

STATE OF HAWAII STATE PROCUREMENT OFFICE

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March 8, 2011

PROCUREMENT CIRCULAR NO. 2003-06, Amendment 14

TO:

Office of the Governor

Office of the Lieutenant Governor Executive Department Heads

State Librarian

Chief Procurement Officers:

Department of Education, Superintendent

Office of Hawaiian Affairs, Chairperson of the Board

Hawaii Health Systems Corporation, Chief Executive Officer (Excluding

Regional System Boards and hospitals)

Judiciary, Administrative Director of the Courts

Senate, President

House, Speaker of the House of Representatives

Counties of Hawaii, Kauai, Maui and City & County of Honolulu

Executive Branch, Finance Director

Legislative Branch, Chairperson of the County Council

Boards/Departments of Water Supply, Manager/Chief Engineer

FROM:

Aaron S. Fujioka

SUBJECT:

State of Hawaii Emergency Purchasing Card (pCard) Program

This Procurement Circular 2003-06, Amendment 14 replaces:

Procurement Circular No. 2003-06, Amendment 8, dated December 12, 2006; and Procurement Circular No. 2003-06, Amendment 9, dated November 23, 2007.

Emergencies arise with little or no warning and departments should be able to address emergency situations quickly and efficiently. An emergency pCard is an effective tool in supporting departments in emergency situations. This program enhances the department's ability to respond to an emergency to quickly acquire the necessary goods and services when the Governor issues an emergency proclamation.

The Emergency pCard program was first introduced on December 12, 2006, and again on November 23, 2007. Currently 93 emergency pCards are in place within the departments of Accounting and General Services, Agriculture, Health, Public Safety, and Transportation in preparation of a Governor's emergency proclamation.

PROCUREMENT CIRCULAR NO. 2003-06, Amendment 14 March 8, 2011 Page 2

While some departments chose not to implement an emergency pCard program when it was previously introduced, the features and advantages of the program are worthy of reconsideration for applicability to your program operations.

Benefits of the emergency pCard program:

- Unrestricted merchant category codes, unless restricted by the department (except cash
 withdrawals and financial services, such as payments to securities-brokers/dealers and
 money transfers). Departments are able to use the emergency pCard to purchase, for
 example, food items, gasoline, clothing, hotel accommodations, etc. quickly.
- Departments can establish higher than normal credit limits (i.e. \$50,000) to accommodate anticipated emergency needs.
- 24-hour internet access to view and track transactions and the ability to separate reconciliation statement for capturing data and producing statistical and management reports for future federal reimbursement.

Internal controls have been established to minimize unauthorized use or fraud such as:

- "Emergency pCard" designation and distinct RED color card to differentiate from the regular pCard to avoid using the incorrect card;
- Embossed with a photo imprint is required as an additional security measure;
- Department is notified, within hours, when usage of an emergency pCard has been detected; and
- Protected by First Hawaiian Bank's zero liability policy regarding fraudulent or unauthorized transactions. This means that the State is not liable for payment of any charges that occurred on a lost/stolen card. As a MasterCard brand, the emergency pCard is also protected by MasterCoverage®, the liability protection program, which protects the State from employee misuse of charge privileges.

Departments are encouraged to evaluate their programs to determine if an emergency pCard program is warranted. Interested departmental pCard administrators should contact the State Procurement Office to discuss the options and implementation procedures.

If there are any questions, your staff may call Bonnie Kahakui at 587-4702, or you may call me at 587-4700.