

**STATE OF HAWAII**  
**STATE PROCUREMENT OFFICE**

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<http://spo.hawaii.gov>

May 21, 2025

TO: Executive Departments/Agencies  
Department of Education  
Hawaii Health Systems Corporation  
Office of Hawaiian Affairs  
University of Hawaii  
Public Charter School Commission  
and Schools  
House of Representatives  
Senate  
Judiciary

City and County of Honolulu  
Honolulu City Council  
Honolulu Board of Water Supply  
Honolulu Authority for Rapid Transportation  
County of Hawaii  
Hawaii County Council  
County of Hawaii – Department of Water Supply  
County of Maui  
Maui County Council  
County of Maui – Department of Water Supply  
County of Kauai  
Kauai County Council  
County of Kauai – Department of Water

FROM: Bonnie Kahakui, Administrator *Bonnie A Kahakui*

SUBJECT: **Change No. 19**  
SPO Price List Contract No. 17-16  
**CENTREX TELEPHONE AND TELEPHONE CABLING SERVICES – STATEWIDE**  
RFP-16-007-SW  
**Expires: May 31, 2026**

The following changes are made to the price list contract:

1. This price list has been extended to May 31, 2026.
2. Hawaiian Telcom, Inc. Point of Contact is updated on page 8.
3. Oahu, Hawaii, Kauai, Maui, and Molokai/Lanai Pricing and Reference Sheets for Hawaiian Telcom, Inc. are updated on: <http://spo.hawaii.gov/for-state-county-personnel/programs/hats-prices-reference-sheets-pl-17-16/>

This current price list contract incorporating Change No. 19 is available on the SPO website: <http://spo.hawaii.gov>. Click on *Price & Vendor Lists Contracts* on the home page.

If you have any questions, please contact Alan Yeh at (808) 587-3355 or [alan.a.yeh@hawaii.gov](mailto:alan.a.yeh@hawaii.gov).

## TABLE OF CONTENTS

|                                                               |    |
|---------------------------------------------------------------|----|
| SCOPE .....                                                   | 3  |
| PARTICIPATING JURISDICTIONS .....                             | 4  |
| POINTS OF CONTACT .....                                       | 4  |
| CONTRACTORS .....                                             | 5  |
| VENDOR CODES .....                                            | 5  |
| COMPLIANCE PURSUANT TO HRS §103D-310 .....                    | 6  |
| PURCHASING CARD (pCard) .....                                 | 6  |
| PURCHASE ORDERS .....                                         | 6  |
| SPO PRICE LIST CONTRACT NO. 17-16 .....                       | 6  |
| PAYMENTS .....                                                | 6  |
| STATE GENERAL EXCISE TAX (GET) AND COUNTY SURCHARGE .....     | 6  |
| COMPLIANCE PURSUANT TO HRS §103-53 .....                      | 6  |
| VENDOR AND PRODUCT EVALUATION .....                           | 7  |
| PRICE OR VENDOR LIST CONTRACT AVAILABLE ON THE INTERNET ..... | 7  |
| AGENCY INSTRUCTIONS .....                                     | 8  |
| ORDERING .....                                                | 8  |
| HATS PRICES & REFERENCE SHEETS PL 17-16 .....                 | 8  |
| HAWAIIAN TELCOM, INC. ....                                    | 9  |
| COMMUNICATION CONSULTING SERVICES, INC. ....                  | 10 |

**STATE OF HAWAII  
STATE PROCUREMENT OFFICE**

**SPO Price List Contract No. 17-16**  
Replaces SPO PL Contract No. 09-10  
Includes Change No. 19  
Effective: 05/21/2025

***THIS SPO PRICE LIST CONTRACT IS FOR AUTHORIZED BUSINESS USE ONLY***

**CENTREX TELEPHONE AND TELEPHONE CABLING  
SERVICES – STATEWIDE  
(RFP-16-007-SW)  
June 1, 2017 to May 31, 2026**

**SCOPE.** The general scope of this price list contract covers two (2) categories, Centrex Telephone (Section Three) and Telephone Cabling (Section Four) services statewide.

The first category (Section Three) is Centrex Telephone which covers Centrex single line and multi-line telephone service statewide. Abbreviated five digits and toll-free 8-1-808 dialing should be provided between State users on all islands. Access must be provided to all local, wireless, long distance, and international telephone systems. Associated telephone services like voicemail, Automatic Call Distribution, ISDN BRI (for multi-line service in 5ESS central offices), and telephone instruments must be provided. Also, simple installation and complete repair services for structured cabling (telephone and data), as well as the materials needed to provide the services shall be included. This service was awarded to Hawaiian Telcom, Inc.

The second category (Section 4) is for cabling only and not for the installation, repair, or provisioning of Centrex service which is covered by Section 3. Participating jurisdictions will have the option of utilizing either Section Three or Section Four for installing cabling; however, it is expected that Section 4 will principally be used for large cabling projects (10 lines and over). This service is awarded to Communication Consulting Services, Inc. for the island of Oahu and to Hawaiian Telcom, Inc. for the island of Hawaii, Maui, Kauai, and Molokai/Lanai.

**NOTE:**

Chapter 104, HRS, labor rates for Telecommunication Worker and Electrician listed under the Wage Rate Schedule, Bulletin No. 487, or as amended, does not apply to this Price List Contract.

If the construction activity involved in the installation of the communications equipment is not substantial, the activity is not covered under Chapter 104, HRS, and the participating jurisdiction may utilize this contract. Substantial means the cost of construction is under 20% in relation to the total project cost.

If the construction activity involved in the installation of the communications equipment is substantial, the participating jurisdiction cannot utilize this contract. Substantial means the cost of construction is 20% or more in relation to the total project cost.

**NOTE:**

Long Distance Telephone Services are covered under SPO Price List Contract No. 24-19 and is available at the SPO website: <http://spo.hawaii.gov>; click on *Price & Vendor List Contracts* on the home page.

**PARTICIPATING JURISDICTIONS** listed below have signed a cooperative agreement with the SPO and are authorized to utilize this vendor list contract.

|                                              |                                                    |
|----------------------------------------------|----------------------------------------------------|
| Executive Departments/Agencies               | City and County of Honolulu (C&C Honolulu)         |
| Department of Education (DOE)                | Honolulu City Council                              |
| Hawaii Health Systems Corporation (HHSC)     | Honolulu Board of Water Supply                     |
| Office of Hawaiian Affairs (OHA)             | Honolulu Authority for Rapid Transportation (HART) |
| University of Hawaii (UH)                    | County of Hawaii                                   |
| Public Charter School Commission and Schools | Hawaii County Council                              |
| House of Representatives (House)             | County of Hawaii – Department of Water Supply      |
| Senate                                       | County of Maui                                     |
| Judiciary                                    | Maui County Council                                |
|                                              | County of Maui – Department of Water Supply        |
|                                              | County of Kauai                                    |
|                                              | Kauai County Council                               |
|                                              | County of Kauai – Department of Water              |

The participating jurisdictions are not required but may purchase from this price list contract, and requests for exceptions from the contract are not required. Participating jurisdictions are allowed to purchase from other contractors, however, HRS chapter 103D and the procurement rules apply to purchases using the applicable procurement method and its procedures, such as small purchases or competitive sealed bidding. The decision to use this contract or to solicit pricing from other sources will be at the discretion of the participating jurisdiction.

**POINTS OF CONTACT.** Questions regarding equipment and services listed, ordering, pricing, and status should be directed to the Contractor or the ETS Chief Information Security Officer, Vincent Hoang at (808) 587-1212.

Procurement questions or concerns may be directed as follows:

| Jurisdiction                                 | Name                | Phone    | FAX      | E-mail                                                                                       |
|----------------------------------------------|---------------------|----------|----------|----------------------------------------------------------------------------------------------|
| Executive                                    | Alan Yeh            | 587-3355 | 586-0570 | <a href="mailto:alan.a.yeh@hawaii.gov">alan.a.yeh@hawaii.gov</a>                             |
| DOE                                          | Procurement Staff   | 675-0130 | 675-0133 | <a href="mailto:G-OFS-DOE-Procurement@k12.hi.us">G-OFS-DOE-Procurement@k12.hi.us</a>         |
| HHSC                                         | Nancy Delima        | 359-0994 | N/A      | <a href="mailto:ndelima@hhsc.org">ndelima@hhsc.org</a>                                       |
| OHA                                          | Christopher Stanley | 594-1833 | 594-1865 | <a href="mailto:chriss@oha.org">chriss@oha.org</a>                                           |
| UH                                           | Karlee Hisashima    | 956-8687 | 956-2093 | <a href="mailto:karlee@hawaii.edu">karlee@hawaii.edu</a>                                     |
| Public Charter School Commission and Schools | Danny Vasconcellos  | 586-3775 | 586-3776 | <a href="mailto:danny.vasconcellos@spcsc.hawaii.gov">danny.vasconcellos@spcsc.hawaii.gov</a> |

| Jurisdiction                                    | Name                                  | Phone                | FAX      | E-mail                                                                                                                           |
|-------------------------------------------------|---------------------------------------|----------------------|----------|----------------------------------------------------------------------------------------------------------------------------------|
| House                                           | Brian Takeshita                       | 586-6423             | 586-6401 | <a href="mailto:takeshita@capitol.hawaii.gov">takeshita@capitol.hawaii.gov</a>                                                   |
| Senate                                          | Carol Taniguchi                       | 586-6720             | 586-6719 | <a href="mailto:c.taniguchi@capitol.hawaii.gov">c.taniguchi@capitol.hawaii.gov</a>                                               |
| Judiciary                                       | Tritia Cruz                           | 538-5805             | 538-5802 | <a href="mailto:tritia.l.cruz@courts.hawaii.gov">tritia.l.cruz@courts.hawaii.gov</a>                                             |
| C&C of Honolulu                                 | Procurement Specialist                | 768-5535             | 768-3299 | <a href="mailto:bfs purchasing@honolulu.gov">bfs purchasing@honolulu.gov</a>                                                     |
| Honolulu City Council                           | Kendall Amazaki, Jr.<br>Nanette Saito | 768-5084<br>768-5085 | 768-5011 | <a href="mailto:kamazaki@honolulu.gov">kamazaki@honolulu.gov</a><br><a href="mailto:nsaito@honolulu.gov">nsaito@honolulu.gov</a> |
| Honolulu Board of Water Supply                  | Procurement Office                    | 745-5071             | N/A      | <a href="mailto:fn_procurement@hbws.org">fn_procurement@hbws.org</a>                                                             |
| HART                                            | Dean Matro                            | 768-6246             | N/A      | <a href="mailto:dean.matro@honolulu.gov">dean.matro@honolulu.gov</a>                                                             |
| County of Hawaii                                | Diane Nakagawa                        | 961-8440             | N/A      | <a href="mailto:diane.nakagawa@hawaiicounty.gov">diane.nakagawa@hawaiicounty.gov</a>                                             |
| Hawaii County Council                           | Diane Nakagawa                        | 961-8440             | N/A      | <a href="mailto:diane.nakagawa@hawaiicounty.gov">diane.nakagawa@hawaiicounty.gov</a>                                             |
| County of Hawaii-<br>Department of Water Supply | Ka'iulani Matsumoto                   | 961-8050<br>ext. 224 | 961-8657 | <a href="mailto:kmatsumoto@hawaiidws.org">kmatsumoto@hawaiidws.org</a>                                                           |
| County of Maui                                  | Jared Masuda                          | 463-3816             | N/A      | <a href="mailto:jared.masuda@co.maui.hi.us">jared.masuda@co.maui.hi.us</a>                                                       |
| Maui County Council                             | Marlene Rebugio                       | 270-7838             | N/A      | <a href="mailto:marlene.rebugio@mauicounty.us">marlene.rebugio@mauicounty.us</a>                                                 |
| County of Maui-<br>Department of Water Supply   | Kenneth L. Bissen                     | 270-7684             | 270-7136 | <a href="mailto:ken.bissen@co.maui.hi.us">ken.bissen@co.maui.hi.us</a>                                                           |
| County of Kauai                                 | Ernest Barreira                       | 241-4295             | 241-6297 | <a href="mailto:ebarreira@kauai.gov">ebarreira@kauai.gov</a>                                                                     |
| Kauai County Council                            | Codie Tabalba                         | 241-4193             | 241-6349 | <a href="mailto:ctabalba@kauai.gov">ctabalba@kauai.gov</a>                                                                       |
| County of Kauai-<br>Department of Water         | Christine Erorita                     | 245-5409             | 245-5813 | <a href="mailto:cerorita@kauaiwater.org">cerorita@kauaiwater.org</a>                                                             |

**CONTRACTORS.** The following are authorized to provide Centrex Telephone or Telephone Cabling Services.

**Hawaiian Telcom, Inc.:** Centrex Telephone – Statewide

**Hawaiian Telcom, Inc.:** Cabling Service – Hawaii, Maui, Kauai, Molokai/Lanai

**Hawaiian Telcom, Inc.:** Cabling Service – Oahu (One (1) to Nine (9) jacks)

**Communication Consulting Services, Inc.:** Cabling Service – Oahu (Ten (10) or more jacks)

**VENDOR CODES** for annotation on purchase orders are obtainable from the “Alphabetical Vendor Edit Table Report” available at your department’s fiscal office. Agencies are cautioned that the remittance address on an invoice may be different from the address of the vendor code annotated on the purchase order.

**COMPLIANCE PURSUANT TO HRS §103D-310.** Prior to awarding this contract, the SPO verified compliance of the Contractor(s) named in the SPO Price List Contract No. 17-16. *No further compliance verification is required prior to issuing a contract, purchase order, or pCard payment when utilizing this contract.*

**PURCHASING CARD (pCard).** The State of Hawaii Purchasing Card (pCard) is required to be used by the Executive departments/agencies, excluding DOE, OHA, HHSC, and UH, for orders totaling less than \$2,500. For purchases \$2,500 or more, agencies may use the pCard, subject to its credit limit, or issue a purchase order.

Note: Vendors may impose a transaction fee, not to exceed 4%, for pCard transactions.

**PURCHASE ORDERS** may be issued for purchases \$2,500 or more; and for contractors who either do not accept the pCard, set minimum order requirements before accepting the pCard for payment, or charge its customers a transaction fee for the usage.

**SPO PRICE LIST CONTRACT NO. 17-16** shall be typed on purchase orders issued from this price list contract. For pCard purchases, the SPO Price List Contract No. 17-16 shall be notated on the appropriate transaction document.

**PAYMENTS** are to be made to the remittance address of the Contractor. HRS §103-10, HRS, provides that the State shall have thirty (30) calendar days after receipt of invoice or satisfactory completion of the contract to make payment.

**STATE GENERAL EXCISE TAX (GET) AND COUNTY SURCHARGE** shall not exceed the following rates if the seller elects to pass on the charges to its customers. The GET is not applied to shipping or delivery charges.

| County                                     | County Surcharge Tax Rate | State GET | Max Pass-On Tax Rate | Expiration of Surcharge Tax Rate |
|--------------------------------------------|---------------------------|-----------|----------------------|----------------------------------|
| C&C of Honolulu                            | 0.50%                     | 4.0%      | 4.7120%              | 12/31/2030                       |
| Hawaii                                     | 0.50%                     | 4.0%      | 4.7120%              | 12/31/2030                       |
| County of Maui (including Molokai & Lanai) | 0.50%                     | 4.0%      | 4.7120%              | 12/31/2030                       |
| Kauai                                      | 0.50%                     | 4.0%      | 4.7120%              | 12/31/2030                       |

The GET or use tax and county surcharge may be added to the invoice as a separate line item and shall not exceed the current max pass-on tax rate(s) for each island.

County surcharges on State General Excise (GE) tax or Use Tax may be visibly passed on but are not required. For more information on county surcharges and the max pass-on tax rate, please visit the Department of Taxation's website at <http://tax.hawaii.gov/geninfo/countysurcharge>.

**COMPLIANCE PURSUANT TO HRS §103-53.** All state and county contracting officers or agents shall withhold final payment of a contract until the receipt of tax clearances from the director of

taxation and the Internal Revenue Service. This section does not apply to contracts of less than \$25,000.

**VENDOR AND PRODUCT EVALUATION** form, SPO-012, is made available to the agencies to address concerns on this price list contract. The form can be accessed from the SPO website: <http://spo.hawaii.gov>. Click on *Forms* on the home page.

**PRICE OR VENDOR LIST CONTRACT AVAILABLE ON THE INTERNET** at the SPO website: <http://spo.hawaii.gov>. Click on *Price & Vendor List Contracts* on the home page.

## AGENCY INSTRUCTIONS

**ORDERING** on a timely basis is the responsibility of each agency. Orders shall be issued on an as-needed basis during the price list contract period. The Contractor shall not accept any orders received after the price list contract expiration date; however, the contractor shall fill orders for which delivery may extend beyond the expiration date.

**HATS PRICES & REFERENCE SHEETS PL 17-16.** The link below provides price sheets, reference sheets, additional documents for Hawaiian Telcom, Inc. and Communication Consulting Services, Inc., and the Telecom Request Form (ICSD-001) and instructions.

<http://spo.hawaii.gov/for-state-county-personnel/programs/hats-prices-reference-sheets-pl-17-16/>





**HAWAIIAN TELCOM, INC.**

**ADDRESS**

*Business Address:*  
1177 Bishop Street  
Honolulu, HI 96813

*Remittance Address:*  
P.O. Box 30770  
Honolulu, Hawaii 96820-0770  
Vendor Code: 289236-11

**CONTACT INFORMATION**

*Contact:* Stephanie Saxton  
*Email:* [stephanie.saxton@hawaiiantel.com](mailto:stephanie.saxton@hawaiiantel.com)

*Phone:* (808) 546-4808  
*Fax:* (808) 546-8288

**INSTRUCTIONS**

1. Participating jurisdictions shall complete a Telecom Request (TR) (ETS-001), signed by the Telecom Coordinator.
2. The signed Telecom Request Form shall be sent:
  - To DAGS/ETS/NB via State messenger or
  - By fax to (808) 587-9831 or
  - By USPS to 1151 Punchbowl Street, B-20, Honolulu, HI 96813 or
  - Email to [ETS.NB.TRS@hawaii.gov](mailto:ETS.NB.TRS@hawaii.gov)
3. TR forms not signed by the Telecom Coordinator will be returned to the Telecom Coordinator.
4. DAGS/ETS/TSB will route the approved TR Form to Hawaiian Telcom, Inc. (HT) for HATs service for all islands, cabling services for Hawaii, Kauai, Maui, Molokai, Lanai, and for **less than ten (10) jacks** on Oahu. If the TR is not approved, it will be returned to the Telecom Coordinator.
5. Departments will encumber the funds based on the approved TR. Network charges will be billed to the telephone bill. HT will provide a separate bill for purchases of equipment and cabling.
6. The department shall remit payment by pCard or check.
7. Questions pertaining to Centrex or Cabling services are directed to Stephanie Saxton at (808) 546-4808.



## COMMUNICATION CONSULTING SERVICES, INC.

### ADDRESS

Business Address:  
3375 Koapaka Street  
Suite F220-24  
Honolulu, Hawaii 96819

Remittance Address:  
3375 Koapaka Street  
Suite F220-24  
Honolulu, Hawaii 96819  
Vendor Code: 217296-01

### CONTACT INFORMATION

*Contact:* Ricky Hernandez  
*Email:* [oahucablingsvc@ccsi-solutions.com](mailto:oahucablingsvc@ccsi-solutions.com)

*Phone:* (808) 842-7800  
*Fax:* (808) 842-0811

*Contact:* Gerald Noda  
*Email:* [oahucablingsvc@ccsi-solutions.com](mailto:oahucablingsvc@ccsi-solutions.com)

*Phone:* (808) 842-7800  
*Fax:* (808) 842-0811

### INSTRUCTIONS

1. The Department shall contact Gerald Noda or Ricky Hernandez with CCSI at (808) 842-7800 when ordering **ten (10) or more jacks** for cabling services on the island of Oahu.
2. CCSI will conduct a pre-field and provide a quote to the Departments.
3. The signed Telecom Request Form shall be sent:
  - To DAGS/ETS/NB via State messenger or
  - By fax to (808) 587-9831 or
  - By USPS to 1151 Punchbowl Street, B-20, Honolulu, HI 96813 or
  - Email to [ETS.NB.TRS@hawaii.gov](mailto:ETS.NB.TRS@hawaii.gov)
4. A Telecom Request (TR) will be issued with the attached quote from CCSI and sent to DAGS/ETS/TSB by one of the methods shown on number 3 above.
5. If the TR is approved, DAGS/ETS/TSB will send the TR to the Telecom Coordinator. If the TR is not approved, it will be returned to the Telecom Coordinator.
6. Departments will then encumber the funds based on the approved TR. Purchases can be paid by pCard or Purchase Orders. The Purchase Order must be assigned a PO number for CCSI to bill for service. The Purchase Order should be mailed to Communications Consulting Services, Inc., 3375 Koapaka Street, Suite F220-24, Honolulu Hawaii, 96819, or sent by FAX to (808) 842-0811 or emailed to [Finance@ccsi-solutions.com](mailto:Finance@ccsi-solutions.com).
7. Once the Purchase Order is received, CCSI will schedule the installation. Do not issue your TR for voice services until the jacks are installed, otherwise, CCSI will bill a travel charge of \$40.00.
8. Questions about Cabling are directed to Gerald Noda or Ricky Hernandez at (808) 842-7800.