

**BONNIE KAHAKUI**  
ACTING ADMINISTRATOR

**STATE OF HAWAII**  
**STATE PROCUREMENT OFFICE**

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<http://spo.hawaii.gov>

November 30, 2023

TO: Executive Departments/Agencies  
Department of Education  
Hawaii Health Systems Corporation  
Office of Hawaiian Affairs  
University of Hawaii  
Public Charter School Commission  
and Schools  
House of Representatives  
Senate  
Judiciary

City and County of Honolulu  
Honolulu City Council  
Honolulu Board of Water Supply  
Honolulu Authority for Rapid Transportation  
County of Hawaii  
Hawaii County Council  
County of Hawaii – Department of Water Supply  
County of Maui  
Maui County Council  
County of Maui – Department of Water Supply  
County of Kauai  
Kauai County Council  
County of Kauai – Department of Water

FROM: Bonnie Kahakui, Acting Administrator *Bonnie A Kahakui*

SUBJECT: **Change No. 9**  
SPO Price List Contract No. 18-11  
**LONG DISTANCE TELEPHONE SERVICES – STATEWIDE**  
IFB-18-004-SW  
**Expires: March 17, 2024**

The following change has been made to the price list contract:

- The contactor contact information for Hawaiian Telcom, Inc. is updated on page 3.

The price list contract incorporating Change No. 9 is available on the SPO website: <http://spo.hawaii.gov>. Click on *Price & Vendor List Contracts* on the home page.

If you have any questions, please contact Carey Ann Sasaki at (808) 586-0575 or email [careyann.r.sasaki@hawaii.gov](mailto:careyann.r.sasaki@hawaii.gov).

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# STATE OF HAWAII STATE PROCUREMENT OFFICE

**SPO Price List Contract No. 18-11**  
Replaces SPO PL Contract No. 12-10  
Includes Change No. 9  
Effective: 11/30/2023

***THIS SPO PRICE LIST CONTRACT IS FOR AUTHORIZED BUSINESS USE ONLY***

## **LONG DISTANCE TELEPHONE SERVICES - STATEWIDE** (IFB-18-004-SW)

**March 18, 2018 to March 17, 2024**

**PARTICIPATING JURISDICTIONS** listed below have signed a cooperative agreement and/or a memorandum of agreement with the SPO and are authorized to utilize this price list contract.

Executive Departments/Agencies	City and County of Honolulu
Department of Education	Honolulu City Council
Hawaii Health Systems Corporation	Honolulu Board of Water Supply
Office of Hawaiian Affairs	Honolulu Authority for Rapid Transportation
University of Hawaii	County of Hawaii
Public Charter School Commission	Hawaii County Council
and Schools	County of Hawaii – Department of Water Supply
House of Representatives	County of Maui
Senate	Maui County Council
Judiciary	County of Maui – Department of Water Supply
	County of Kauai
	Kauai County Council
	County of Kauai – Department of Water

The participating jurisdictions are not required but may purchase from this price list contract, and requests for exception from the contract are not required. Participating jurisdictions are allowed to purchase from other contractors, however, HRS chapter 103D and the procurement rules apply to purchases using the applicable procurement method and its procedures, such as small purchases or competitive sealed bidding. The decision to use this contract or to solicit pricing from other sources will be at the discretion of the participating jurisdiction.

**POINTS OF CONTACT.** Questions regarding the products listed, ordering, pricing, and status should be directed to the Contractor.

**Technical questions and concerns regarding the contract shall be addressed to Vincent Hoang, ETS Chief Information Security Officer at (808) 587-1212.**

Procurement questions or concerns may be directed as follows:

Jurisdiction	Name	Phone	FAX	E-mail
Executive	Carey Ann Sasaki	586-0575	586-0570	<a href="mailto:careyann.r.sasaki@hawaii.gov">careyann.r.sasaki@hawaii.gov</a>

Jurisdiction	Name	Phone	FAX	E-mail
DOE	Procurement Staff	675-0130	675-0133	<a href="mailto:G-OFS-DOE-Procurement@k12.hi.us">G-OFS-DOE-Procurement@k12.hi.us</a>
HHSC	Nancy Delima	359-0994		<a href="mailto:ndelima@hhsc.org">ndelima@hhsc.org</a>
OHA	Christopher Stanley	594-1833	594-1865	<a href="mailto:chriss@oha.org">chriss@oha.org</a>
UH	Karlee Hirashima	956-8687	956-2093	<a href="mailto:karlee@hawaii.edu">karlee@hawaii.edu</a>
Public Charter School Commission and Schools	Danny Vasconcellos	586-3775	586-3776	<a href="mailto:danny.vasconcellos@spcsc.hawaii.gov">danny.vasconcellos@spcsc.hawaii.gov</a>
House	Brian Takeshita	586-6423	586-6401	<a href="mailto:takeshita@capitol.hawaii.gov">takeshita@capitol.hawaii.gov</a>
Senate	Carol Taniguchi	586-6720	586-6719	<a href="mailto:c.taniguchi@capitol.hawaii.gov">c.taniguchi@capitol.hawaii.gov</a>
Judiciary	Tritia Cruz	538-5805	538-5802	<a href="mailto:tritia.l.cruz@courts.hawaii.gov">tritia.l.cruz@courts.hawaii.gov</a>
C&C of Honolulu	Procurement Specialist	768-5535	768-3299	<a href="mailto:bfpurchasing@honolulu.gov">bfpurchasing@honolulu.gov</a>
Honolulu City Council	Kendall Amazaki, Jr. Nanette Saito	768-5084 768-5085	768-5011	<a href="mailto:kamazaki@honolulu.gov">kamazaki@honolulu.gov</a> <a href="mailto:nsaito@honolulu.gov">nsaito@honolulu.gov</a>
Honolulu Board of Water Supply	Procurement Office	748-5071		<a href="mailto:fn_procurement@hbws.org">fn_procurement@hbws.org</a>
HART	Dean Matro	768-6246		<a href="mailto:dean.matro@honolulu.gov">dean.matro@honolulu.gov</a>
County of Hawaii	Diane Nakagawa	961-8440		<a href="mailto:diane.nakagawa@hawaiicounty.gov">diane.nakagawa@hawaiicounty.gov</a>
Hawaii County Council	Diane Nakagawa	961-8440	961-8248	<a href="mailto:diane.nakagawa@hawaiicounty.gov">diane.nakagawa@hawaiicounty.gov</a>
County of Hawaii – Department of Water Supply	Ka'iulani Matsumoto	961-8050 ext. 224	961-8657	<a href="mailto:kmatsumoto@hawaiiidws.org">kmatsumoto@hawaiiidws.org</a>
County of Maui	Jared Masuda	463-3816		<a href="mailto:jared.masuda@co.maui.hi.us">jared.masuda@co.maui.hi.us</a>
Maui County Council	Marlene Rebugio	270-7838		<a href="mailto:marlene.rebugio@mauicounty.us">marlene.rebugio@mauicounty.us</a>
County of Maui-Department of Water Supply	Kenneth L. Bissen	270-7684	270-7136	<a href="mailto:ken.bissen@co.maui.hi.us">ken.bissen@co.maui.hi.us</a>
County of Kauai	Ernest Barreira	241-4295	241-6297	<a href="mailto:ebarreira@kauai.gov">ebarreira@kauai.gov</a>
Kauai County Council	Codie Tabalba	241-4193	241-6349	<a href="mailto:ctabalba@kauai.gov">ctabalba@kauai.gov</a>
County of Kauai – Department of Water	Christine Erorita	245-5409	241-5813	<a href="mailto:cerorita@kauaiwater.org">cerorita@kauaiwater.org</a>

**USE OF THIS PRICE LIST CONTRACT BY NONPROFIT ORGANIZATIONS.** Pursuant to HRS §103D-804, nonprofit organizations with current purchase of service contracts

(HRS chapter 103F) have been invited to participate in the SPO price and vendor list contracts.

A listing of these nonprofit organizations is available at the SPO website: <http://spo.hawaii.gov>. Click on *For Vendors > Non-Profits > Cooperative Purchasing Program > View the list of qualifying nonprofits eligible to participate in cooperative purchasing*.

If a non-profit wishes to purchase from an SPO price or vendor list contract, the nonprofit must obtain approval from each Contractor (participation must be mutually agreed upon, for example). A Contractor may choose to deny participation by a nonprofit. However, if a nonprofit and Contractor mutually agree to this arrangement, it is understood that the nonprofit will retain its right to purchase from other than an SPO price list Contractor(s).

**CONTRACTOR.** Hawaiian Telcom, Inc. is the authorized contractor to provide Long Distance Telephone Services to the State of Hawaii.

**Business Address:**

Hawaiian Telcom, Inc.  
1177 Bishop Street  
Honolulu, HI 96813

**Remittance Address:**

Hawaiian Telcom, Inc.  
P.O. Box 30770  
Honolulu, HI 96820-0770

Contact Person: Keith Heininger  
Phone: (808) 546-4963  
Fax: (808) 546-8288  
Email: [keith.heininger@hawaiiantel.com](mailto:keith.heininger@hawaiiantel.com)

**VENDOR CODES** for annotation on purchase orders are obtainable from the *Alphabetical Vendor Edit Table* available at your department's fiscal office. Agencies are cautioned that the remittance address on an invoice may be different from the address of the vendor code annotated on the purchase order.

**COMPLIANCE PURSUANT TO HRS §103D-310(c).** Prior to awarding this contract, the SPO verified compliance of the Contractor(s) named in the SPO Price List Contract No. 18-11. *No further compliance verification is required prior to issuing a contract, purchase order, or pCard payment when utilizing this contract.*

**STATE GENERAL EXCISE TAX (GET) AND COUNTY SURCHARGE** shall not exceed the following rates if the seller elects to pass on the charges to its customers. The GET is not applied to shipping or delivery charges.

County	County Surcharge Tax Rate	State GET	Max Pass-On Tax Rate	Expiration of Surcharge Tax Rate
C&C of Honolulu	0.50%	4.0%	4.7120%	12/31/2030
Hawaii	0.50%	4.0%	4.7120%	12/31/2030

County of Maui (including Molokai & Lanai)	0.0%	4.0%	4.1666%	No county surcharge
Kauai	0.50%	4.0%	4.7120%	12/31/2030

The GET or use tax and county surcharge may be added to the invoice as a separate line item and shall not exceed the current max pass-on tax rate(s) for each island.

County surcharges on State General Excise (GE) tax or Use Tax may be visibly passed on but are not required. For more information on county surcharges and the max pass-on tax rate, please visit the Department of Taxation's website at <http://tax.hawaii.gov/geninfo/countysurcharge>.

**REGULATORY FEES:** The Regulatory Fees (Universal Service Charge, State Public Service Company Tax, PUC Fee, GET Interstate Toll, and Hawaii TRS) may be added to the invoice as a separate line item.

**PURCHASING CARD (pCard).** The State of Hawaii Purchasing Card (pCard) is required to be used by the Executive departments/agencies, excluding DOE, OHA, HHSC, and UH, for orders totaling less than \$2,500. For purchases of \$2,500 or more, agencies may use the pCard, subject to its credit limit, or issue a purchase order.

**PURCHASE ORDERS** may be issued for purchases of \$2,500 or more; and for vendors who either do not accept the pCard, set minimum order requirements before accepting the pCard for payment, or charge its customers a transaction fee for the usage.

**SPO PRICE LIST CONTRACT NO. 18-11** shall be typed on purchase orders issued against this price list contract. For pCard purchases, the SPO PL Contract No. 18-11 shall be notated on the appropriate transaction document.

**PAYMENTS** are to be made to the remittance address of the Contractor. HRS §103-10, HRS, provides that the State shall have thirty (30) calendar days after receipt of invoice or satisfactory completion of the contract to make payment.

**COMPLIANCE PURSUANT TO HRS §103-53.** All state and county contracting officers or agents shall withhold final payment of a contract until the receipt of tax clearances from the director of taxation and the Internal Revenue Service. This section does not apply to contracts of less than \$25,000.

**VENDOR AND PRODUCT EVALUATION.** Form SPO-012, Evaluation: Vendor or Product, to address concerns on this price list contract, is available to agencies at the SPO website: <http://spo.hawaii.gov>. Click on *Forms* on the home page.

**PRICE OR VENDOR LIST CONTRACT AVAILABLE ON THE INTERNET** at the SPO website: <http://spo.hawaii.gov>. Click on *Price & Vendor List Contracts* on the home page.

# **RATES**

<b>INTER-ISLAND AND INTER-STATE LONG DISTANCE TELEPHONE RATE</b>	
<b>DESCRIPTION</b>	<b>RATE PER MINUTE</b>
<b>INTER-ISLAND</b>	<b>\$ 0.0320</b>
<b>INTER-STATE</b>	<b>\$ 0.0320</b>

<b>REGULATORY FEES</b>		
<b>ITEM NO.</b>	<b>DESCRIPTION</b>	<b>Rate</b>
1	UNIVERSAL SERVICE CHARGE	<b>19.50%</b>
2	STATE GENERAL EXCISE TAX (OAHU)	<b>4.50%</b>
3	STATE GENERAL EXCISE TAX (KAUAI, MAUI, HAWAII, MOLOKAI, LANAI)	<b>4.00%</b>
4	STATE PUBLIC SERVICE COMPANY TAX	<b>5.885%</b>
5	PUC FEE	<b>0.25%</b>
6	GET INTERSTATE TOLL	<b>2.255%</b>
7	HAWAII TRS	<b>0.23%</b>

INTERNATIONAL LONG-DISTANCE TELEPHONE RATE		
ITEM NO.	COUNTRY	RATE PER MINUTE
1	AFGHANISTAN	\$ 0.9075
2	ALBANIA, REPUBLIC OF	\$ 0.2471
3	ALGERIA	\$ 0.3937
4	AMERICAN SAMOA	\$ 0.0320
5	ANDORRA	\$ 0.1314
6	ANGOLA	\$ 0.2952
7	ANGUILLA	\$ 0.3513
8	ANTIGUA (INCLUDING BARBUDA)	\$ 0.3315
9	ARGENTINA	\$ 0.2055
10	ARMENIA	\$ 0.6554
11	ARUBA	\$ 0.2568
12	ASCENSION ISLAND	\$ 0.7908
13	AUSTRALIA	\$ 0.1143
14	AUSTRIA	\$ 0.1550
15	AZERBAIJAN	\$ 0.2917
16	BAHAMAS	\$ 0.1820
17	BAHRAIN	\$ 0.3755
18	BANGLADESH, PEOPLE'S REPUBLIC OF	\$ 0.5625
19	BARBADOS	\$ 0.2910
20	BELARUS	\$ 0.3341
21	BELGIUM	\$ 0.0975
22	BELIZE	\$ 0.2956
23	BENIN, REPUBLIC OF	\$ 0.5494
24	BERMUDA	\$ 0.1410
25	BHUTAN	\$ 0.3335
26	BOLIVIA	\$ 0.3343
27	BOSNIA-HERZEGOVINA, REPUBLIC OF	\$ 0.3075
28	BOTSWANA	\$ 0.2337
29	BRAZIL	\$ 0.1410
30	BRITISH VIRGIN ISLANDS	\$ 0.2388
31	BRUNEI	\$ 0.3117
32	BULGARIA	\$ 0.2527
33	BURKINA FASO	\$ 0.8117
34	BURUNDI	\$ 0.2897



ITEM NO.	COUNTRY	RATE PER MINUTE
35	CAMBODIA	\$ 1.0835
36	CAMEROON, REPUBLIC OF	\$ 0.4127
37	CANADA	\$ 0.0788
38	CAPE VERDE ISLANDS	\$ 0.4463
39	CAYMAN ISLANDS	\$ 0.2104
40	CENTRAL AFRICAN REPUBLIC	\$ 0.4308
41	CHAD, REPUBLIC OF	\$ 0.9156
42	CHILE	\$ 0.0818
43	CHINA, PEOPLE'S REPUBLIC OF	\$ 0.2250
44	COLOMBIA	\$ 0.3492
45	COMOROS, FEDERAL AND ISLAMIC REPUBLIC OF	\$ 0.5782
46	CONGO, DEMOCRATIC REPUBLIC OF (FORMERLY ZAIRE)	\$ 0.5567
47	CONGO, REPUBLIC OF	\$ 0.5567
48	COOK ISLANDS	\$ 0.9745
49	COSTA RICA	\$ 0.1730
50	CROATIA, REPUBLIC OF	\$ 0.3075
51	CUBA	\$ 1.2750
52	CYPRUS	\$ 0.2358
53	CZECH REPUBLIC	\$ 0.1388
54	DENMARK	\$ 0.0904
55	DIEGO GARCIA	\$ 2.7530
56	DJIBOUTI, REPUBLIC OF	\$ 0.5899
57	DOMINICA	\$ 0.3357
58	DOMINICAN REPUBLIC	\$ 0.1373
59	ECUADOR	\$ 0.3333
60	EGYPT, ARAB REPUBLIC OF	\$ 0.2888
61	EL SALVADOR	\$ 0.2550
62	EQUATORIAL GUINEA, REPUBLIC OF	\$ 0.5038
63	ERITREA	\$ 1.0044
64	ESTONIA	\$ 0.1388
65	ETHIOPIA	\$ 1.1293
66	FAEROE ISLANDS	\$ 0.7920
67	FALKLANDS ISLANDS	\$ 0.7239
68	FIJI ISLANDS	\$ 0.5719
69	FINLAND	\$ 0.0934
70	FRANCE	\$ 0.0600

ITEM NO.	COUNTRY	RATE PER MINUTE
71	FRENCH ANTILLES (MARTINIQUE, ST. BARTHELME, AND ST. MARTIN)	\$ 0.3231
72	FRENCH GUIANA	\$ 0.3345
73	FRENCH POLYNESIA (INCLUDING THE ISLANDS OF MOOREA AND TAHITI)	\$ 0.3764
74	GABON REPUBLIC	\$ 0.2827
75	GAMBIA	\$ 0.4363
76	GEORGIA	\$ 0.2878
77	GERMANY, FEDERAL REPUBLIC OF (INCLUDING FORMER GERMAN DEMOCRATIC REPUBLIC)	\$ 0.0975
78	GHANA	\$ 0.3521
79	GIBRALTAR	\$ 0.1667
80	GREECE	\$ 0.1515
81	GREENLAND	\$ 0.6359
82	GRENADA (INCLUDING CARRIACOUAN)	\$ 0.3681
83	GUADELOUPE	\$ 0.2667
84	GUAM	\$ 0.0320
85	GUANTANAMO (U.S. NAVAL BASE)	\$ 0.0320
86	GUATEMALA	\$ 0.3600
87	GUINEA, REPUBLIC OF	\$ 0.3336
88	GUINEA-BISSAU	\$ 0.6770
89	GUYANA	\$ 1.0575
90	HAITI	\$ 0.5025
91	HONDURAS	\$ 0.6015
92	HONG KONG	\$ 0.0951
93	HUNGARY	\$ 0.1493
94	ICELAND	\$ 0.1412
95	INDIA	\$ 0.4800
96	INDONESIA	\$ 0.2553
97	IRAN	\$ 0.4425
98	IRAQ	\$ 1.2625
99	IRELAND	\$ 0.0575
100	ISRAEL	\$ 0.1605
101	ITALY	\$ 0.1200
102	IVORY COAST, REPUBLIC OF	\$ 0.4583
103	JAMAICA	\$ 0.4500
104	JAPAN (INCLUDING OKINAWA)	\$ 0.1215

ITEM NO.	COUNTRY	RATE PER MINUTE
105	JORDAN	\$ 0.4398
106	KAZAKHSTAN	\$ 0.2990
107	KENYA, REPUBLIC OF	\$ 0.5363
108	KIRIBATI	\$ 0.7928
109	KOREA, DEMOCRATIC PEOPLE'S REPUBLIC OF	\$ 0.8846
110	KOREA, REPUBLIC OF	\$ 0.1365
111	KUWAIT	\$ 0.3217
112	KYRGYZSTAN	\$ 0.3294
113	LAOS	\$ 0.6045
114	LATVIA	\$ 0.2664
115	LEBANON	\$ 0.3375
116	LESOTHO	\$ 0.2499
117	LIBERIA	\$ 0.2807
118	LIBYAN ARAB PEOPLE'S SOCIALIST JAMAHIRIYA	\$ 0.3061
119	LIECHTENSTEIN	\$ 0.1096
120	LITHUANIA	\$ 0.2576
121	LUXEMBOURG	\$ 0.1125
122	MACAO	\$ 0.2822
123	MACEDONIA, FORMER YUGOSLAV REPUBLIC OF	\$ 0.4350
124	MADAGASCAR, REPUBLIC OF	\$ 0.6871
125	MALAWI	\$ 0.3236
126	MALAYSIA	\$ 0.0897
127	MALDIVES, REPUBLIC OF	\$ 0.5785
128	MALI, REPUBLIC OF	\$ 0.6882
129	MALTA	\$ 0.2529
130	MARSHALL ISLANDS	\$ 0.4812
131	MAURITANIA, ISLAMIC REPUBLIC OF	\$ 0.6219
132	MAURITIUS	\$ 0.4589
133	MAYOTE ISLAND	\$ 0.5782
134	MEXICO	\$ 0.1800
135	MICRONESIA, FEDERATED STATES OF	\$ 0.7560
136	MOLDOVA	\$ 0.2570
137	MONACO	\$ 0.1462
138	MONGOLIA	\$ 0.4074
139	MONTSERRAT	\$ 0.6705
140	MOROCCO, KINGDOM OF	\$ 0.6228

ITEM NO.	COUNTRY	RATE PER MINUTE
141	MOZAMBIQUE	\$ 0.3559
142	MYANMAR	\$ 0.5201
143	NAMIBIA	\$ 0.2346
144	NAURU	\$ 0.8205
145	NEPAL	\$ 0.5068
146	NETHERLANDS	\$ 0.0548
147	NETHERLANDS ANTILLES (BONAIRE, CURACAO, SABA, ST. EUSTATIUS, AND ST. MAARTEN)	\$ 0.2414
148	NEW CALEDONIA	\$ 0.6009
149	NEW ZEALAND (INCLUDING CHATHAM ISLAND)	\$ 0.1177
150	NICARAGUA	\$ 0.4517
151	NIGER, REPUBLIC OF	\$ 0.4269
152	NIGERIA, FEDERAL REPUBLIC OF	\$ 0.6668
153	NIUE	\$ 1.7603
154	NORTHERN MARIANA ISLANDS (SAIPAN, ETC.)	\$ 0.0320
155	NORWAY (INCLUDING SVALBARD)	\$ 0.0996
156	OMAN	\$ 0.6572
157	PAKISTAN	\$ 0.4232
158	PALAU, REPUBLIC OF	\$ 0.6714
159	PANAMA, REPUBLIC OF	\$ 0.2745
160	PAPUA NEW GUINEA (ADMIRALTY ISLANDS, BOUGAINVILLE, NEW BRITAIN, AND NEW IRELAND)	\$ 0.3418
161	PARAGUAY	\$ 0.3109
162	PERU	\$ 0.2924
163	PHILIPPINES	\$ 0.2025
164	PITCAIRN ISLAND	\$ 0.1177
165	POLAND, REPUBLIC OF	\$ 0.1350
166	PORTUGAL (INCLUDING AZORES AND MADEIRA ISLANDS)	\$ 0.1103
167	PUERTO RICO	\$ 0.0320
168	QATAR	\$ 0.3735
169	REUNION ISLAND	\$ 0.4070
170	ROMANIA	\$ 0.3340
171	RUSSIA	\$ 0.2550
172	RWANDA	\$ 0.8028
173	SAN MARINO	\$ 0.1385

ITEM NO.	COUNTRY	RATE PER MINUTE
174	SAO TOME	\$ 1.3125
175	SAUDIA ARABIA	\$ 0.4425
176	SENEGAL, REPUBLIC OF	\$ 0.5509
177	SEYCHELLES ISLANDS	\$ 0.5118
178	SIERRA LEONE	\$ 0.5579
179	SINGAPORE, REPUBLIC OF	\$ 0.0966
180	SLOVAKIA	\$ 0.2187
181	SLOVENIA, REPUBLIC OF	\$ 0.2246
182	SOLOMON ISLANDS	\$ 1.3368
183	SOMALI REPUBLIC	\$ 1.7099
184	SOUTH AFRICA, REPUBLIC OF	\$ 0.3375
185	SPAIN (INCLUDING BALEARIC ISLANDS, CANARY ISLANDS, CEUTA, AND MELILLA)	\$ 0.0675
186	SRI LANKA, DEMOCRATIC SOCIALIST REPUBLIC OF	\$ 0.5709
187	ST. HELENA	\$ 0.6783
188	ST. KITTS/NEVIS	\$ 0.3083
189	ST. LUCIA	\$ 0.3063
190	ST. PIERRE & MIQUELON	\$ 0.4365
191	ST. VINCENT & THE GRENADINES	\$ 0.3375
192	SUDAN	\$ 0.6936
193	SURINAME, REPUBLIC OF	\$ 0.7955
194	SWAZILAND	\$ 0.2289
195	SWEDEN	\$ 0.0540
196	SWITZERLAND	\$ 0.0600
197	SYRIAN ARAB REPUBLIC	\$ 0.6711
198	TAIWAN	\$ 0.0945
199	TAJIKISTAN	\$ 0.4116
200	TANZANIA	\$ 0.4352
201	THAILAND	\$ 0.2406
202	TOGO, REPUBLIC OF	\$ 0.7037
203	TONGA ISLANDS	\$ 0.8060
204	TRINIDAD & TOBAGO, REPUBLIC OF	\$ 0.3525
205	TUNISIA	\$ 0.4626
206	TURKEY	\$ 0.2849
207	TURKMENISTAN	\$ 0.4231
208	TURKS & CAICOS ISLANDS	\$ 0.3759

ITEM NO.	COUNTRY	RATE PER MINUTE
209	TUVALU	\$ 0.9770
210	UGANDA	\$ 0.3588
211	UKRAINE	\$ 0.3675
212	UNITED ARAB EMIRATES (ABU DHABI, AJMAN, DUBAI, FUJAIRAH, RAS AL KHAIMAH, SHARJAH, AND UMM AL QUWAIN)	\$ 0.3825
213	UNITED KINGDOM (INCLUDING THE CHANNEL ISLANDS, ENGLAND, ISLE OF MAN, NORTHERN IRELAND, SCOTLAND, AND WALES)	\$ 0.0563
214	U.S. VIRGIN ISLANDS	\$ 0.0320
215	URUGUAY	\$ 0.3150
216	UZBEKISTAN	\$ 0.2732
217	VANUATU, REPUBLIC OF	\$ 1.7589
218	VATICAN CITY	\$ 0.1097
219	VENEZUELA	\$ 0.2888
220	VIETNAM, SOCIALIST REPUBLIC OF	\$ 1.1199
221	WALLIS & FUTUNA ISLANDS	\$ 1.6352
222	WESTERN SAHARA	\$ 0.6678
223	WESTERN SAMOA	\$ 0.9705
224	YEMEN, REPUBLIC OF (INCLUDING ADEN & ALMIRAH)	\$ 0.6282
225	YUGOSLAVIA, FEDERAL REPUBLIC OF	\$ 0.4107
226	ZAMBIA	\$ 0.6276
227	ZIMBABWE	\$ 0.3051
228	ARGENTINA - BUENOS AIRES	\$ 0.1540
229	AUSTRIA - VIENNA	\$ 0.1136
230	CHRISTMAS/COCO ISLANDS	\$ 0.4056
231	NAKHODKA	\$ 1.3244
232	PALESTINE	\$ 0.1463
233	PERU/LIMA	\$ 0.2175
234	SOUTH AFRICA - JOHANNESBURG	\$ 0.3032

MISCELLANEOUS SERVICES			
TOLL-FREE CALLING	RATE PER MINUTE (\$)	ISDN BRI	RATE PER MINUTE (\$)
INTERISLAND	\$0.0320	INTERISLAND	\$ 0.0320
INTERSTATE	\$0.0320	INTERSTATE	\$ 0.0320
INTERNATIONAL CANADA	\$0.0788	INTERNATIONAL	\$ 2.7530

ISDN PRI	RATE PER MINUTE (\$)	DIRECTORY ASSISTANCE	RATE PER MINUTE (\$)
INTERISLAND	\$0.0320	INTERISLAND	\$ 0.5000
INTERSTATE	\$0.0320	INTERSTATE	\$ 1.0000
INTERNATIONAL	\$2.7530	INTERNATIONAL	\$ 7.9500

OPERATOR ASSISTED TOLL CALLING	RATE PER MINUTE (\$)
INTERISLAND	\$0.5000
INTERSTATE	\$1.0000
INTERNATIONAL	\$7.0000