to metro service areas.</p> <p>For an explanation of FedEx Express Freight U.S. service areas, go to fedex.com/usfreight and select "Delivery commitments." To determine the service area for your shipment, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.</p>	<p>U.S. Express Freight Services</p>	<p>\$110 per shipment</p>
<p>Metro Service Area Pickup</p> <p>Shipments picked up in select highly congested metro ZIP codes are assessed a metro service area pickup charge. No other origin-related, surchargeable freight services are available from metro service areas.</p> <p>For an explanation of FedEx Express Freight U.S. service areas, go to fedex.com/usfreight and select "Delivery commitments." To determine the service area for your shipment, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.</p>	<p>U.S. Express Freight Services, FedEx International Premium</p>	<p>Waived</p>
<p>Minimum Billable Weight for FedEx Express Packaging</p> <p>A minimum billable weight applies to shipments packaged in FedEx Express boxes and tubes.</p>	<p>U.S. Express Package Services, International Express Package Services</p>	<ul style="list-style-type: none"> A minimum billable weight of 2 lbs. applies to the FedEx® Small Box, FedEx® Medium Box and FedEx® Large Box for U.S., U.S. export and U.S. import-rated¹ shipments A minimum billable weight of 7 lbs.² applies to the FedEx® Tube for U.S. shipments A minimum billable weight of 9 lbs.² applies to the FedEx Tube for U.S. export and U.S. import-rated¹ shipments

¹ Effective Jan. 21, 2013. Prior to Jan. 21, 2013, minimum billable weight does not apply to U.S. import-rated shipments.

² Effective Jan. 21, 2013. Prior to Jan. 21, 2013, minimum billable weight for the FedEx Tube is 6 lbs. for U.S. shipments and 7 lbs. for U.S. export shipments.

Fees and Other Shipping Information

Definition	Applicable Services	Charges
<p>Missing or Invalid Account Number A fee applies if the shipper does not provide a valid or accurate FedEx account number or credit card number for the billing option selected.</p>	Express Services, Ground Services	\$12 per shipment
<p>Multiple-Piece Shipments For FedEx Express and FedEx Ground package services, you can ship multiple pieces as a multiple-piece shipment if the pieces: 1) use the same service, bill-to instructions, packaging type and delivery instructions (including FedEx Delivery Signature Options, collect on delivery, FedEx Express Saturday pickup or delivery, Hold at FedEx Location, or FedEx Home Delivery convenient delivery options); 2) move together on the same day from one sender to one recipient; and 3) meet all size, weight and acceptance guidelines for the selected service. Individual packages in a multiple-piece shipment may have different weights, dimensions and declared value. Within the U.S. only, individual packages in a multiple-piece shipment processed using FedEx electronic shipping solutions may contain different designations of dangerous goods (for FedEx Express) or hazardous materials (for FedEx Ground). All labeling requirements, guidelines and restrictions apply. Each individual piece or single handling unit must have an address label showing complete sender and recipient addresses.</p> <p>Multiple-piece shipments tendered as express freight must be palletized, stackable, forkliftable, banded and shrinkwrapped to form single handling units.</p> <p>Once a multiple-piece shipment tendered via a U.S. package service reaches a total shipment weight of 100 lbs. for FedEx Express (200 lbs. for FedEx Express Saver) or 200 lbs. for FedEx Ground (with contract-only FedEx Ground Multiweight rates), it is rated based on price per package and price per total shipment weight. You are billed the lower of the two rates. For FedEx Express, a 15-lb. average minimum package weight for the shipment applies. For FedEx Ground, an average minimum package weight for the shipment applies and varies by contract. FedEx Express international multiple-piece shipments are billed based on total shipment weight.</p> <p>All FedEx electronic shipping solutions can create shipping labels for FedEx Express and FedEx Ground multiple-piece shipments within the U.S., and will place a master tracking number and package-count sequence and total on each label. A FedEx Express Package US Airbill or FedEx Express Freight US Airbill can accept up to 999 pieces as a multiple-piece shipment (except for shipments in FedEx® Envelope or FedEx 10kg Box and FedEx 25kg Box packaging).</p>	<p>U.S. Express Services, International Express Services</p> <hr/> <p>Ground Services</p>	<p>FedEx Express Multiweight rates may apply. See pp. 57–58 (U.S.) and p. 79 (Puerto Rico and international) for more details.</p> <hr/> <p>FedEx Ground Multiweight rates are available by contract only.</p>
<p>Northern Canada Surcharge An additional charge applies for packages destined to the Yukon, Northwest Territories, Nunavut and Labrador. This surcharge applies to postal codes A0K, A0P–A0R, A2V and X0A–Y9Z.</p>	International Ground Service	\$65 per package over the Zone 54 rate
<p>On-Call Pickup Charge A charge applies when you request a FedEx Ground pickup, including requests made using FedEx electronic shipping solutions or by calling 1.800.GoFedEx 1.800.463.3339 (say “schedule a pickup”). The charge is itemized separately on your invoice. Effective Jan. 21, 2013, you will be charged a maximum of \$20 per week for future-day or same-day on-call pickup fees billed to your account and originating from the same location. This charge does not apply if you drop off your package at a FedEx shipping location or if you are assessed the weekly pickup fee (see p. 124). On-call pickup charges also do not apply to FedEx Ground® Package Returns Program pickups (see Return Pickup on p. 123 for fees that apply to FedEx Print Return Label and FedEx Email Return Label pickups).</p>	U.S. Ground Services, International Ground Service	<ul style="list-style-type: none"> • Waived (future-day pickups requested via electronic shipping solutions) <ul style="list-style-type: none"> • Waived (future-day pickups requested via FedEx Customer Service) • Waived (same-day pickups¹ requested via electronic shipping solutions) <ul style="list-style-type: none"> • Waived (same-day pickups¹ requested via FedEx Customer Service) • Maximum of \$20 per week per origin location. See definition at left.

¹Same-day pickup is available in select areas only.

Fees and Other Shipping Information

Definition	Applicable Services	Charges
<p>Oversize Charge Express. The maximum limits for FedEx Express U.S. packages are 150 lbs., and 119 inches in length and 165 inches in length and girth. Packages that weigh 150 lbs. or less and exceed 108 inches in length or 130 inches in length and girth are considered "oversize" packages. Oversize packages are rated based on the greater of the package's actual rounded weight or dimensional weight. In addition, a charge of \$55 per oversize package applies.</p> <p>We may refuse packages that exceed 119 inches in length or 165 inches in length and girth, or if we find them in our network, we may consider them for shipping at our sole discretion. These packages also are rated based on the greater of the package's actual rounded weight or dimensional weight, and a \$55 charge per oversize package applies.</p> <p><i>Note:</i> We may accept FedEx Express packages weighing less than 151 lbs. that exceed 165 inches in length and girth and rate them as FedEx Express Freight U.S. shipments. See the Extra-Large Packages section in the FedEx Express U.S. Terms and Conditions for details.</p> <p>Ground. A package weighing 150 lbs. or less and measuring greater than 130 inches in length and girth is classified as an "oversize" package. The shipping charges for an oversize package are based on the greater of the package's actual rounded weight and its dimensional weight. A charge of \$55 per oversize package also applies to any package measuring greater than 130 inches in length and girth.</p> <p>For FedEx Home Delivery, the shipping charges for any package with a dimensional weight of greater than 70 lbs. are the same as a FedEx Ground package of corresponding dimensional weight being shipped under the same circumstances, plus FedEx Home Delivery fees and other charges. A charge of \$55 per oversize package also applies to any package measuring greater than 130 inches in length and girth.</p>	U.S. Express Package Services, U.S. Ground Services, International Ground Service	\$55 per package
<p>Payer Rebilling For every request to change the billing instructions for a shipment, we will assess a fee to the payer in addition to shipping charges.</p>	U.S. Express Package Services, International Express Package Services, U.S. Express Freight Services	\$12 per shipment
<p>Pickup Charge (FedEx International Premium) FedEx International Premium is an airport-to-airport service. Pickup at the shipper's location is available for an additional fee. The fees are: minimum charge \$20, \$0.16 per pound for shipments that weigh 100–220 lbs., \$0.14 per pound for shipments that weigh 221–660 lbs., and \$0.12 per pound for shipments that weigh 661 lbs. or more.</p>	FedEx International Premium	Waived
<p>Reroute of Shipment A shipping fee is billed to the account number specified on the FedEx airbill or shipping label for each rerouted package; it appears as an address correction on the invoice. Reroutes can include delivering to a different address in the same city or changing a hold-at-location instruction to courier delivery. Only one reroute is allowed per package. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply. For shipments receiving FedEx Express Multiweight pricing, the fee is \$11 per package up to a maximum of \$77 per shipment.</p>	U.S. Express Package Services U.S. Express Freight Services	\$11 per package \$60 per shipment
<p>Residential Delivery Charge A residential delivery charge applies to shipments to a home or private residence, including locations where a business is operated from a home, or to any shipment in which the shipper has designated the delivery address as a residence.</p> <p>For shipments receiving FedEx Express Multiweight or FedEx Ground Multiweight pricing, the maximum charge is \$27.70 per shipment.</p>	U.S. Express Package Services, U.S. Ground Services, International Ground Service International Express Package Services (to Canada, and U.S. import-rated shipments from all origins) U.S. Express Freight Services FedEx International Priority Freight, FedEx International Economy Freight (to Canada, and U.S. import-rated shipments from all origins)	\$3.20 per package (\$2.80 per package for FedEx Home Delivery) \$3.20 per shipment \$110 per shipment \$110 per shipment

Fees and Other Shipping Information

Definition	Applicable Services	Charges
<p>Residential Pickup Charge Shipments picked up at a home or private residence, including locations where a business is operated from a home, incur a residential pickup charge in addition to all other applicable charges.</p>	U.S. Express Freight Services, FedEx International Premium	Waived
<p>Return Pickup A charge applies for pickup of FedEx Print Return Label and FedEx Email Return Label shipments. This charge does not apply if the package is dropped off at a FedEx shipping location or included in a regular scheduled pickup.</p>	FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, U.S. Ground Services ¹	Waived
<p>Saturday Delivery For U.S. package shipments, Saturday delivery is available with FedEx First Overnight, FedEx Priority Overnight and FedEx 2Day for an additional charge. For U.S. express freight shipments, Saturday delivery is available to several U.S. markets with FedEx First Overnight Freight, FedEx 1Day Freight and FedEx 2Day Freight for an additional charge. Hold at FedEx Location is not available with Saturday express freight delivery. To determine if Saturday delivery is available to your destination, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807. For international shipments, Saturday delivery is available for an additional charge in many of the countries served by FedEx International Priority. In certain Far East and Middle East countries, Saturday is a regular business day, and delivery is available at no extra charge via many FedEx Express international services. U.S.-inbound delivery is available in major markets via FedEx International Priority and FedEx International Priority Freight for an additional charge. Call FedEx International Customer Service at 1.800.GoFedEx 1.800.463.3339 (say "international services") for more information.</p>	<p>FedEx First Overnight, FedEx Priority Overnight, FedEx 2Day (charge is not applied to shipments rated as FedEx Express Multiweight)</p> <p>FedEx International Priority</p> <p>FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight, FedEx International Priority Freight (U.S. import-rated shipments only)</p>	<p>\$15 per package</p> <p>\$15 per shipment</p> <p>\$200 per shipment</p>
<p>Saturday Pickup Saturday pickup is available with FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day and FedEx Express Saver for an additional charge. The maximum Saturday pickup charge for FedEx Express U.S. package services is \$105 per shipment. An additional charge also applies when you request Saturday pickup for FedEx International First, FedEx International Priority or FedEx International Priority DirectDistribution[®] shipments. To check availability, select Get Rates and Transit Times from the Quick Access menu at fedex.com. Saturday pickup is not available with FedEx International Economy. For U.S. express freight shipments, Saturday pickup is available in several U.S. markets with FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight for an additional charge. To determine if Saturday pickup is available at your location, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, select Get Rates and Transit Times from the Quick Access menu at fedex.com, or call 1.800.332.0807. For U.S. export express freight shipments, Saturday pickup is available in several U.S. markets with FedEx International Priority Freight and FedEx International Economy Freight for an additional charge. To check availability, select Get Rates and Transit Times from the Quick Access menu at fedex.com. Call FedEx International Customer Service at 1.800.GoFedEx 1.800.463.3339 (say "international services") for more information.</p>	<p>U.S. Express Package Services</p> <p>FedEx International First, FedEx International Priority</p> <p>U.S. Express Freight Services, FedEx International Priority Freight, FedEx International Economy Freight</p>	<p>Waived</p> <p>Waived</p> <p>Waived</p>

¹Effective Jan. 21, 2013.

Fees and Other Shipping Information

Definition	Applicable Services	Charges
<p>Signature Proof of Delivery via FedEx Standard Overnight Envelope A charge applies when you request to have FedEx signature proof-of-delivery information delivered to you via FedEx Standard Overnight. (This information also is available at fedex.com for no charge.)</p>	U.S. Express Package Services, International Express Package Services, U.S. Express Freight Services	\$6 per request
<p>Weekly Pickup Fee FedEx Ground may provide regular scheduled pickup service for an additional charge. The weekly pickup fee is assessed to the account number associated with the regular scheduled pickup. The weekly pickup fee amount is determined using the account number's previously invoiced combined weekly FedEx Express, FedEx Ground and FedEx SmartPost® charges. Account numbers assessed the weekly pickup fee do not pay on-call pickup charges (see p. 121). Also see FedEx Ground Alternate Address Pickup on p. 118.</p>	U.S. Ground Services, International Ground Service	Waived