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ADMINISTRATOR

**STATE OF HAWAII
STATE PROCUREMENT OFFICE**

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August 16, 2018

TO: Executive Departments/Agencies City and County of Honolulu
Department of Education Honolulu City Council
Hawaii Health Systems Corporation Honolulu Board of Water Supply
Office of Hawaiian Affairs Honolulu Authority for Rapid Transportation
University of Hawaii County of Hawaii
Public Charter School Commission Hawaii County Council
and Schools County of Hawaii-Department of Water Supply
House of Representatives County of Maui
Senate Maui County Council
Judiciary County of Maui-Department of Water Supply
County of Kauai
Kauai County Council
County of Kauai – Department of Water

FROM: For Sarah Allen, Administrator 

SUBJECT: **Change No. 19**
SPO Vendor List Contract No. 02-45
**PRODUCTS AND SERVICES FURNISHED BY QUALIFIED COMMUNITY
REHABILITATION PROGRAMS**
Expires: Continuous

The following changes are made to the vendor list contract:

1. Molokai Occupational Center is removed from this vendor list contract.
2. The point of contact for the University of Hawaii is updated.

The current price list contract incorporating Change No. 19 is available on the SPO website: <http://spo.hawaii.gov>. Click on *Price & Vendor List Contracts* on the home page.

If you have any questions, please contact Stanton Mato at (808) 586-0566 or stanton.d.mato@hawaii.gov.

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STATE OF HAWAII STATE PROCUREMENT OFFICE

SPO Vendor List Contract No. 02-45
Includes Change No. 19
Effective: 8/16/2018

PRODUCTS AND SERVICES FURNISHED BY QUALIFIED COMMUNITY REHABILITATION PROGRAMS July 1, 2012 to Continuous

PARTICIPATING JURISDICTIONS listed below may purchase and are encouraged to utilize this vendor list contract.

Executive Departments/Agencies	City and County of Honolulu
Department of Education	Honolulu City Council
Hawaii Health Systems Corporation	Honolulu Board of Water Supply
Office of Hawaiian Affairs	Honolulu Authority for Rapid Transportation
University of Hawaii	County of Hawaii
Public Charter School Commission and Schools	Hawaii County Council
House of Representatives	County of Hawaii – Department of Water Supply
Senate	County of Maui
Judiciary	Maui County Council
	County of Maui – Department of Water Supply
	County of Kauai
	Kauai County Council
	County of Kauai – Department of Water

The participating jurisdictions are not required but may purchase from this price list contract, and requests for exception from the contract are not required. Participating jurisdictions are allowed to purchase from other contractors; however, HRS chapter 103D, and the procurement rules apply to purchases by using the applicable method of procurement and its procedures, such as small purchases or competitive sealed bidding. The decision to use this contract or to solicit pricing from other sources is at the discretion of the participating jurisdiction.

POINTS OF CONTACT. Questions regarding the products listed, ordering, pricing, and status should be directed to the Contractor(s).

Procurement questions or concerns may be directed as follows:

Jurisdiction	Name	Phone	FAX	E-mail
Executive	Stanton Mato	586-0566	586-0570	stanton.d.mato@hawaii.gov
DOE	Procurement Staff	675-0130	675-0133	DOEProcure@notes.k12.hi.us

Jurisdiction	Name	Phone	FAX	E-mail
HHSC	Jeff Dansdill	657-3721		jedansdill@hhsc.org
OHA	Phyllis Ono-Evangelista	594-1833	594-1865	phylliso@oha.org
UH	Karlee Hisashima	956-8687	956-2093	karlee@hawaii.edu
Public Charter School Commission and Schools	Danny Vasconcellos	586-3775	586-3776	danny.vasconcellos@spsc.hawaii.gov
House	Brian Takeshita	586-6423	586-6401	takeshita@capitol.hawaii.gov
Senate	Carol Taniguchi	586-6720	586-6719	c.taniguchi@capitol.hawaii.gov
Judiciary	Tritia Cruz	538-5805	538-5802	tritia.l.cruz@courts.hawaii.gov
C&C of Honolulu	Procurement Specialist	768-5535	768-3299	bfspurchasing@honolulu.gov
Honolulu City Council	Heather Murakami	768-5084	768-1363	hmurakami@honolulu.gov
Honolulu Board of Water Supply	Vicki Kitajima	748-5151	550-9193	vkitajima@hbws.org
HART	Nicole Chapman	768-6135	768-5110	nchapman@honolulu.gov
County of Hawaii	Steve Wilhelm Sebastian Wilhelm	961-8440	961-8248	purchasing@hawaiicounty.gov
Hawaii County Council	Sebastian Callaway Steve Wilhem	961-8440	961-8248	purchasing@hawaiicounty.gov
County of Hawaii – Department of Water Supply	Ka'iulani Matsumoto	961-8050 ext. 224	961-8657	kmatsumoto@hawaiidws.org
County of Maui	Greg King	249-2403	249-0839	greg.king@co.maui.hi.us
Maui County Council	Greg Garneau	270-7664	270-7686	greg.garneau@mauicounty.us
County of Maui – Department of Water Supply	Kenneth L. Bissen Holly Perdido	270-7684 270-7684	270-7136 270-7136	ken.bissen@co.maui.hi.us holly.perdido@co.maui.hi.us
County of Kauai	Ernest Barreira	241-4295	241-6297	ebarreira@kauai.gov
Kauai County Council	Lisa Ishibashi Scott Sato	241-4820 241-4810	241-6349 241-6349	lishibashi@kauai.gov ssato@kauai.gov
County of Kauai – Department of Water	Fay Tateishi	245-5423	245-5813	ftateishi@kauaiwater.org

USE OF PRICE & VENDOR LIST CONTRACTS BY NONPROFIT ORGANIZATIONS. Pursuant to HRS §103D-804, nonprofit organizations with current purchase of service contracts (HRS chapter 103F) have been invited to participate in the SPO price & vendor lists contracts.

A listing of these nonprofit organizations is available at the SPO website: <http://spo.hawaii.gov>. Click on *For Vendors > Non-Profits > Cooperative Purchasing Program > View the list of qualifying nonprofits eligible to participate in cooperative purchasing.*

If a nonprofit wishes to purchase from a SPO price or vendor list contract, the nonprofit must obtain approval from each Contractor, i.e., participation must be mutually agreed upon. A Contractor may choose to deny participation by a nonprofit. Provided, however, if a nonprofit and Contractor mutually agree to this arrangement, it is understood that the nonprofit will retain its right to purchase from other than a SPO price or vendor list Contractor(s).

QUALIFIED COMMUNITY REHABILITATION PROGRAM providers may furnish goods and services to interested governmental agencies. The vendors are listed below:

The Arc of Hilo	Ka Lima O Maui, Ltd.
The Arc of Kona	Lanakila Pacific
Brantley Center, Inc.	Network Enterprises, Inc.
Goodwill Industries of Hawaii, Inc.	Opportunities and Resources, Inc.

VENDOR CODES for annotation on purchase orders are obtainable from the *Alphabetical Vendor Edit Table* available at your department's fiscal office. Agencies are cautioned that the remittance address on an invoice may be different from the address of the vendor code annotated on the purchase order.

COMPLIANCE PURSUANT TO HRS §103D-310(c). Prior to awarding this contract, the SPO verified compliance of the Contractor(s) named in the SPO Vendor List Contract No. 02-45. *No further compliance verification is required prior to issuing a contract, purchase order, or pCard payment when utilizing this contract.*

PURCHASING CARD (pCard). The State of Hawaii Purchasing Card (pCard) is required to be used by the Executive department/agencies, excluding the DOE, HHSC, OHA, and UH, for orders totaling less than \$2,500. For purchases of \$2,500 or more, agencies may use the pCard, subject to its credit limit, or issue a purchase order.

PURCHASE ORDERS may be issued for purchases of \$2,500 or more and for vendors who either do not accept the pCard, set minimum order requirements before accepting the pCard for payment, or who charge its customers a transaction fee for the usage.

SPO VL CONTRACT NO. 02-45 will be typed on purchase orders issued against this vendor list contract. For pCard purchases, the SPO VL Contract No. 02-45 shall be notated on the appropriate transaction document.

GENERAL EXCISE TAX. The Hawaii General Excise Tax (GET) shall not exceed 4.712% for the island of Oahu and 4.166% for Maui, Kauai and Hawaii. The GET is not applied to shipping or delivery charges.

PAYMENTS are to be made to the remittance address of the Contractor(s). HRS §103-10, HRS, provides that the State shall have thirty (30) calendar days after receipt of invoice or satisfactory completion of contract to make payment. Payments may also be made via pCard.

VENDOR AND PRODUCT EVALUATION. Form SPO-012, *Evaluation: Vendor or Product*, for the purpose of addressing concerns on this vendor list contract, is available to agencies at the SPO website: <http://spo.hawaii.gov>. Click on *Forms* on the home page.

PRICE OR VENDOR LIST CONTRACT AVAILABLE ON THE INTERNET at the SPO website: <http://spo.hawaii.gov>. Click on *Price & Vendor List Contracts* on the home page.

DEFINITION OF QUALIFIED COMMUNITY REHABILITATION PROGRAM. Pursuant to HRS §103D-1001 Definitions:

“Person with disabilities” means any person who is so severely incapacitated by any physical or mental disability that the person cannot engage in normal competitive employment because of the disability.”

“Qualified community rehabilitation program” means a nonprofit community rehabilitation program for persons with disabilities that:

- (1) Is organized and incorporated under the laws of the United States or this State, and is located in this State;
- (2) Is operated in the interest of and [employs] persons with disabilities;
- (3) Does not inure any part of its net income to any shareholder or other individual;
- (4) Complies with all applicable occupational health and safety standards required by the federal, state, and county governments; and
- (5) Holds a current certificate from the United States Department of Labor pursuant to the Fair Labor Standards Act, Title 29 United States section 214(c), and is certified by the State Department of Labor and Industrial Relations under section 387-9 and applicable administrative rules relating to the employment of persons with disabilities.

HRS §103D-1011 Qualified community rehabilitation program; proposal to provide goods and services. Pursuant to HRS §103D-1011, a qualified community rehabilitation program shall be allowed to sell only goods or services, also to include building custodial and grounds maintenance services, to a governmental body. A proposal shall be submitted to the purchasing agency containing the following information:

- (1) A description of the goods or service;
- (2) The price of the goods or service; and
- (3) Documents and information necessary to qualify as a QCRP under §103D-1001.

HRS §103D-1010 Purchases from QCRP programs. Pursuant to HRS §103D-1010:

- (a) any governmental body, without advertising or calling for bids, may purchase goods or services provided by QCRP serving persons with disabilities that have indicated an interest in supplying the goods or services and on an equitable basis may apportion the business among the interested programs; provided that the goods and services meet the specifications and needs of the purchasing agency and are purchased at fair market price as determined by the appropriate public agency; and provide further that the programs comply with the following:
 - (1) Meet all of the requirements of a qualified community rehabilitation program under HRS §103D-1001; and
 - (2) Maintain a disabled to non-disabled employee ratio to or in excess of three-to-one for work hours of direct labor at all times on the work contracted.
- (b) The purchasing agency shall:
 - (1) Receive and review proposals submitted by qualified community rehabilitation programs to provide goods or services and determine if they are suitable for purchase by the agency;
 - (2) Negotiate the conditions and terms for the purchase, including the price of the offer, between the agency and the qualified community rehabilitation program; provided that the price of the offer shall not exceed the fair market price and there is assurance that the qualified community rehabilitation program proposal is in compliance with all administrative rules related to purchasing; and
 - (3) Ensure that any goods or services purchased from a qualified community rehabilitation program shall not be placed on the Hawaii products list under HRS §103D-1002, Hawaii products.

ORDER PLACEMENT. Government agencies may enter into a written agreement against which funds are encumbered or against which a purchase order is issued. When a purchase order is issued, include the following information on the purchase order:

1. SPO Vendor List Contract No. 02-45;
2. Reference to any signed agreement(s);
3. Delivery address; and
4. Contact person, email address, and telephone number.

SERVICES PROVIDED BY QUALIFIED COMMUNITY REHABILITATION PROGRAMS

Auto Detailing

- Brantley Center, Inc.

Car Wash

Document Destruction (Shredder) Services

- Goodwill Industries of Hawaii, Inc.

Food Service

- Goodwill Industries of Hawaii, Inc.
- Lanakila Pacific
- Opportunities and Resources, Inc.

Groundskeeping/Landscaping

- The Arc of Hilo
- The Arc of Kona
- Brantley Center, Inc.
- Goodwill Industries of Hawaii, Inc.
- Ka Lima O Maui, Ltd.
- Lanakila Pacific
- Network Enterprises, Inc.

Industrial Sewing

- Goodwill Industries of Hawaii, Inc.

Laundry Services

- The Arc of Hilo

Silkscreening

- Lanakila Pacific

Party Rental Service

- The Arc of Hilo

Maintenance/Custodial Services

- The Arc of Hilo
- The Arc of Kona
- Brantley Center, Inc.
- Goodwill Industries of Hawaii, Inc.
- Ka Lima O Maui, Ltd.
- Lanakila Pacific
- Opportunities and Resources, Inc.
- Network Enterprises, Inc.

Event Planning Services

- The Arc of Hilo

Office Services

- Goodwill Industries of Hawaii, Inc.

Packaging Services

- Opportunities and Resources, Inc.

Retail Sales/Cashiering

- Goodwill Industries of Hawaii, Inc.

Recycling Services

- Goodwill Industries of Hawaii, Inc.

Retail Services

- Opportunities and Resources, Inc.

Room and Facilities Management Services

- Goodwill Industries of Hawaii, Inc.

The Arc of Hilo

1099 Waianuenue Avenue
Hilo, HI 96720
Contact: Debbie Perkins, President/CEO
Phone: (808) 934-7714
Fax: (808) 961-0148
E-mail: debbieperkins@hiloarc.org

Year Established: 1954
Number of Employees and Trainees: 105

Mission Statement/Population Served: The mission of The Arc of Hilo is to improve the quality of life for people with developmental and other disabilities on Hawaii through educational, recreational, vocational and skill training as well as employment and residential opportunities. The Arc of Hilo's beliefs and philosophy regarding the intellectually disabled and developmentally disabled are based on the recognition of individual human rights, normalization principals, and on the developmental model. Based on these beliefs, The Arc of Hilo acknowledges the following:

- Individuals have the right to live, work and play in the least restrictive individually appropriate environment;
- Individuals have the right to a comprehensive and integrated individualized habilitation program and services designed to maximize development; and
- Families play a central role in the lives of mentally retarded and developmentally disabled adults and children.

Products/Services Available:

- Janitorial Services - Floor maintenance, cleaning of offices and restrooms.
- Landscaping and Grounds Keeping Services - Poison, cut, trim, etc.
- Laundry - Various laundering services.
- Event Planning Services – Conferences, meeting and events providing accommodations and food service.
- Party Rental Services – Equipment

The Arc of Hilo has current service contracts with:

Keawe Health Center – Grounds & Janitorial
Environmental Health – Janitorial
Corporation Counsel – Janitorial
Mental Health Service Center – Janitorial
U.S. Army National Guard – Janitorial
State Parole Office – Janitorial
University of Hawaii at Hilo – Janitorial

Pricing Information: Must see job site to produce quotes. To obtain a bid, please call (808) 935-8534 to make an appointment.

Updated December 2017

The Arc of Kona

Post Office Box 127
Kealahou, HI 96750
Contact: Michele Ku, President/CEO
Phone: (808) 323-2626
Fax: (808) 323-9444
E-mail: michele@arcofkona.org

Year Established: 1966
Number of Employees and Trainees: 125
Website: <http://www.arcofkona.org>

Mission Statement/Population Served: The Arc of Kona is a private non-profit 501(c)(3) corporation for persons with disabilities, their advocates and families. The Arc of Kona believes that people with disabilities are as individual in their needs, abilities and gifts as any other cross section of society. The Arc of Kona is committed to helping persons with disabilities achieve the fullest possible independence and participation in society according to their wishes.

Products/Services Available:

- Janitorial Services - Commercial custodial services to include general cleaning, in addition to advanced techniques, such as special floor care and maintenance.
- Yard and Grounds Keeping Services - General ground maintenance of landscaped areas, walkways, and special situations. Includes full lawn care service such as mowing, trimming, application of fertilizer and pesticide, and leaf blowing.

The Arc of Kona has current service contracts with:

Department of Accounting and General Services (DAGS) – Keakealani
Department of Health (DOH) Public Health Nursing
DAGS – Captain Cook – On Call
DOH Kealahou Business Plaza
DOH Women, Infants and Children (WIC)
Hawaii Patrolling Authority
Division of Driver's Education
Family Support Division (Corp. Counsel)
Department of Human Services, Division of Vocational Rehab - Kona

Pricing Information: Quotes are provided based on an on-site inspection and a scope of service. To obtain a bid, please contact Maggie Lobo at (808) 323-2626.

Updated December 2017

Brantley Center, Inc.

Post Office Box 1470
Honokaa, HI 96727
Contact: Sheri Salmon, Operations Manager
Phone: (808) 775-7245
Fax: (808) 775-0211
E-mail: bcenter2@hawaiiantel.net

Year Established: 1966
Number of Employees and Trainees: 30

Mission Statement/Population Served: The mission of the Brantley Center, Inc. is to provide quality rehabilitation services that empower people with disabilities to participate independently in their community. The Brantley Center serves teens and adult with disabilities from North Hilo, Hamakua and Kohala. Consumers enrolled at the Center receive center and community-based training on a one-on-one basis and in group settings. Training plans are comprehensive and individualized, and base on informed choice of each client regarding their training preferences. The delivery of rehabilitation services are flexible and based on client choice.

Products/Services Available:

- Janitorial Services - Floor maintenance, cleaning of offices and restrooms.
- Landscaping and Grounds Keeping Services - poison, mow, cut and trim, etc.
- Nursery/Agriculture Training Services
- Auto Detailing

The Brantley Center, Inc. has current service contracts with:

Department of Water Supply
Department of Accounting and General Services
State Mental Health
State Judiciary

Pricing Information: Quotes are given based on an on-site cost analysis. To obtain a price quote, call (808) 775-7245.

Updated April 2016

Goodwill Industries of Hawaii, Inc.

2610 Kilihau Street
Honolulu, HI 96819-2020
Contact: Kalani Motta, Director of Contracts
Phone: (808) 836-0313 x1020
Fax: (808) 690-9735
E-mail: kmotta@higoodwill.org

Year Established: 1959
Number of Employees and Trainees: 592
Website: <http://www.higoodwill.org>

Mission Statement/Population Served: Goodwill Industries of Hawaii, Inc. is a non-profit organization that has served Hawaii for nearly 50 years. Goodwill is committed to our mission of being a community leader in partnering with people with disabilities and other employment barriers, providing them the opportunity to achieve their full potential through skills preparation and career development. Through counseling, training, and employment services, we help people with disabilities attain the dignity and independence that the world of work and being a valuable employee brings.

Products/Services Available:

- Custodial/Janitorial Services - Commercial custodial services to include general cleaning, using advanced techniques, such as special floor care and maintenance.
- Ground Maintenance - General ground maintenance of large landscaped areas, walkways, and special situations. Parking structure cleaning, de-greasing, and power washing.
- General Office Work - Clerical services utilizing state-of-the-art computer work stations and the latest in industry-based word processing, spreadsheet, and database software.
- Shipboard Provisioning
- Secure Document Destruction - NAID and SDA certified complete document destruction services.
- Food Service - Food preparation, dishwashing, cashiering, line service, and other food service experiences.
- Shelf-Stocking - Warehousing and shelf-stocking services.
- Industrial Sewing/Product Assembly and Packaging - Commercial sewing of uniforms and other specialized items; product assembly and shrink wrapping services.
- Retail Sales/Cashiering - Services in the retail industry in customer service and cashiering.
- Recycling Services - The collection and processing of residential, as well as commercial, recyclable commodities.
- Room and Facilities Management Services

Goodwill Industries of Hawaii, Inc. has current service contracts with:

Pricing Information: As prices for individual projects may vary, please contact Kalani Motta at 836-0313 x1020 to obtain a competitive quote for any of the above-mentioned projects.

Updated April 2016

Ka Lima O Maui, Ltd.

95 Mahalani Street, Suite 19B
Wailuku, HI 96763
Contact: Daniel Honma, Director of Operations
Phone: (808) 244-5502
Fax: (808) 244-2077
E-mail: daniel.honma@kalimaomaui.org

Year Established: 1955
Number of Employees and Trainees: 120

Mission Statement/Population Served:

Our mission is "Enhancing Lives through Self-Reliance" for adults with disabilities through employment and life skills programs. We provide evaluation, training, job placement and the supports necessary to sustain the employment of persons with disabilities enabling them to maximize their productivity and self-reliance. Ka Lima O Maui uses real work opportunities to provide employment assessment and training for our consumers.

Products/Services Available:

- Janitorial Services - Commercial custodial services to include special floor care and general cleaning.
- Landscaping and Grounds Keeping Services - Full lawn care service to include mowing, trimming, application of fertilizer and pesticide, irrigation maintenance and repair.

Ka Lima O Maui, Ltd. has current service contracts with:

County of Maui
Department of Parks and Recreation
Fire Department
Police Department
Department of the Attorney General
Department of Commerce and Consumer Affairs.

Pricing Information: Quotes are given based on an on-site inspection and a scope of service. To obtain a bid, please contact Daniel Honma at 244-5502.

Updated December 2017

Lanakila Pacific

1809 Bachelot Street
Honolulu, HI 96817

Contact: Kelina Anderson, Customer Care Coordinator
Phone: (808) 531-0555

Fax: (808) 533-7264

E-mail: kanderson@lanakilapacific.org, cr@lanakilapacific.org

Year Established: 1939

Number of Employees and Trainees: 197

Website: <https://www.lanakilapacific.org/>

Mission Statement/Population Served: Lanakila Pacific's mission is to build independence and an improved quality of life for individuals with cognitive, physical, social or age related challenges.

Products/Services Available on Oahu only:

- Lanakila Kitchen – Contract meals and catering for schools, businesses and events.
- Custodial Services - On site janitorial services; Floor maintenance.
- Grounds Maintenance – Grounds and landscape maintenance – mowing, grass and hedge trimming, curbside edging, and fertilizer application.
- Custom Products - Silk screening, embroidery (caps & shirts) and some assembly work. Primarily Oahu but items can be mailed to other locations.

Lanakila Pacific has current service contracts with:

- Department of Health
- Department of Transportation
- Department of Budget & Finance
- Department of Hawaiian Home Lands

Pricing Information: As prices for individual projects may vary, please contact Kelina Anderson at (808) 356-8557 or kanderson@lanakilapacific.org.

Updated December 2017

Network Enterprises, Inc.

1505 Dillingham Blvd. Ste, 303
Honolulu, HI 96817

Contact: James Cuizon

Phone: (808) 833-1923

Fax: (808) 521-2984

E-mail: admin@networkenterprises.org

Year Established: 1985

Number of Employees and Trainees: 65

Mission Statement/Population Served:

Network Enterprises, Inc.'s mission is to provide persons with physical, social, mental, intellectual and/or economic disadvantages the opportunity to achieve their highest level of personal and economic independence. Through partnerships with various government agencies and local businesses, Network Enterprises, Inc. creates employment opportunities that will provide NEI's consumers with the dignity and respect they deserve as productive members of society.

Products/Services Available:

- Commissary shelf-stocking and specialized floor maintenance, including stripping and waxing of floors.
- Clinic Custodial services in compliance with JCAHO cleaning standards.
- Basic and comprehensive janitorial services.
- Basic landscaping and ground maintenance.

Network Enterprises, Inc. has current service contracts with:

Department of Transportation
Hawaii Community Development Authority

Pricing Information: Pricing may be determined upon specifications of each individual project. Call (808) 833-1923 for quotes.

Updated December 2017

Opportunities and Resources, Inc.

(Formerly known as Opportunities for the Retarded, Inc.)

64-1510 Kamehameha Highway

Wahiawa, HI 96786

Contact: Yvonne de Luna / Leslie Fok

Phone: (808) 622-3929

Fax: (808) 621-5191

E-mail: helemano808@hawaii.rr.com

Year Established: 1980

Number of Employees and Trainees: 200+

Mission Statement/Population Served: Opportunities and Resources, Inc. provides services to persons with intellectual and/or developmental disabilities in the following areas: education, training, employment services, housing, and recreational services.

It is the philosophy of the agency that all members of the community can be productive to the best of their abilities. As such, productive work is rewarded with dignity, pride in one's self, and with monetary rewards.

Products/Services Available:

- Custodial/Janitorial Services - Cleaning of offices, restrooms, general perimeter policing, and all related tasks.
- Food Service/Mess Attendant Services - Mess attendant and/or related food services including food preparation and catering, sanitation, bussing, cleaning of dining facilities, dishwashing, and all related tasks.
- General Product Fulfillment - Stocking, packaging, and preparation of orders for mailing or order fulfillment. Can include labeling, assembly, packaging, shrink wrap for all types of products and merchandise.
- Retail Services - Management and daily operations of retail and related support services.

Opportunities and Resources, Inc. has current service contracts with:

Pricing Information: Pricing is done on an individual basis and is dependent on the customer's particular requirements. Custodial/Janitorial, Mess Attendant, and Retail Services are priced on an annual basis (or prorated as necessary). Product fulfillment is generally priced on a per piece rate.

For more information on pricing or to obtain a bid/quote, please contact Yvonne de Luna or Leslie Fok at (808) 622-3929. A statement of work (scope of services) or product sample would be most helpful in obtaining an accurate quote.

Updated April 2016