

DAVID Y. IGE
GOVERNOR



SARAH ALLEN
ADMINISTRATOR
BONNIE KAHAKUI
ASSISTANT ADMINISTRATOR

**STATE OF HAWAII
STATE PROCUREMENT OFFICE**

P.O. Box 119
Honolulu, Hawaii 96810-0119
Tel: (808) 586-0554
email: state.procurement.office@hawaii.gov
<http://spo.hawaii.gov>
Twitter: [@hawaiispo](https://twitter.com/hawaiispo)

January 24, 2020

TO: Executive Departments/Agencies City and County of Honolulu
Department of Education Honolulu City Council
Hawaii Health Systems Corporation Honolulu Board of Water Supply
Office of Hawaiian Affairs Honolulu Authority for Rapid Transportation
University of Hawaii County of Hawaii
Public Charter School Commission Hawaii County Council
and Schools County of Hawaii – Department of Water Supply
House of Representatives County of Maui
Senate Maui County Council
Judiciary County of Maui – Department of Water Supply
County of Kauai
Kauai County Council
County of Kauai – Department of Water

FROM: for Sarah Allen, Administrator *Bonnie Kahakui*

SUBJECT: **Change No. 9**
SPO Vendor List Contract No. 17-06
NASPO VALUEPOINT IMMEDIATE NEED AFTERMARKET AUTO PARTS
Master Contract RFP No. 0900006747
Expires: July 19, 2020

The following changes are made to the price list contract:

1. Update the State General Excise Tax (GET) and County Surcharge on page 5.
2. Update the point of contact for County of Hawaii and Hawaii County Council.

The current vendor list contract incorporating Change No. 9 is available on the SPO website: <http://spo.hawaii.gov>. Click on *Price & Vendor List Contracts* on the home page.

If you have any questions, please contact Matthew Chow at (808) 586-0577 or matthew.m.chow@hawaii.gov.

WHERE TO FIND

Information on NASPO ValuePoint.....	1
Participating Jurisdictions.....	2
Points of Contact / Nonprofit Organizations.....	2-3
Authorized Contractors / Agency Instructions – Price Quotes / Consideration of Quotes ..	4
Vendor Codes, Compliance, Pcard, PO's.....	4-5
SPO Contract No. / GET / Payments / Form SPO-012.....	5
NAPA Auto Parts	
NAPA Auto Parts - How to setup an Account / Parts Catalog/Electronic Ordering .	6
Delivery / Out-Of-Stock Remedy / Restocking Fees / Core Charges	7
NAPA Minimum Price Discount List by Category	8
Procedures to obtain Price Quotes from Napa	9
Genuine Parts Company / Hanabus Auto Parts.....	9
Larry's Auto Parts / Parts Center Hawaii / Friendly Isle Auto Parts & Supplies	10
United Auto Parts / Pacific Service and Development Corp.	11
O'Reilly Auto Parts	
Procedures to obtain Price Quotes for O'Reilly Auto Parts	12
O'Reilly Minimum Price Discount List by Category	13
O'Reilly Delivery, Restocking Fees, Core Charges, Warranty.....	13
O'Reilly Auto Parts Contact Information.....	14

**STATE OF HAWAII
STATE PROCUREMENT OFFICE**

SPO Vendor List Contract No. 17-06
Replaces SPO Vendor List Contract No. 13-06
Includes Change No. 9
Effective 01/24/2020

THIS SPO PRICE/VENDOR LIST CONTRACT IS FOR AUTHORIZED BUSINESS ONLY

**NASPO VALUEPOINT
IMMEDIATE NEED AFTERMARKET AUTO PARTS- STATEWIDE**
(RFP No. 0900006747)
November 25, 2016 to July 19, 2020

INFORMATION ON NASPO VALUEPOINT

The NASPO ValuePoint Cooperative Purchasing Organization is a multi-state contracting consortium of state governments, including local governments, of which the State of Hawaii is a member. NASPO ValuePoint Purchasing Organization seeks to achieve price discounts by combining the requirements of multi-state governmental agencies, and cost-effective and efficient acquisition of quality products and services.

The State of Oklahoma is the current lead agency and contract administrator for the NASPO ValuePoint Immediate Need Aftermarket Auto Parts. A request for competitive sealed proposals was issued on behalf of NASPO ValuePoint Cooperative Purchasing Organization and contracts were awarded to three (3) qualified Contractors. The State of Hawaii has signed Participating Addenda with two (2) Contractors.

The purpose of this contract is to provide participating agencies with immediate access to aftermarket auto parts for automotive and light/medium duty trucks. Nineteen (19) categories were awarded as part of the contract including alternators, brakes, exhaust, gaskets, oil and lubricants, pumps and suspension parts. All parts have a guaranteed 24 hour delivery and includes a robust network of authorized dealers in the State of Hawaii.

For additional information on this contract, visit the NASPO ValuePoint website at <https://www.naspovaluepoint.org/portfolio/auto-parts-immediate-need-aftermarket-2016-2021/>.



PARTICIPATING JURISDICTIONS listed below have signed a cooperative agreement with the SPO and are authorized to utilize this price list contract.

Executive Departments/Agencies	City and County of Honolulu
Department of Education	Honolulu City Council
Hawaii Health Systems Corporation	Honolulu Board of Water Supply
Office of Hawaiian Affairs	Honolulu Authority for Rapid Transportation
University of Hawaii	County of Hawaii
Public Charter School Commission and Schools	Hawaii County Council
House of Representatives	County of Hawaii – Department of Water Supply
Senate	County of Maui
Judiciary	Maui County Council
	County of Maui – Department of Water Supply
	County of Kauai
	Kauai County Council
	County of Kauai – Department of Water

The participating jurisdictions are not required but may purchase from this vendor list contract, and requests for exception from the contract are not required. Participating jurisdictions are allowed to purchase from other contractors; however, HRS chapter 103D, and the procurement rules apply to purchases by using the applicable method of procurement and its procedures, such as small purchases or competitive sealed bidding. The decision to use this contract or to solicit pricing from other sources is at the discretion of the participating jurisdiction.

POINT OF CONTACT. Questions regarding the products listed, ordering, pricing and status should be directed to the contractor(s).

Procurement questions or concerns may be directed as follows:

Jurisdiction	Name	Telephone	Fax	E-mail
Executive	Matthew Chow	586-0577	586-0570	matthew.m.chow@hawaii.gov
DOE (Excludes Charter Schools)	Procurement Staff	675-0130	675-0133	doeprocure@notes.k12.hi.us
HHSC	Joe Evanoff	315-7449		jevanoff@hhsc.org
OHA	Phyllis Ono-Evangelista	594-1833	594-1865	phylliso@oha.org
UH	Karlee Hisashima	956-8687	956-2093	karlee@hawaii.edu
House	Brian Takeshita	586-6423	586-6401	takeshita@capitol.hawaii.gov
Senate	Carol Taniguchi	586-6720	586-6719	c.taniguchi@capitol.hawaii.gov
Judiciary	Tritia Cruz	538-5805	538-5802	tritia.l.cruz@courts.hawaii.gov

Jurisdiction	Name	Telephone	Fax	E-mail
C&C of Honolulu	Procurement Specialist	768-5535	768-3299	bfpurchasing@honolulu.gov
Honolulu City Council	Kendall Amazaki, Jr. Nanette Saito	768-5084 768-5085	768-5011	kamazaki@honolulu.gov nsaito@honolulu.gov
Honolulu Board of Water Supply	Procurement Office	748-5071		fn_procurement@hbws.org
HART	David Ha	768-6294		dha@honolulu.gov
County of Hawaii	Diane Nakagawa	961-8440	961-8248	Diane.Nakagawa@hawaiicounty.gov
Hawaii County Council	Diane Nakagawa	961-8440	961-8248	Diane.Nakagawa@hawaiicounty.gov
County of Hawaii-Department of Water Supply	Ka'iulani L. Matsumoto	961-8050 x224	961-8657	kmatsumoto@hawaiidws.org
County of Maui	Greg King	249-2403 x30	249-0839	greg.king@co.maui.hi.us
Maui County Council	Marlene Rebugio	270-7838		marlene.rebugio@mauicounty.us
County of Maui-Department of Water Supply	Kenneth L. Bissen Holly Perdido	270-7684 270-7684	270-7136 270-7136	ken.bissen@co.maui.hi.us holly.perdido@co.maui.hi.us
County of Kauai	Ernest Barreira	241-4295	241-6297	ebarreira@kauai.gov
Kauai County Council	Lisa Ishibashi Scott Sato	241-4820 241-4810	241-6349 241-6349	lishibashi@kauai.gov ssato@kauai.gov
County of Kauai-Department of Water	Marcelino Soliz	245-5470	241-5813	msoliz@kauaiwater.org

USE OF PRICE & VENDOR LIST CONTRACTS BY NONPROFIT ORGANIZATIONS.

Pursuant to HRS §103D-804, nonprofit organizations with current purchase of service contracts (HRS chapter 103F) have been invited to participate in the SPO price & vendor lists contracts.

A listing of these nonprofit organizations is available at the SPO website: <http://spo.hawaii.gov>.

Click on *For Vendors > Non-Profits > Cooperative Purchasing Program > View the list of qualifying nonprofits eligible to participate in cooperative purchasing.*

If a nonprofit wishes to purchase from a SPO price or vendor list contract, the nonprofit must obtain approval from each Contractor, i.e., participation must be mutually agreed upon. A Contractor may choose to deny participation by a nonprofit. Provided, however, if a nonprofit and Contractor mutually agree to this arrangement, it is understood that the nonprofit will retain its right to purchase from other than a SPO price or vendor list Contractor(s).

CONTRACTORS. The authorized contractors are listed in this vendor list contract. They have signed a Master Agreement with the State of Oklahoma and a Participating Addendum with the Hawaii State Procurement Office.

<u>Contractor Name</u>	<u>Master Price Agreement Number</u>
Genuine Parts Company dba NAPA	0900006747
O'Reilly Auto Enterprises, LLC dba O'Reilly Auto Parts	0900006747

AGENCY INSTRUCTIONS - PRICE QUOTES

1. Agency shall obtain a minimum of one (1) price quote from an authorized vendor or authorized dealer for expenditures under \$5,000.
2. For expenditures of \$5,000 or more, agency shall obtain a minimum of two (2) written price quotes, one price quote from Genuine Parts Company or its authorized reseller and one price quote from O'Reilly Auto Parts.
3. Personnel conducting or participating in utilizing this Price/Vendor List Contract is responsible to complete form SPO-010, *Record of Procurement*, when an award is for \$5,000 or greater. From SPO-010 is optional if award is under \$5,000. All non-responsive vendor(s) and related pertinent information to this procurement shall be notated in Part C. The completed and properly signed (personnel with delegated authority) copy of SPO-010 shall be kept in the procurement/contract file.

CONSIDERATION OF QUOTES. Agencies shall consider all responsive and responsible quotes received. An award shall be made to the vendor(s) offering the lowest price. If the lowest price does not meet the agency's specification requirement, the award may be made to the vendor(s) whose offer represents the best value to the agency. Best value means the most advantageous offer determined by evaluating and comparing all relevant criteria in addition to price so that the offer meeting the overall combination that best services the agency is selected. These criteria may include, in addition to others, the total cost of ownership, performance, history of the vendor, quality of goods, services, delivery and proposed technical performance.

VENDOR CODES for annotation on purchase orders are obtainable from the *Alphabetical Vendor Edit Table* available at your department's fiscal office. Agencies are cautioned that the remittance address on an invoice may be different from the address of the vendor code annotated on the purchase order.

COMPLIANCE PURSUANT TO HRS §103D-310(c). Prior to awarding this contract, the SPO verified compliance of the Contractor(s) named in the SPO Vendor List Contract No. 17-06. No further compliance verification is required prior to issuing a contract, purchase order, or pCard payment when utilizing this contract.

PURCHASING CARD (pCard). The State of Hawaii Purchasing Card (pCard) is required to be

used by the Executive departments/agencies, excluding DOE, HHSC, OHA and UH for orders totaling less than \$2,500. For purchases of \$2,500 or more, agencies may use the pCard, subject to its credit limit, or issue a purchase order.

PURCHASE ORDERS may be issued for purchases \$2,500 or more, and for Contractors who either do not accept the pCard, set minimum order requirements before accepting the pCard for payment, or charge its customers a transaction fee for the usage.

SPO VL CONTRACT NO. 17-06 & NASPO VALUEPOINT MASTER AGREEMENT NUMBER 0900006747 shall be typed on purchase orders issued against this vendor list contract. For pCard purchases, the SPO VL Contract No. 17-06 and the NASPO ValuePoint Master Agreement Number shall be notated on the appropriate transaction document.

STATE GENERAL EXCISE TAX (GET) AND COUNTY SURCHARGE shall not exceed the following rates if seller elects to pass on the charges to its customers.

COUNTY	COUNTY SURCHARGE TAX RATE	STATE GET	MAX PASS-ON TAX RATE	EXPIRATION DATE OF SURCHARGE TAX RATE
C&C OF HONOLULU	0.50%	4.0%	4.7120%	12/31/2030
HAWAII	0.50%	4.0%	4.7120%	12/31/2030
COUNTY OF MAUI (including Molokai and Lanai)	0.0%	4.0%	4.1666%	No county surcharge
KAUAI	0.50%	4.0%	4.7120%	12/31/2030

The GET or use tax and county surcharge may be added to the invoice as a separate line item and shall not exceed the current max pass-on tax rate(s) for each island.

County surcharges on state general excise (GE) tax or Use tax may be visibly passed on but is not required. For more information on county surcharges and the max pass-on tax rate, please visit the Department of Taxation’s website at <http://tax.hawaii.gov/geninfo/countysurcharge>.

PAYMENTS are to be made to the Contractor(s) remittance address. HRS §103-10 provides that the State shall have thirty (30) calendar days after receipt of invoice or satisfactory completion of contract to make payment. Payments may also be made via pCard.

VENDOR AND PRODUCT EVALUATION form, SPO-012, for the purpose of addressing concerns on this price or vendor list contract, is available to agencies at the SPO website: <http://spo.hawaii.gov>. Click on *Forms* on the home page.

PRICE OR VENDOR LIST CONTRACT AVAILABLE ON THE INTERNET at the SPO website: <http://spo.hawaii.gov>. Click on *Price & Vendor List Contracts* on the home page.

NAPA AUTO PARTS

MASTER PRICE AGREEMENT NO. 0900006747

HOW TO SETUP AN ACCOUNT

Agencies shall setup an account with any of the following company owned or independent owners shown below.

For example, if your agency sets up an account number with Genuine Parts Company, the account number shall be utilized at all Genuine Parts Company store locations Statewide. If the agency sets up an account number with Parts Center Hawaii, the same number will be used at all Part Center locations. Agencies can set up account numbers will all 7 affiliates and authorized dealers.

Type	Name	Island(s)	Location(s)
Affiliated Business	Genuine Parts Company	Oahu	Honolulu, Kailua, Pearl City, Waipahu, Kapolei, Kaneohe, Aiea, Ewa Beach,
Authorized Reseller	Friendly Isle Auto Parts & Supplies	Molokai	Kaunakakai
Authorized Reseller	Hanabusa Auto Parts	Oahu	Waianae
Authorized Reseller	Larry's Auto Parts, Inc.	Oahu	Honolulu, Laie
Authorized Reseller	Pacific Service and Development Corporation	Kauai	Lihue, Kalaheo, Kapaa, Hanapepe
Authorized Reseller	Parts Center Hawaii, Inc.	Hawaii	Captain Cook, Pahoah, Hilo, Kona
Authorized Reseller	United Auto Parts, Inc.	Maui	Kahului, Lahaina, Pukalani, Wailuku

PARTS CATALOG/ELECTRONIC PARTS ORDERING. After setting up an account, agencies may view the NAPA Auto Parts catalog and order parts electronically by setting up a 10 digit NAPA ProLink ID number by following the instructions on the www.napaprolink.com website. (Note: Larry's Auto Parts is excluded.)

- Click on *Register* under New User.
- Complete the form and click *Submit*
- Write down the 10 digit NAPA ProLink ID number you receive immediately after registration. (This number is critical as this is what will link you to your servicing NAPA store).
- Contact your servicing NAPA store(s) and speak to the Manager or Owner to give them your 10 digit ProLink ID to have them link you to their store.
- Once your servicing store has you set up in the point-of-sale system, you may login using the username and password you entered during registration.
- If you encounter any issues during the setup process, call 1-800-742-3578.

DELIVERY. The F.O.B. shipping point is agencies facility.

- The delivery time for in-stock items is within 45 minutes if the store facility is within five (5) miles of the delivery point. If the delivery point is greater than five (5) miles, the delivery time will be agreed upon by both parties but be no less than 24 hours.

OUT-OF-STOCK REMEDY. In the event of an out-of-stock item, the ordering agencies shall have the option to either request back order or cancel the item from order, upon receipt of order acknowledgement identifying that said items are unavailable. Under no circumstances is the Contractor permitted to make unauthorized substitutions or cancellations, without the authorization of the Purchasing Entity.

RESTOCKING FEES. Contractor will not impose a restocking fee on the following:

- Item(s) returned that were damaged upon receipt
- Incorrect items shipped
- Items that are returned unopened in an original packaging
- Items that are returned, but exchanged for other item(s)

CORE CHARGES. All parts supplied which require core exchanges shall be billed a core charge at the time of sale. Core credit is to be issued the same day as the core is returned. Any core that is not usable or not returned shall not be credited.

NAPA AUTO PARTS MINIMUM PRICE DISCOUNT. The categories shown below are minimum price discounts. Discounts may be higher on the webpage but not lower than the pricing discount shown.

CATEGORY	DESCRIPTION	PRICING DISCOUNT
1	AIR CONDITIONING	39%
2	ALTERNATORS AND STARTERS	47%
3	BATTERIES	35%
4	BEARINGS, BALL AND ROLLER	49%
5	BELTS AND HOSES	50%
6	BRAKES	50%
7	ELECTRICAL AND IGNITION	49%
8	EMISSIONS AND EXHAUST	43%
9	ENGINE AND DRIVE TRAIN	50%
10	FILTERS, OIL, GAS, AIR AND TRANS	52%
11	GASKETS AND SEALS	40%
12	HEATING AND COOLING (ENGINE)	44%
13	LAMPS AND LIGHTING AND MIRRORS	50%
14	OILS & LUBRICANTS REGULAR/SYNTHETIC	45%
15	PUMPS, FUEL AND WATER	50%
16	SUSPENSION, SHOCKS, STRUTS AND STEERING	50%
17	WIPERS/WASHERS	49%
18	SHOP SUPPLIES & EQUIPMENT	45%
19	WINTER ACCESSORIES	50%

PROCEDURES TO OBTAIN PRICE QUOTES FOR NAPA

Agencies requesting a quote from NAPA are required to obtain one (1) price quote from any one of the following companies listed below. The company names are Genuine Parts Company, Hanabusa Auto Parts, Inc., Larry's Auto Parts, Inc., United Auto Parts, Inc., Friendly Isle Auto Parts and Supplies, Parts Center Hawaii, Inc. and Pacific Service Development Corporation. The auto parts pricing are the same price for all stores.

Genuine Parts Company

Remit Payment To: Genuine Parts Company Vendor Code: 279467 00
Address: Hawaii COJ
File 56893
Los Angeles, CA. 90074-6893

OAHU

91-291 A3 Kalaeloa Blvd
Kapolei, HI. 96707
Phone: (808) 673-1860
Fax: (808) 673-1865
Nona Millan

31-65 North Nimitz
Honolulu, HI. 96819
Phone: (808) 839-5165
Fax: (808) 837-7726
Blaine Noda

1488 Hart Street
Honolulu, HI. 96817
Phone:(808)832-6292
Fax: (808) 832-6280
Steven Oyama

115 Hekili Street
Kailua, HI. 96734
Phone: (808) 266-1070
Fax: (808) 266-1075
Chad Espiuitu

94-380 Moloalo Street
Waipahu, HI. 96797
Phone: (808) 677-3121
Fax: (808) 676-3790
Tommy Rivera

98-718 Moanalua Rd
Pearl City, HI. 96782
Phone:(808)487-6100
Fax: (808) 487-6276
Hilton Medeiros

46-126 Kahuhipa Street
Kaneohe, HI. 96744
Phone: (808) 233-1135
Fax: (808) 235-6675
Blaine Noda

98-025 Hekaha Street
Aiea, HI. 96701
Phone: (808) 487-0045
Fax: (808) 488-5261
John Tomei

HANABUSA AUTO PARTS, INC.

Remit Payment To: Hanabusa Auto Parts, Inc. Vendor Code: 254366 00
Address: 85-909 Farrington Highway
Waianae, HI. 96792-2639

OAHU

85-909 Farrington Highway
Waianae, HI. 96792
Phone: (808) 696-4231
Fax: (808) 696-8339
Stevan Hanabusa

LARRY'S AUTO PARTS

Remit Payment To: Larry's Auto Parts, Inc. Vendor Code: 3135 00
Address: 3562 Waialae Avenue
Honolulu, HI 96816-2702

OAHU

3562 Waialae Avenue Honolulu, HI. 96816 Phone: (808) 734-2147 Fax: (808) 734-6962 Vern Isono	231 Sand Island Access Road Honolulu, HI. 96819 Phone: (808) 841-6272 Fax: (808) 841-6289 Vern Isono	333 Keahole Street Honolulu, HI. 96825 Phone:(808)396-0366 Fax: (808) 396-0920 Vern Isono
--	--	---

PARTS CENTER HAWAII

Remit Payment To: Parts Center Hawaii, Inc. Vendor Code: 24638 00
Address: 400 East Kawili Street
Hilo, HI. 96720

HAWAII

64-1019 Mama Lahoia Hwy Kamuela, HI. 96743 Phone: (808) 885-6000 Fax: (808) 885-7832 Beth Sullivan	74-5611 Alapa Street Kailua-Kona, HI. 96740 Phone: (808) 329-6272 Fax: (808) 327-1630 Derek Higashi	722 Kanoelehua Av Hilo, HI. 96720 Phone:(808)961-3445 Fax: (808) 969-2048 Kelly Lee
81-6245 Mamalahoa Hwy Captain Cook, HI. 96704 Phone: (808) 323-2631 Fax: (808) 323-9841 Daisy Sapp	15-2894 Pahoa Village Rd Pahoa, HI. 96778 Phone: (808) 965-3860 Fax: (808) 969-2048 Shiloh Robinson	

FRIENDLY ISLE AUTO PARTS & SUPPLIES

Remit Payment To: Friendly Isle Auto Parts and Supplies, Inc. Vendor Code: 236301 00
Address: P.O. Box 1883
Kaunakakai, HI. 96748-1883

MOLOKAI

168 Kamehameha V Hwy
Kaunakakai, HI. 96748
Phone: (808) 553-3229
Mark Wond

UNITED AUTO PARTS

Remit Payment To: United Auto Parts, Inc.
Address: PO Box 548
Kahului, HI. 96733-7048

Vendor Code: 29593 00

MAUI

90 E. Wakea
Kahului, HI. 96732
Phone: (808) 871-6272
Fax: (808) 871-5061
Ed Fujinaka

185 Halekuai Street
Kihei, HI. 96753
Phone: (808) 891-1314
Fax: (808) 891-1796
Mark Tacuban

1058 Limahana Place
Lahaina, HI. 96761
Phone: (808) 661-4461
Fax: (808) 661-3379
Gregg Wada

1820 Wells Street
Wailuku, HI. 96793
Phone: (808) 244-3774
Fax: (808) 244-3372
Dwight Joan

Pukalani Terrace Ctr
Pukalani, HI. 96768
Phone: (808) 572-7265
Fax: (808) 573-0720
Keith Sanders

261 Hookahi Street
Wailuku, HI. 96793
Phone: (808) 243-2222
Fax: (808) 243-2229
Nick Garcia

285 Hukilike Street
Kahului, HI. 96732
Phone: (808) 877-2427
Fax: (808) 871-6105
Norine Lane

PACIFIC SERVICE AND DEVELOPMENT CORP.

Remit Payment To: Pacific Service and Development Corp.
Address: PO Box 1151
Lihue, HI. 96766-5151

Vendor Code: 1543 00

KAUAI

4004 Rice Street
Lihue, HI. 96766
Phone: (808) 245-9564
Fax: (808) 245-6512
Jason Genegacuas

2-2495 Kaumualii Hwy
Kalaheo, HI. 96741
Phone: (808) 332-8532
Fax: (808) 332-0706
Kent Shigematsu

980 Kipuni Street
Kapaa, HI. 96746
Phone: (808) 823-6211
Fax: (808) 245-6512
Pat Rosa

3710 Hanapepe Road
Hanapepe, HI. 96716
Phone: (808) 335-5035

O'REILLY AUTO PARTS

MASTER PRICE AGREEMENT NO. 0900006747

For questions contact:

Robin Freeman II
District Manager
94-455 Makaimoimo Street
Mililani Town, HI 96789
Phone: (808) 627-0554

Kawika Hendrickson
Territory Sales Manager
1555 Dillingham Road
Honolulu, HI 96817
Phone: (808) 342-0479

Professional Sales
PO Box 1156
Springfield, MO 65801
Phone: (866) 578-5997 x10804
Fax: (417) 874-7199
Email: publicsector@oreillyauto.com

HOW TO SET UP A NEW ACCOUNT OR TO TRANSFER AN EXISTING ACCOUNT

1. Send an email to publicsector@oreillyauto.com or call (866) 578-5997 to request a Hawaii/NASPO ValuePoint registration form.
2. This form applies for both new and existing accounts.
3. When a new or existing account is setup, an O'Reilly representative will be contacting you to explain the NASPO ValuePoint program and what services are offered.

HOW TO ESTABLISH INTERNET ORDERING AND CATALOG LOOK UP WITH FirstCallOnline.com.

1. FirstCallOnline.com will allow agencies to use the O'Reilly Auto Parts online catalog to look up parts, check inventory availability, review pricing and place orders online.
 - Agency must have an O'Reilly Auto Parts account number to establish an internet connection.
 - Go to www.firstcallonline.com and select Request Access. From the next menu, select Request Access. Complete all fields in the online request form and submit by clicking Request Access at the bottom of the form.
 - First Call Online will send a confirmation email that requires a response. This will complete the registration.
 - If you need assistance during the registration process, the agency may request support from the menu options at the bottom of any of the First Call Online pages or call First Call Online support at (866) 578-5997, ext. 10806.

O'REILLY AUTO PARTS MINIMUM PRICE DISCOUNT. The categories shown below are minimum price discounts. Discounts may be higher on the webpage but not lower than the pricing discount shown. Discounts are applied to list price. Discounts do not apply to some mass merchandise retail items within categories or tools and equipment.

CATEGORY	DESCRIPTION	PRICING DISCOUNT
1	AIR CONDITIONING	41% or better
2	ALTERNATORS AND STARTERS	41% or better
3	BATTERIES	41% or better
4	BEARINGS, BALL AND ROLLER	41% or better
5	BELTS AND HOSES	41% or better
6	BRAKES	41% or better
7	ELECTRICAL AND IGNITION	41% or better
8	EMISSIONS AND EXHAUST	41% or better
9	ENGINE AND DRIVE TRAIN	41% or better
10	FILTERS, OIL, GAS, AIR AND TRANS	41% or better
11	GASKETS AND SEALS	41% or better
12	HEATING AND COOLING (ENGINE)	41% or better
13	LAMPS AND LIGHTING AND MIRRORS	41% or better
14	OILS & LUBRICANTS REGULAR/SYNTHETIC	41% or better
15	PUMPS, FUEL AND WATER	41% or better
16	SUSPENSION, SHOCKS, STRUTS AND STEERING	41% or better
17	WIPERS/WASHERS	41% or better
18	WINTER ACCESSORIES	41% or better

DELIVERY. The F.O.B. shipping point is the agency's facility.

- Within a five (5) mile radius of the store location, the delivery time is 1 to 2 hours. This may vary due to product availability, traffic and weather conditions. Contact a local O'Reilly Auto Parts store for a specific delivery time.

RESTOCKING FEES. O'Reilly Auto Parts does not charge a restocking fee on new, never-installed merchandise returned in the original packaging and in sellable condition which has been purchased from O'Reilly Auto Parts. The customer is responsible for any restocking fees on merchandise from sources outside the O'Reilly Auto Parts network.

CORE CHARGES. All parts supplied which require core exchanges shall be billed a core charge at the time of sale. Core credit will be issued the same day as received. No credit or partial credit will be issued for broken or unusable cores.

WARRANTY. O'Reilly Auto Parts honors all manufacturers' warranties. Warranties vary by manufacturer from 90 days to limited lifetime. The warranty term of each item is printed on the invoice at the time of purchase. Warranty claims may require proof of purchase.

O'REILLY AUTO PARTS

Remit Payment To: O'Reilly Auto Parts Vendor Code: 318507-00
Address: PO Box 9464
Springfield, MO 65801-9464

All O'Reilly Auto Parts stores are owned and operated by the corporation. Each store operates under the same business model, policies and procedures.

O'REILLY AUTO PARTS – OAHU

4561 Salt Lake Blvd., Suite A 1
Honolulu, HI
Phone: (808) 485-0414
Mon-Sat: 7:30 AM – 10:00 AM
Sun: 8:00 AM – 9:00 PM

555 Dillingham Blvd
Honolulu, HI
Phone: (808) 848-1034
Mon-Sat: 7:30 AM – 10:00 PM
Sun: 8:00 AM – 9:00 PM

1550 South King Street
Honolulu, HI
Phone: (808) 979-7210
Mon-Sat: 7:30 AM – 10:00 PM
Sun: 8:00 AM – 9:00 PM

142 Oneawa Street
Kailua, HI
Phone: (808) 261-6956
Mon-Sat: 7:30 AM – 10:00 PM
Sun: 8:00 AM – 9:00 PM

46-047 Kamehameha HWY
Kaneohe, HI
Phone: (808) 234-1990
Mon-Sat: 7:30 AM – 10:00 PM
Sun: 8:00 AM – 9:00 PM

95-455 Makaimoimo Street
Mililani Town, HI
Phone: (808) 627-0554
Mon-Sat: 7:30 AM – 10:00 PM
Sun: 8:00 AM – 9:00 PM

87-2070 Farrington Highway
Waianae, HI
Phone: (808) 668-8334
Mon-Sat: 7:30 AM – 10:00 PM
Sun: 8:00 AM – 8:00 PM

94-193 Farrington Highway
Waipahu, HI
Phone: (808) 678-8669
Mon-Sat: 7:30 AM – 10:00 PM
Sun: 8:00 AM – 9:00 PM

O'REILLY AUTO PARTS

MAUI

24 Kaahumanu Avenue, Ste. 1
Kahului, HI
Phone: (808) 893-0997
Mon-Sat: 7:30 AM – 9:00 PM

HAWAII

2100 Kanoelehua Avenue
Hilo, HI
Phone: (808) 959-1221
Mon-Sat: 7:30 AM – 9:00 PM

KAUAI

4428 Kukui Grove Street
Lihue, HI
Phone: (808) 245-8807
Mon-Sat: 7:30 AM – 9:00 PM