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**STATE OF HAWAII  
STATE PROCUREMENT OFFICE**

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May 3, 2023

TO: Executive Departments/Agencies  
Judiciary

FROM: Bonnie Kahakui, Acting Administrator *Bonnie A. Kahakui*

SUBJECT: NEW PRICE LIST  
SPO Price List Contract No. 23-14  
NASPO ValuePoint Inmate Communications  
RFP No. 99SWC-S1154  
Expires: December 31, 2025

The new price list contract for NASPO Inmate Communications is effective May 3, 2023.

The current price list contract is available on the SPO website: <http://spo.hawaii.gov>. Click on *Price & Vendor List Contracts* on the home page.

If you have any questions, please contact Matthew Chow at (808) 586-0577 or [matthew.m.chow@hawaii.gov](mailto:matthew.m.chow@hawaii.gov).

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**STATE OF HAWAII  
STATE PROCUREMENT OFFICE**

**SPO Price List Contract No. 23-14**  
Effective: 05/03/2023

**THIS SPO PRICE/VENDOR LIST CONTRACT IS FOR AUTHORIZED BUSINESS ONLY**

**NASPO VALUEPOINT  
SOFTWARE VALUE-ADDED RESELLER (VAR)**

RFP No. 99SWC-S1154  
**May 3, 2023 to December 31, 2025**

**INFORMATION ON NASPO VALUEPOINT**

The NASPO ValuePoint Cooperative Purchasing Organization is a multi-state contracting consortium of state governments, including local governments, of which the State of Hawaii is a member. NASPO ValuePoint Purchasing Organization seeks to achieve price discounts by combining the requirements of multi-state governmental agencies, and cost-effective and efficient acquisition of quality products and services.

The State of Nevada is the current lead agency and contract administrator for the NASPO ValuePoint Inmate Communications contract. A request for competitive sealed proposals was issued on behalf of NASPO ValuePoint Cooperative Purchasing Organization, LLC and a contract was awarded to five (5) qualified Contractors. The State of Hawaii has signed one (1) PA.

For additional information on this contract, visit the NASPO ValuePoint website at <https://www.naspovaluepoint.org/portfolio/inmate-communications/>.



**PARTICIPATING JURISDICTIONS** listed below have signed a memorandum of agreement with the SPO and are authorized to utilize this price list contract:

Executive Department/Agencies  
Judiciary

The participating jurisdictions are not required but may purchase from this price list contract, and request for exception from the contract is not required. Participating jurisdictions are allowed to purchase from other contractors; however, HRS chapter 103D and the procurement rules apply to purchases by using the applicable method of procurement and its procedures, such as small purchases or competitive sealed bidding. The decision to use this contract or to solicit pricing from other sources is at the discretion of the participating jurisdiction.

**POINTS OF CONTACT.** Questions regarding the products, ordering, pricing and status should be directed to the Contractor(s).

Procurement questions or concerns may be directed as follows:

Jurisdiction	Name	Telephone	FAX	E-mail
Executive	Matthew Chow	586-0577	586-0570	<a href="mailto:matthew.m.chow@hawaii.gov">matthew.m.chow@hawaii.gov</a>
Judiciary	Tritia Cruz	538-5805	538-5802	<a href="mailto:tritia.l.cruz@courts.hawaii.gov">tritia.l.cruz@courts.hawaii.gov</a>

**USE OF THIS PRICE LIST CONTRACT BY NONPROFIT ORGANIZATIONS.** Pursuant to HRS §103D-804, nonprofit organizations with current purchase of service contracts (HRS Chapter 103F) have been invited to participate in the SPO price and vendor list contracts.

A listing of these nonprofit organizations is available at the SPO website: <http://spo.hawaii.gov>. Click on *For Vendors > Non-Profits > Cooperative Purchasing Program > View the list of qualifying nonprofits eligible to participate in cooperative purchasing.*

If a nonprofit wishes to purchase from an SPO price or vendor list contract, the nonprofit must obtain approval from each Contractor (participation must be mutually agreed upon, for example). A Contractor may choose to deny participation by a nonprofit. However, if a nonprofit and Contractor mutually agree to this arrangement, it is understood that the nonprofit will retain its right to purchase from other than an SPO price list or vendor list contract vendor(s)

**CONTRACTOR.** The following contractor is authorized to provide Inmate Communications. They have signed a Master Agreement with the State of Nevada and a Participating Addendum with the Hawaii State Procurement Office.

- Global Tel\*Link Corporation dba ViaPath Technologies

**COMPLIANCE PURSUANT TO HRS §103D-310(c).** Prior to awarding this contract, the SPO verified compliance of the Contractor(s) named in the SPO Price List Contract No. 23-14. *No further compliance verification is required prior to issuing a contract, purchase order or pCard payment when utilizing this contract.*

**PURCHASING CARD (pCard).** The State of Hawaii Purchasing Card (pCard) is required to be used by the Executive departments/agencies, excluding DOE, OHA, HHSC and UH for orders totaling less than \$2,500. For purchases \$2,500 or more, agencies may use the pCard, subject to its credit limit, or issue a purchase order.

**PURCHASE ORDERS** may be issued for purchases \$2,500 or more, and for Contractors who either do not accept the pCard, set minimum order requirements before accepting the pCard for payment, or charge its customers a transaction fee for the usage.

**SPO PRICE LIST CONTRACT NO. 23-14 AND NASPO VALUEPOINT MASTER AGREEMENT NO.** (notated on the vendor information page) shall be typed on purchase orders issued against this price list contract. For pCard purchases, the SPO Price List Contract No. 23-14 and the NASPO ValuePoint Master Agreement Number shall be notated on the appropriate transaction document. The Master Agreement Number can be found on the vendor information page.

**PAYMENTS** are to be made to the Contractor(s) remittance address. HRS §103-10 provides that the State shall have thirty (30) days after receipt of invoice or satisfactory completion of contract to make payment. Payments will be made via pCard.

**COMPLIANCE PURSUANT TO HRS §103-53.** All state and county contracting officers or agents shall withhold final payment of a contract until the receipt of tax clearances from the director of taxation and the Internal Revenue Service. This section does not apply to contracts of less than \$25,000.

**STATE GENERAL EXCISE TAX (GET) AND COUNTY SURCHARGE** shall not exceed the following rates if seller elects to pass on the charges to its customers.

COUNTY	COUNTY SURCHARGE TAX RATE	STATE GET	MAX PASS-ON TAX RATE	EXPIRATION DATE OF SURCHARGE TAX RATE
C&C OF HONOLULU	0.50%	4.0%	4.7120%	12/31/2030
HAWAII	0.50%	4.0%	4.7120%	12/31/2030
COUNTY OF MAUI (including Molokai and Lanai)	0.0%	4.0%	4.1666%	No county surcharge
KAUAI	0.50%	4.0%	4.7120%	12/31/2030

The GET or use tax and county surcharge may be added to the invoice as a separate line item and shall not exceed the current max pass-on tax rate(s) for each island.

County surcharges on state general excise (GE) tax or Use tax may be visibly passed on but is not required. For more information on county surcharges and the max pass-on tax rate, please visit the Department of Taxation’s website at <http://tax.hawaii.gov/geninfo/countysurcharge>.

**VENDOR CODES** for annotation on purchase orders are obtainable from the *Alphabetical Vendor Edit Table* available at your department’s fiscal office. Agencies are cautioned that the remittance address on an invoice may be different from the address of the vendor code annotated on the purchase order.

**VENDOR AND PRODUCT EVALUATION** form SPO-012, for the purpose of addressing concerns on this price list contract, is available to the agencies at the SPO website: <http://spo.hawaii.gov>. Click on *Forms* on the home page.

**PRICE OR VENDOR LIST CONTRACT AVAILABLE ON THE INTERNET** at the SPO website: <http://spo.hawaii.gov>. Click on *Price & Vendor List Contracts* on the home page.

**SHIPPING AND DELIVERY.** All deliveries shall be F.O.B. destination, freight pre-paid with all transportation and handling charges paid by the contractor.

**TERM OF PURCHASE.** Orders must be placed prior to the termination date, but may have a delivery date or performance period up to 120 days past the then-current termination date.

#### **INMATE KIOSKS AND TABLETS**

1. SOFTWARE APPLICATION
2. KIOSK HARDWARE
3. KIOSK TECHNICAL ENVIRONMENT
4. TABLET DEVICE
5. WIRELESS TABLETS TECHNICAL ENVIRONMENT

#### **INMATE TELEPHONE SYSTEM (ITS)**

1. ITS GENERAL FUNCTIONALITY
2. REGULATORY REQUIREMENTS
3. VENDOR RESPONSIBILITIES IN INITIAL INSTALLATION AND ONGOING MAINTENANCE
4. STATION EQUIPMENT SPECIFICATIONS
5. NETWORK AND INFRASTRUCTURE REQUIREMENTS
6. SOFTWARE REQUIREMENTS
7. DATABASE REQUIREMENTS
8. DATA STORAGE
9. SECURITY FEATURES
10. ITS INMATE IDENTIFICATION NUMBER (ID) APPLICATION
11. SYSTEM RESTRICTION, FRAUD CONTROL AND NOTIFICATION REQUIREMENTS
12. SYSTEM NETWORK STATUS MONITORING COMPONENT
13. DEBIT OR INMATE BASED PRE-PAID APPLICATION
14. TRAINING
15. GENERAL MAINTENANCE
16. TRANSITION PLAN
17. MAINTENANCE/SERVICE

## **AGENCY INSTRUCTIONS**

1. Agency shall define entity specific or project specific requirements. Order shall include at minimum:
  - a. The services or supplies being delivered
  - b. A shipping address and other delivery requirements, if any
  - c. A billing address
  - d. Purchasing Entity contact information (name, email and phone number)
  - e. Price
  - f. A not-to-exceed total for the products or services being ordered

# **VENDOR INFORMATION**



**GLOBAL TEL\*LINK CORPORATION dba VIAPATH TECHNOLOGIES**  
MASTER AGREEMENT NO. 99SWC-NV22-13385

<https://www.naspovaluepoint.org/portfolio/inmate-communications/global-tellink-corporation-dba-viapath-technologies-viapath/>

**PRIMARY POINT OF CONTACT**

Michael Patterson  
Director of Business Development, West  
Phone: (916) 996-0533  
Email: [Michael.Patterson@ViaPath.com](mailto:Michael.Patterson@ViaPath.com)

**Remittance Address:**

900 Western America Circle, Ste 300  
Mobile, AL 36609  
Vendor Code: 357546-00

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RVP Business Development, West  
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To view products: [www.viapath.com](http://www.viapath.com)

