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ADMINISTRATOR

**STATE OF HAWAII  
STATE PROCUREMENT OFFICE**

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November 01, 2018

TO:           Executive Departments/Agencies           City and County of Honolulu  
          Department of Education           Honolulu City Council  
          (Excludes Charter Schools)       Honolulu Board of Water Supply  
          Hawaii Health Systems Corporation   Honolulu Authority for Rapid Transportation  
          Office of Hawaiian Affairs       County of Hawaii  
          University of Hawaii           Hawaii County Council  
          House of Representatives       County of Hawaii – Department of Water Supply  
          Senate                       County of Maui  
          Judiciary                   Maui County Council  
  County of Maui – Department of Water Supply  
  County of Kauai  
  Kauai County Council  
  County of Kauai – Department of Water

FROM: For Sarah Allen, Administrator *Sarah A. Kakaku*

SUBJECT: **Change No. 4**  
SPO Price List Contract No. 17-16  
**Centrex Telephone and Cabling Services – Statewide**  
RFP-16-007-SW  
**Expires: May 31, 2022**

The following change is made to the price list contract:

New point of contact for the Executive and the County of Kauai-Department of Water.

This current price list contract incorporating Change No. 4 is available on the SPO website: <http://spo.hawaii.gov>. Click on *Price & Vendor Lists Contracts* on the home page.

If you have any questions, please contact Lori Cervantes at (808) 587-3355 or [lori.m.cervantes@hawaii.gov](mailto:lori.m.cervantes@hawaii.gov).

**STATE OF HAWAII  
STATE PROCUREMENT OFFICE**

**SPO Price List Contract No. 17-16**  
Replaces SPO PL Contract No. 09-10  
Includes Change No. 4  
Effective 11/1/2018

**CENTREX TELEPHONE AND TELEPHONE CABLING SERVICES - STATEWIDE**  
(RFP-16-007-SW)  
**June 1, 2017 to May 31, 2022**

**SCOPE:** The general scope of this price list contract covers two (2) categories, Centrex Telephone (Section Three) and Telephone Cabling (Section Four) services statewide.

The first category (Section Three) is Centrex Telephone which covers Centrex single line and multi-line telephone service statewide. Abbreviated five digit and toll free 8-1-808 dialing should be provided between State users on all islands. Access must be provided to all local, wireless, long distance, and international telephone systems. Associated telephone services like voicemail, Automatic Call Distribution, ISDN BRI (for multi-line service in 5ESS central offices), and telephone instruments must be provided. Also, simple installation and complete repair services for structured cabling (telephone and data), as well as, the materials needed to provide the services shall be included. This service was awarded to Hawaiian Telcom, Inc.

The second category (Section 4) is for cabling only and not for the installation, repair, or provisioning of Centrex service which is covered by Section 3. Participating jurisdictions will have the option of utilizing either Section Three or Section Four for installing cabling; however, it is expected that Section 4 will principally be used for large cabling projects (10 lines and over). This service is awarded to Communication Consulting Services, Inc. for the island of Oahu and to Hawaiian Telcom, Inc. for the island of Hawaii, Maui, Kauai, and Molokai/Lanai.

**NOTE:**

Chapter 104, HRS, labor rates for Telecommunication Worker and Electrician listed under the Wage Rate Schedule, Bulletin No. 487, or as amended, does not apply to this Price List Contract.

If the construction activity involved in the installation of the communications equipment is not substantial, the activity is not covered under Chapter 104, HRS and the participating jurisdiction may utilize this contract. Substantial means the cost of construction is under 20% in relation to the total project cost.

If the construction activity involved in the installation of the communications equipment is substantial, the participating jurisdiction cannot utilize this contract. Substantial means the cost of construction is 20% or more in relation to the total project cost.

**NOTE:**

Long distance telephone services is covered under SPO Price List Contract No. 12-10, and is available at the SPO website: <http://spo.hawaii.gov>; click on *Price & Vendor List Contracts* on the home page.

**PARTICIPATING JURISDICTIONS** listed below have signed a memorandum of agreement with the SPO and are authorized to utilize this price list contract.

Executive Departments/Agencies	City and County of Honolulu
Department of Education	Honolulu City Council
(Excludes Charter Schools)	Honolulu Board of Water Supply
Hawaii Health Systems Corporation	Honolulu Authority for Rapid Transportation
Office of Hawaiian Affairs	County of Hawaii
University of Hawaii	Hawaii County Council
House of Representatives (House)	County of Hawaii – Department of Water Supply
Senate	County of Maui
Judiciary	Maui County Council
	County of Maui – Department of Water Supply
	County of Kauai
	Kauai County Council
	County of Kauai – Department of Water

The participating jurisdictions are not required, but may purchase from this price list contract, and requests for exception from the contract are not required. Participating jurisdictions are allowed to purchase from other contractors, however, HRS chapter 103D and the procurement rules apply to purchases using the applicable procurement method and its procedures, such as small purchases or competitive sealed bidding. The decision to use this contract or to solicit pricing from other sources will be at the discretion of the participating jurisdiction.

**POINTS OF CONTACT:**

Questions regarding equipment and services listed, ordering, pricing, and status should be directed to the vendor or the ETS Telecommunications Analyst, Betty Yrizarry at (808) 586-1930, extension 628.

Procurement questions or concerns may be directed as follows:

Jurisdiction	Name	Phone	FAX	E-mail
Executive	Lori Cervantes	587-3355	586-0570	<a href="mailto:lori.m.cervantes@hawaii.gov">lori.m.cervantes@hawaii.gov</a>
DOE (Excludes Charter Schools)	Procurement Staff	675-0130	675-0133	<a href="mailto:DOEProcure@notes.k12.hi.us">DOEProcure@notes.k12.hi.us</a>
HHSC	Jeff Dansdill	657-3721		<a href="mailto:jedansdill@hhsc.org">jedansdill@hhsc.org</a>
OHA	Phyllis Ono-Evangelista	594-1833	594-1865	<a href="mailto:phylliso@oha.org">phylliso@oha.org</a>
UH	Karlee Hisashima	956-8687	956-2093	<a href="mailto:karlee@hawaii.edu">karlee@hawaii.edu</a>
House	Brian Takeshita	586-6423	586-6401	<a href="mailto:takeshita@capitol.hawaii.gov">takeshita@capitol.hawaii.gov</a>
Senate	Carol Taniguchi	586-6720	586-6719	<a href="mailto:c.taniguchi@capitol.hawaii.gov">c.taniguchi@capitol.hawaii.gov</a>
Judiciary	Tritia Cruz	538-5805	538-5802	<a href="mailto:tritia.l.cruz@courts.hawaii.gov">tritia.l.cruz@courts.hawaii.gov</a>
C&C of Honolulu	Procurement Specialist	768-5535	768-3299	<a href="mailto:bfspurchasing@honolulu.gov">bfspurchasing@honolulu.gov</a>

Jurisdiction	Name	Phone	FAX	E-mail
Honolulu City Council	Heather Murakami	768-5084	768-1363	<a href="mailto:hmurakami@honolulu.gov">hmurakami@honolulu.gov</a>
Honolulu Board of Water Supply	Vicki Kitajima	748-5151	550-9193	<a href="mailto:vkitajima@hbws.org">vkitajima@hbws.org</a>
HART	Nicole Chapman	768-6135	768-5110	<a href="mailto:nchapman@honolulu.gov">nchapman@honolulu.gov</a>
County of Hawaii	Steve Wilhelm Sebastian Callaway	961-8440	961-8248	<a href="mailto:purchasing@hawaiicounty.gov">purchasing@hawaiicounty.gov</a>
Hawaii County Council	Steve Wilhelm Sebastian Callaway	961-8440	961-8248	<a href="mailto:purchasing@hawaiicounty.gov">purchasing@hawaiicounty.gov</a>
County of Hawaii- Department of Water Supply	Ka'iulani Matsumoto	961-8050 ext. 224	961-8657	<a href="mailto:kmatsumoto@hawaiidws.org">kmatsumoto@hawaiidws.org</a>
County of Maui	Greg King	249-2403	249-0839	<a href="mailto:greg.king@co.maui.hi.us">greg.king@co.maui.hi.us</a>
Maui County Council	Greg Garneau	270-7664	270-7686	<a href="mailto:greg.garneau@mauicounty.us">greg.garneau@mauicounty.us</a>
County of Maui- Department of Water Supply	Kenneth L. Bissen Holly Perdido	270-7684 270-7684	270-7136 270-7136	<a href="mailto:ken.bissen@co.maui.hi.us">ken.bissen@co.maui.hi.us</a> <a href="mailto:holly.perdido@co.maui.hi.us">holly.perdido@co.maui.hi.us</a>
County of Kauai	Ernest Barreira	241-4295	241-6297	<a href="mailto:ebarreira@kauai.gov">ebarreira@kauai.gov</a>
Kauai County Council	Lisa Ishibashi Scott Sato	241-4820 241-4810	241-6349 241-6349	<a href="mailto:lishibashi@kauai.gov">lishibashi@kauai.gov</a> <a href="mailto:ssato@kauai.gov">ssato@kauai.gov</a>
County of Kauai- Department of Water	Marcelino Soliz	245-5470	245-5813	<a href="mailto:msoliz@kauaiwater.org">msoliz@kauaiwater.org</a>

**AUTHORIZED CONTRACTORS:**

Hawaiian Telcom, Inc.: Centrex Telephone - Statewide

Hawaiian Telcom, Inc.: Cabling Service – Hawaii, Maui, Kauai, Molokai/Lanai

Hawaiian Telcom, Inc.: Cabling Service – Oahu (One (1) to Nine (9) jacks)

Communication Consulting Services, Inc.: Cabling Service – Oahu (Ten (10) or more jacks)

**PURCHASING CARD (pCard).** The State of Hawaii Purchasing Card (pCard) is required to be used by the Executive departments/agencies, excluding DOE, OHA, HHSC and UH, for orders totaling less than \$2,500. For purchases \$2,500 or more, agencies may use the pCard, subject to its credit limit, or issue a purchase order.

**PURCHASE ORDERS** may be issued for purchases \$2,500 or more; and for vendors who either do not accept the pCard, set minimum order requirements before accepting the pCard for payment, or charge its customers a transaction fee for the usage.

**VENDOR CODES** for annotation on purchase orders are obtainable from the “Alphabetical Vendor Edit Table Report” available at your department’s fiscal office. Agencies are cautioned that the remittance address on an invoice may be different from the address of the vendor code annotated on the purchase order. Therefore, when processing an invoice for payment, be sure that the correct vendor code is used.

**ORDERING** on a timely basis is the responsibility of each agency. Orders shall be issued on an as-needed basis during the price list contract period. Vendor shall not accept any orders received after the price list contract expiration date; however, vendor shall fill orders for which delivery may extend beyond the expiration date.

**SPO PL CONTRACT NO. 17-16** shall be typed on purchase orders issued from this price list contract. For pCard purchases, the SPO PL Contract No. 17-16 shall be notated on the appropriate transaction document.

**COMPLIANCE PURSUANT TO HRS §103D-310(c).** Prior to awarding this contract, the SPO verified compliance of the Contractor(s) named in the SPO Price List Contract No. 17-16. *No further compliance verification is required prior to issuing a contract, purchase order, or pCard payment when utilizing this contract.*

**VENDOR AND PRODUCT EVALUATION** form, SPO-012, is made available to the agencies for the purpose of addressing concerns on this price list contract. The form can be accessed from the SPO website: <http://spo.hawaii.gov>. Click on *Forms* on the home page.

**PRICE LIST CONTRACT AVAILABLE ON THE INTERNET** at the SPO website: <http://spo.hawaii.gov>. Click on *Price & Vendor List Contracts* on the home page.

**HOW TO UTILIZE THIS PRICE LIST CONTRACT WITH HAWAIIAN TELCOM, INC.:**

1. Participating jurisdictions shall complete a Telecom Request (TR) (Form ICSD-001), signed by the Telecom Coordinator.
2. The signed Telecom Request Form shall be sent:
  - To DAGS/ETS/TSB via State messenger or
  - By fax to (808) 586-1962 or
  - By USPS to 1177 Alakea Street, Suite 201, Honolulu, HI 96813 or
  - Email to [ICSD.TSB.TRS@hawaii.gov](mailto:ICSD.TSB.TRS@hawaii.gov).
3. TR forms not signed by the Telecom Coordinator will be returned back to the Telecom Coordinator.
4. DAGS/ETS/TSB will route the approved TR Form to Hawaiian Telecom, Inc. (HT) for HATs service for all islands, cabling services for Hawaii, Kauai, Maui, Molokai, Lanai, and for less than ten (10) jacks on Oahu. If the TR is not approved, it will be returned to the Telecom Coordinator.
5. Departments will encumber the funds based on the approved TR. Network charges will be billed to the telephone bill. HT will provide a separate bill for purchases of equipment and cabling.
6. The department shall remit payment by pCard or check.
7. Questions pertaining to Centrex or Cabling services are directed to Susan Chun at (808) 546-1724.

**HOW TO UTILIZE THIS PRICE LIST CONTRACT WITH COMMUNICATION CONSULTING SERVICES, INC.:**

1. The Department shall contact Johnett Nacapoy or Ted Salmon with CCSI at (808) 842-7800 when ordering ten (10) or more jacks for cabling services on the island of Oahu.
2. CCSI will conduct a pre-field and provide a quote to the Departments.
3. A Telecom Request (TR) will be issued with the attached quote from CCSI and sent to DAGS/ETS/TSB by one of the methods shown on number 2 above.
4. If the TR is approved, DAGS/ETS/TSB will send the TR to the Telecom Coordinator. If the TR is not approved, it will be returned to the Telecom Coordinator.
5. Departments will then encumber the funds based on the approved TR. Purchases can be paid by pCard or Purchase Orders. The Purchase Order must be assigned a PO number in order for CCSI to bill for service. The Purchase Order should be mailed to: Communications Consulting Services, Inc., 1605 Colburn Street, Honolulu Hawaii, 96817, or sent by FAX to (808) 842-0811.
6. Once the Purchase Order is received, CCSI will schedule the installation. Do not issue your TR for voice services until the jacks are installed, otherwise HT will bill a travel charge of \$40.00.
7. Questions pertaining to Cabling is directed to Johnett Nacapoy or Ted Salmon at (808) 842-7800.

# CONTRACTORS INFORMATION

THE LINK BELOW PROVIDES:

- PRICE SHEETS, REFERENCE SHEETS, AND OTHER DOCUMENTS FOR HAWAIIAN TELCOM, INC. AND COMMUNICATION CONSULTING SERVICES.
- TELECOM REQUEST FORM (ICSD-001) AND INSTRUCTIONS.

<http://spo.hawaii.gov/for-state-county-personnel/programs/hats-prices-reference-sheets-pl-17-16/>

## HAWAIIAN TELCOM, INC.

<u>VENDOR:</u>	<u>Payment Address</u>
Hawaiian Telcom, Inc. 1177 Bishop Street Honolulu, Hawaii 96813	Hawaiian Telcom, Inc. P.O. Box 30770 Honolulu, Hawaii 96820-0770

**Vendor Contact:**  
Ms. Susan Chun  
Phone: (808) 546-1725  
FAX: (808) 546-8288  
Email: [susan.chun@hawaiiantel.com](mailto:susan.chun@hawaiiantel.com)  
Vendor Code: 289236-11

## COMMUNICATION CONSULTING SERVICES, INC.

<u>VENDOR:</u>	<u>Payment Address</u>
Communication Consulting Services, Inc. 1605 Colburn Street Honolulu, Hawaii 96817	Communication Consulting Services, Inc. 1605 Colburn Street Honolulu, Hawaii 96817 Vendor Code: 217296-01

**Vendor Contact:**  
Contact: Johnett Nacapoy  
Phone: (808) 842-7800  
FAX: (808) 842-0811  
Email: [oahucablingsvc@ccsi-solutions.com](mailto:oahucablingsvc@ccsi-solutions.com)

Ted Salmon  
(808) 842-7800  
(808) 842-0811  
[oahucablingsvc@ccsi-solutions.com](mailto:oahucablingsvc@ccsi-solutions.com)