

DAVID Y. IGE  
GOVERNOR



SARAH ALLEN  
ADMINISTRATOR  
MARA SMITH  
ASSISTANT ADMINISTRATOR

**STATE OF HAWAII  
STATE PROCUREMENT OFFICE**

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December 13, 2017

TO: Executive Departments/Agencies City and County of Honolulu  
(Excludes University of Hawaii) County of Hawaii  
Department of Education Hawaii County Council  
(Excludes Charter Schools) Hawaii Department of Water Supply  
Hawaii Health Systems Corporation County of Maui  
(Excludes Regional System Boards Maui County Council  
and Hospitals) County of Kauai  
Office of Hawaiian Affairs Kauai County Council  
House of  
Senate  
Judiciary

FROM: For Sarah Allen, Administrator

A handwritten signature in black ink, appearing to read "Mara Smith".

SUBJECT: **Change No. 5**  
SPO Price List Contract No. 12-10  
**LONG DISTANCE TELEPHONE SERVICE – STATEWIDE**  
RFP-10-005-SW  
**Expires: March 17, 2018**

The following changes are been made to the price list contract:

1. The contract person for technical questions is updated on page 1.
2. The point of contact is changed for the Executive Department, HHSC, County of Hawaii, Hawaii County Council, and Maui County Council

The current price list contract incorporating Change No. 5 is available on the SPO website: <http://spo.hawaii.gov>. Click on *Price & Vendor List Contracts* on the home page.

If you have any questions, please contact Stanton Mato at (808) 586-0566 or [stanton.d.mato@hawaii.gov](mailto:stanton.d.mato@hawaii.gov).

**STATE OF HAWAII  
STATE PROCUREMENT OFFICE**

**SPO Price List Contract No. 12-10**  
Replaces SPO PL Contract No. 03-19  
Includes Change No. 5  
Effective: 12/13/2017

**LONG DISTANCE TELEPHONE SERVICE - STATEWIDE**

(RFP-10-005-SW)

**March 18, 2012 to March 17, 2018**

**PARTICIPATING JURISDICTIONS** listed below have signed a cooperative agreement and/or a memorandum of agreement with the SPO and are authorized to utilize this price list contract.

Executive Departments/Agencies	City and County of Honolulu (C&C Honolulu)
Department of Education (DOE)	County of Hawaii
(Excludes Charter Schools)	Hawaii County Council
Hawaii Health Systems Corporation (HHSC)	County of Hawaii – Department of Water Supply
(Excludes Regional Systems Board and	County of Maui
Hospitals)	Maui County Council
Office of Hawaiian Affairs (OHA)	County of Kauai
House of Representatives (House)	Kauai County Council
Senate	
Judiciary	

The participating jurisdictions are not required, but may purchase from this price list contract, and requests for exception from the contract are not required. Participating jurisdictions are allowed to purchase from other contractors, however, HRS chapter 103D and the procurement rules apply to purchases using the applicable procurement method and its procedures, such as small purchases or competitive sealed bidding. The decision to use this contract or to solicit pricing from other sources will be at the discretion of the participating jurisdiction.

**POINTS OF CONTACT.** Questions regarding the products listed, ordering, pricing, and status should be directed to the Contractor.

Technical questions and concerns regarding the contract shall be addressed to Betty Yrizarry, Office of Enterprise Technology Services, (808) 586-1930 extension 628.

Procurement questions or concerns may be directed as follows:

Jurisdiction	Name	Phone	FAX	E-mail
Executive	Stanton Mato	586-0566	586-0570	<a href="mailto:stanton.d.mato@hawaii.gov">stanton.d.mato@hawaii.gov</a>
DOE (Excludes Charter Schools)	Procurement Staff	675-0130	675-0133	<a href="mailto:DOEProcure@notes.k12.hi.us">DOEProcure@notes.k12.hi.us</a>

Jurisdiction	Name	Phone	FAX	E-mail
HHSC (Excludes Regional System Boards and Hospitals)	Jeff Dansdill	657-3721		<a href="mailto:jedansdill@hhsc.org">jedansdill@hhsc.org</a>
OHA	Phyllis Ono-Evangelista	594-1833	594-1865	<a href="mailto:phylliso@oha.org">phylliso@oha.org</a>
House	Brian Takeshita	586-6423	586-6401	<a href="mailto:takeshita@capitol.hawaii.gov">takeshita@capitol.hawaii.gov</a>
Senate	Carol Taniguchi	586-6720	586-6719	<a href="mailto:c.taniguchi@capitol.hawaii.gov">c.taniguchi@capitol.hawaii.gov</a>
Judiciary	Tritia Cruz	538-5805	538-5802	<a href="mailto:tritia.l.cruz@courts.hawaii.gov">tritia.l.cruz@courts.hawaii.gov</a>
C&C of Honolulu	Procurement Specialist	768-5535	768-3299	<a href="mailto:bfspurchasing@honolulu.gov">bfspurchasing@honolulu.gov</a>
County of Hawaii	Steve Wilhelm	961-8440	961-8248	<a href="mailto:purchasing@hawaiicounty.gov">purchasing@hawaiicounty.gov</a>
Hawaii County Council	Sebastian Callaway Steve Wilhelm	961-8440 961-8440	961-8248 961-8248	<a href="mailto:purchasing@hawaiicounty.gov">purchasing@hawaiicounty.gov</a> <a href="mailto:purchasing@hawaiicounty.gov">purchasing@hawaiicounty.gov</a>
County of Hawaii – Department of Water Supply	Ka'iulani Matsumoto	961-8050 ext. 224	961-8657	<a href="mailto:kmatsumoto@hawaiidws.org">kmatsumoto@hawaiidws.org</a>
County of Maui	Greg King	249-2403	249-0839	<a href="mailto:greg.king@co.maui.hi.us">greg.king@co.maui.hi.us</a>
Maui County Council	Gregg Gameau	270-7664	270-7686	<a href="mailto:greg.gameau@mauicounty.us">greg.gameau@mauicounty.us</a>
County of Kauai	Ernest Barreira	241-4295	241-6297	<a href="mailto:ebarreira@kauai.gov">ebarreira@kauai.gov</a>
Kauai County Council	Lisa Ishibashi Scott Sato	241-4820 241-4810	241-6349 241-6349	<a href="mailto:lishibashi@kauai.gov">lishibashi@kauai.gov</a> <a href="mailto:ssato@kauai.gov">ssato@kauai.gov</a>

**USE OF THIS PRICE LIST CONTRACT BY NONPROFIT ORGANIZATIONS.** Pursuant to HRS §103D-804, nonprofit organizations with current purchase of service contracts (HRS chapter 103F) have been invited to participate in the SPO price and vendor list contracts.

A listing of these nonprofit organizations is available at the SPO website: <http://spo.hawaii.gov>. Click on *For Vendors > Non-Profits > Cooperative Purchasing Program > View the list of qualifying nonprofits eligible to participate in cooperative purchasing.*

If a nonprofit wishes to purchase from an SPO price or vendor list contract, the nonprofit must obtain approval from each Contractor (participation must be mutually agreed upon, for example). A Contractor may choose to deny participation by a nonprofit. However, if a nonprofit and Contractor mutually agree to this arrangement, it is understood that the nonprofit will retain its right to purchase from other than an SPO price list Contractor(s).

**CONTRACTORS.** The following Contractor are authorized to provide Long Distance Telephone Services to the State of Hawaii.

AT&T Business Solutions DBA AT&T Corp.

Business Address:  
500 Ala Moana Blvd  
Honolulu, HI 96813

Remittance Address:  
PO Box 5094 AT&T  
Carol Stream, IL 60197-5094

Contact person: Liz Gregg  
Email: [liz.gregg@att.com](mailto:liz.gregg@att.com)

Phone: (808) 627-8634  
eFax: 1 (866) 488-3894

**VENDOR CODES** for annotation on purchase orders are obtainable from the *Alphabetical Vendor Edit Table* available at your department's fiscal office. Agencies are cautioned that the remittance address on an invoice may be different from the address of the vendor code annotated on the purchase order.

**COMPLIANCE PURSUANT TO HRS §103D-310(c).** Prior to awarding this contract, the SPO verified compliance of the Contractor(s) named in the SPO Price List Contract No. 12-10, but the SPO shall not monitor compliance throughout the term of performance. Therefore, purchasing agencies are required to verify compliance prior to issuing a contract or purchase order when utilizing this contract.

**UNIT RATES** include all services, labor, materials, supplies, and any other costs incurred to provide the specified services. All applicable taxes, fees and charges shall be added as separate line items as listed on Schedule C. The GET, currently 4.5% for sales made on Oahu and 4% for sales made on the islands of Hawaii, Maui, Kauai, Lanai and Molokai, may be added to the invoice as a separate line item and shall not exceed the current rate for that island. Charges from these schedules shall be based on applying the applicable rates listed to the selected service as detailed below.

**Schedule A:** Interstate, Interisland and International Long Distance Rates

**Schedule B:** Miscellaneous Services

**Schedule C:** All Other Charges

**PURCHASING CARD (pCard).** AT&T does not accept the State of Hawaii purchasing Card (pCard).

**PURCHASE ORDERS** shall be issued for purchases.

**SPO PL Contract No. 12-10** shall be typed on purchase orders issued against this price list contract.

**PAYMENTS** are to be made to the remittance address of the Contractor(s). HRS §103-10, HRS, provides that the State shall have thirty (30) calendar days after receipt of invoice or satisfactory completion of contract to make payment.

**VENDOR AND PRODUCT EVALUATION.** Form SPO-012, Evaluation: Vendor or Product, for the purpose of addressing concerns on this price list contract, is available to agencies at the SPO website: <http://spo.hawaii.gov>. Click on *Forms* on the home page.

**PRICE OR VENDOR LIST CONTRACT AVAILABLE ON THE INTERNET** at the SPO website: <http://spo.hawaii.gov>. Click on *Price & Vendor List Contracts* on the home page.

## SCHEDULE A

### INTERISLAND, INTERSTATE, AND INTERNATIONAL LONG DISTANCE RATES

Description	Rate
Interisland Calls	\$0.0653
Interstate Calls	\$0.0408
International Calls	See below International Rates

### INTERNATIONAL RATES

Item No	International Country or Area	Rate per Minute
1	Afghanistan	0.42
2	Albania, Republic of	0.20
3	Algeria	0.21
4	American Samoa	0.04
5	Andorra	0.33
6	Angola	0.32
7	Anguilla	0.21
8	Antigua (Including Barbuda)	0.19
9	Argentina	0.11
10	Armenia	0.31
11	Aruba	0.16
12	Ascension Island	0.80
13	Australia	0.05
14	Austria	0.05
15	Azerbaijan	0.38
16	Bahamas	0.13
17	Bahrain	0.28
18	Bangladesh, People's Republic of	0.28
19	Barbados	0.19
20	Belarus	0.28
21	Belgium	0.06
22	Belize	0.24
23	Benin, Republic of	0.28
24	Bermuda	0.19
25	Bhutan	0.28
26	Bolivia	0.13
27	Bosnia-Herzegovina, Republics of	0.28
28	Botswana	0.28
29	Brazil	0.08
30	British Virgin Islands	0.18
31	Brunei	0.28
32	Bulgaria	0.22

33	Burkina Faso	0.30
34	Burundi	0.28
35	Cambodia	0.27
36	Cameroon, Republic of	0.28
37	Canada	0.04
38	Cape Verde Islands	0.38
39	Cayman Islands	0.17
40	Central African Republic	0.28
41	Chad, Republic of	0.29
42	Chile	0.08
43	China, People's Republic of	0.06
44	Colombia	0.14
45	Comoros, Federal and Islamic Republic of	0.34
46	Congo, Democratic Republic of (Formerly Zaire)	0.38
47	Congo, Republic of	0.28
48	Cook Islands	0.80
49	Costa Rica	0.16
50	Croatia, Republic of	0.28
51	Cuba	1.35
52	Cyprus	0.28
53	Czech Republic	0.07
54	Denmark	0.06
55	Diego Garcia	0.59
56	Djibouti, Republic of	0.66
57	Dominica	0.28
58	Dominican Republic	0.28
59	Ecuador	0.19
60	Egypt, Arab Republic of	0.22
61	El Salvador	0.14
62	Equatorial Guinea, Republic of	0.48
63	Eritrea	0.38
64	Estonia	0.28
65	Ethiopia	0.59
66	Faeroe Islands	0.64
67	Falkland Islands	0.86
68	Fiji Islands	0.64
69	Finland	0.06
70	France	0.04
71	French Antilles (Martinique, St. Barthelemy, and St. Martin)	0.19
72	French Guiana	0.53
73	French Polynesia (Including the Islands of Moorea and Tahiti)	0.53
74	Gabon Republic	0.59
75	Gambia	0.28
76	Georgia	0.28
77	Germany, Federal Republic of (Including former German Democratic Republic)	0.04
78	Ghana	0.59
79	Gibraltar	0.59
80	Greece	0.06

81	Greenland	0.50
82	Grenada (Including Carriacou)	0.28
83	Guadeloupe	0.28
84	Guam	0.04
85	Guantanamo (U.S. Naval Base)	1.23
86	Guatemala	0.21
87	Guinea, Republic of	0.53
88	Guinea-Bissau	1.04
89	Guyana	0.37
90	Haiti	0.27
91	Honduras	0.32
92	Hong Kong	0.05
93	Hungary	0.22
94	Iceland	0.28
95	India	0.16
96	Indonesia	0.17
97	Iran	0.28
98	Iraq	0.28
99	Ireland	0.05
100	Israel	0.06
101	Italy	0.07
102	Ivory Coast, Republic of	0.53
103	Jamaica	0.17
104	Japan (Including Okinawa)	0.06
105	Jordan	8.51
106	Kazakhstan	0.28
107	Kenya, Republic of	0.28
108	Kiribati	0.74
109	Korea, Democratic People's Republic of	0.69
110	Korea, Republic of	0.05
111	Kuwait	0.48
112	Kyrgyzstan	0.28
113	Laos	0.28
114	Latvia	0.21
115	Lebanon	0.28
116	Lesotho	0.53
117	Liberia	0.53
118	Libyan Arab People's Socialist Jamahiriya	0.38
119	Liechtenstein	0.12
120	Lithuania	0.25
121	Luxembourg	0.09
122	Macao	0.53
123	Macedonia, Former Yugoslav Republic of	0.32
124	Madagascar, Republic of	0.53
125	Malawi	0.53
126	Malaysia	0.05
127	Maldives, Republic of	0.59
128	Mali, Republic of	0.59
129	Malta	0.28
130	Marshall Islands	0.59



131	Mauritania, Islamic Republic of	0.59
132	Mauritius	0.59
133	Mayotte Island	0.59
134	Mexico	0.09
135	Micronesia, Federated States of	0.72
136	Moldova	0.59
137	Monaco	1.35
138	Mongolia	0.59
139	Montserrat	0.59
140	Morocco, Kingdom of	0.38
141	Mozambique	0.59
142	Myanmar	0.59
143	Namibia	0.59
144	Nauru	1.17
145	Nepal	0.53
146	Netherlands	0.05
147	Netherlands Antilles (Bonaire, Curacao, Saba, St. Eustatius and St. Maarten)	0.05
148	New Caledonia	0.53
149	New Zealand (Including Chatham Island)	0.06
150	Nicaragua	0.19
151	Niger, Republic of	0.53
152	Nigeria, Federal Republic of	0.64
153	Niue	0.9
154	Northern Mariana Islands (Saipan, etc.)	0.04
155	Norway (Including Svalbard)	0.05
156	Oman	0.48
157	Pakistan	0.32
158	Palau, Republic of	0.59
159	Panama, Republic of	0.14
160	Papua New Guinea (Admiralty Islands, Bougainville, New Britain and New Ireland)	0.94
161	Paraguay	0.14
162	Peru	0.4
163	Philippines	0.17
164	Pitcairn Island	0.06
165	Poland, Republic of	0.05
166	Portugal (Including Azores and Madeira Islands)	0.05
167	Puerto Rico	0.04
168	Qatar	0.43
169	Reunion Island	0.59
170	Romania	0.28
171	Russia	0.11
172	Rwanda	0.59
173	San Marino	0.64
174	Sao Tome	1.15
175	Saudi Arabia	0.38
176	Senegal, Republic of	0.59
177	Seychelles Islands	0.84
178	Sierra Leone	0.59

179	Singapore, Republic of	0.05
180	Slovakia	0.28
181	Slovenia, Republic of	0.28
182	Solomon Islands	1.08
183	Somali Republic	0.73
184	South Africa, Republic of	0.13
185	Spain (Including Balearic Islands, Canary Islands, Ceuta, and Melilla)	0.05
186	Sri Lanka, Democratic Socialist Republic of	0.59
187	St. Helena	1.7
188	St. Kitts/Nevis	0.28
189	St. Lucia	0.28
190	St. Pierre & Miquelon	0.28
191	St. Vincent & The Grenadines	0.28
192	Sudan	0.59
193	Suriname, Republic of	0.59
194	Swaziland	0.59
195	Sweden	0.05
196	Switzerland	0.05
197	Syrian Arab Republic	0.42
198	Taiwan	0.05
199	Tajikistan	0.38
200	Tanzania	0.53
201	Thailand	0.06
202	Togo, Republic of	0.59
203	Tonga Islands	0.64
204	Trinidad & Tobago, Republic of	0.16
205	Tunisia	0.63
206	Turkey	0.14
207	Turkmenistan	0.38
208	Turks & Caicos Islands	0.28
209	Tuvalu	0.80
210	Uganda	0.59
211	Ukraine	0.28
212	United Arab Emirates (Abu Dhabi, Ajman, Dubai, Fujairah, Ras al Khaimah, Sharjah, and Umm al Qaiwain)	0.32
213	United Kingdom (Including the Channel Islands, England, Isle of Man, Northern Ireland, Scotland and Wales)	0.05
214	U.S. Virgin Islands	0.04
215	Uruguay	0.14
216	Uzbekistan	0.38
217	Vanuatu, Republic of	0.66
218	Vatican City	0.07
219	Venezuela	0.10
220	Vietnam, Socialist Republic of	0.38
221	Wallis & Futuna Islands	0.58
222	Western Sahara	0.38
223	Western Samoa	0.59
224	Yemen, Republic of (Including Aden & Almahrah)	0.48
225	Yugoslavia, Federal Republic of	0.32

226	Zambia	0.59
227	Zimbabwe	0.59

## SCHEDULE B

### MISCELLANEOUS SERVICES

Item No	Description	Rate per Minute
1	Toll Free Calling	
	Toll Free Interisland	0.0653
	Toll Free Interstate	0.0408
	Toll Free International Canada	0.0500
2	Calling Card	
	Calling Card Interisland	0.059
	Calling Card Interstate	0.121
	Calling Card International	0.600
3	ISDN BRI	
	Interisland	0.0653
	Interstate	0.0408
4	ISDN PRI	
	Interisland	0.0653
	Interstate	0.0408
5	Directory Assistance	
	Interisland	2.49
	Interstate	2.49
	International	2.49
6	Operator Assistance	
	Interisland	1.25
	Interstate	1.25
	International	1.25

## SCHEDULE C

### ALL OTHER CHARGES

Item No	Description	Rate
1	State Public Service Company Tax	6.231%
2	Public Utility Ser. Co Tax	0.50%
3	SICOMMNET	0.85%
4	HI Gross Receipt Tax	1.61%
5	Hearing Impaired Fund	0.12%
6	Univ. Connectivity Charge	14.90%
7	Property Tax Allotment	3.53%
8	Admin. Expense Fee	0.88%
9	Federal Regulatory Fee	2.14%
10	Carrier MultiLine Charge per line	\$0.27
11	Carrier Line Charge per line	\$0.04