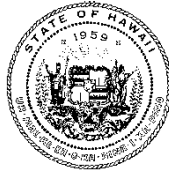


JOSH GREEN, M.D.  
GOVERNOR  
KE KIA'ĀINA



BONNIE KAHAKUI  
ADMINISTRATOR  
DAYNA OMIYA  
ASSISTANT ADMINISTRATOR

**STATE OF HAWAII | KA MOKU'ĀINA O HAWAII**  
**STATE PROCUREMENT OFFICE**

P.O. Box 119  
Honolulu, Hawaii 96810-0119  
Tel: (808) 586-0554  
email: [state.procurement.office@hawaii.gov](mailto:state.procurement.office@hawaii.gov)  
<http://spo.hawaii.gov>

June 12, 2026

TO: Executive Department/Agencies  
Judiciary

FROM: Bonnie Kahakui, Administrator *Bonnie A. Kahakui*

SUBJECT: **Change No. 7**  
SPO Price List Contract No. 23-14  
NASPO ValuePoint Inmate Communications  
RFP No. 99SWC-S1154  
Expires: December 31, 2028

The following change has been made to the price list contract:

- The point of contact for the Executive Branch has been updated.

The current price list contract incorporating Change No. 7 is available on the SPO website: <http://spo.hawaii.gov>  
Click on Price & Vendor List Contracts on the Home page

If you have any questions, please contact Andrei Calucag at (808) 586-0566 or [andrei.n.calucag@hawaii.gov](mailto:andrei.n.calucag@hawaii.gov).

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**STATE OF HAWAII  
STATE PROCUREMENT OFFICE**

**SPO Price List Contract No. 23-14**

Includes Change No. 7

Effective: 06/15/2026

**THIS SPO PRICE/VENDOR LIST CONTRACT IS FOR AUTHORIZED BUSINESS ONLY**

**NASPO VALUEPOINT**  
**Inmate Communications**  
(RFP No. 99SWC-S1154)  
May 3, 2023 to December 31, 2028

**INFORMATION ON NASPO VALUEPOINT**

The NASPO ValuePoint Cooperative Purchasing Organization is a multi-state contracting consortium of state governments, including local governments, of which the State of Hawaii is a member. NASPO ValuePoint Purchasing Organization seeks to achieve price discounts by combining the requirements of multi-state governmental agencies, and cost-effective and efficient acquisition of quality products and services.

The State of Nevada is the current lead agency and contract administrator for the NASPO ValuePoint Inmate Communications contract. A request for competitive sealed proposals was issued on behalf of NASPO ValuePoint Cooperative Purchasing Organization, LLC and a contract was awarded to five (5) qualified Contractors. The State of Hawaii has signed one (1) PA.

For additional information on this contract, visit the NASPO ValuePoint website at <https://www.naspovaluepoint.org/portfolio/inmate-communications/>.



**PARTICIPATING JURISDICTIONS** listed below have signed a cooperative agreement with the SPO and are authorized to utilize this price list contract

Executive Departments/Agencies  
Judiciary

The participating jurisdictions are not required but may purchase from this price list contract, and requests for exception from the contract are not required. Participating jurisdictions are allowed to purchase from other contractors; however, HRS chapter 103D, and the procurement rules apply to purchases by using the applicable method of procurement and its procedures, such as small purchases or competitive sealed bidding. The decision to use this contract or to solicit pricing from other sources is at the discretion of the participating jurisdiction.

**POINTS OF CONTACT.** Questions regarding the products listed, ordering, pricing and status should be directed to the contractor(s).

Procurement questions or concerns may be directed as follows:

Jurisdiction	Name	Telephone	FAX	E-mail
Executive	Andrei Calucag	(808) 586-0566	(808) 586-0570	<a href="mailto:andrei.n.calucag@hawaii.gov">andrei.n.calucag@hawaii.gov</a>
Judiciary	Tritia Cruz	(808) 538-5805	(808) 538-5802	<a href="mailto:tritia.l.cruz@courts.hawaii.gov">tritia.l.cruz@courts.hawaii.gov</a>

**CONTRACTORS.** The authorized contractor(s) are listed in this price list contract. They have signed a Master Agreement with the State of Nevada and a Participating Addendum with the Hawaii State Procurement Office.

**Contractor**

Global Tel\*Link Corporation dba ViaPath Technologies

**Master Agreement Number**

99SWC-NV22-13385

**VENDOR CODES.** For annotation on purchase orders are obtainable from the Alphabetical Vendor Edit *Table* available at your department’s fiscal office. Agencies are cautioned that the remittance address on an invoice may be different from the address of the vendor code annotated on the purchase order.

**COMPLIANCE PURSUANT TO HRS §103D-310(c).** Prior to awarding this contract, the SPO verified compliance of the Contractor(s) named in the SPO Price List Contract No. 23-14. No further compliance verification is required prior to issuing a contract, purchase order, or pCard payment when utilizing this contract.

**PURCHASING CARD (pCard).** The State of Hawaii Purchasing Card (pCard) is required to be used by the Executive department/agencies, excluding the DOE, SFA, HHSC, OHA, and UH, for orders totaling less than \$2,500. For purchases of \$2,500 or more, agencies may use the pCard, subject to its credit limit, or issue a purchase order.

Note: Vendors may impose a transaction fee, not to exceed 4%, for pCard transactions.

**PURCHASE ORDERS** may be issued for \$2,500 or more, and for Vendors who either do not accept the pCard, set minimum order requirements before accepting the pCard for payment, or charge its customers a transaction fee for the usage.

**SPO PL CONTRACT NO. 23-14 & applicable NASPO VALUEPOINT MASTER AGREEMENT NUMBER** shall be typed on purchase orders and pCard transaction document, as applicable.

**PAYMENTS** are to be made to the Contractor(s) remittance address. HRS §103-10 provides that the State shall have thirty (30) calendar days after receipt of invoice or satisfactory completion of contract to make payment. Payments may also be made via pCard.

**LEASE AGREEMENTS** are not allowed under this contract.

**STATE GENERAL EXCISE TAX (GET) AND COUNTY SURCHARGE** shall not exceed the following rates if seller elects to pass on the charges to its customers.

COUNTY	COUNTY SURCHARGE TAX RATE	STATE GET	MAX PASS-ON TAX RATE	EXPIRATION DATE OF SURCHARGE TAX RATE
C&C OF HONOLULU	0.50%	4.0%	4.7120%	12/31/2030
HAWAII	0.50%	4.0%	4.7120%	12/31/2030
COUNTY OF MAUI (including Molokai and Lanai)	0.50%	4.0%	4.7120%	12/31/2030
KAUAI	0.50%	4.0%	4.7120%	12/31/2030

The GET or use tax and county surcharge may be added to the invoice as a separate line item and shall not exceed the current max pass-on tax rate(s) for each island.

County surcharges on state general excise (GE) tax or Use tax may be visibly passed on but is not required. For more information on county surcharges and the max pass-on tax rate, please visit the Department of Taxation's website at <http://tax.hawaii.gov/geninfo/countysurcharge>.

**COMPLIANCE PURSUANT TO HRS §103-53.** All state and county contracting officers or agents shall withhold final payment of a contract until the receipt of tax clearances from the director of taxation and the Internal Revenue Service. This section does not apply to contracts of less than \$25,000.

**VENDOR AND PRODUCT EVALUATION** form, SPO-012, for the purpose of addressing concerns on this price list contract, is available to agencies at the SPO website: <http://spo.hawaii.gov>. Click on *Forms* on the home page.

**PRICE OR VENDOR LIST CONTRACT AVAILABLE ON THE INTERNET** at the SPO website: <http://spo.hawaii.gov>. Click on *Price & Vendor List Contracts* on the home page.

## CONTRACT INFORMATION

**Shipping and Delivery.** All deliveries shall be F.O.B. destination, freight pre-paid with all transportation and handling charges paid by the contractor.

**Term of Purchase.** Orders must be placed prior to the termination date but may have a delivery date or performance period up to 120 days past the then-current termination date.

### **Inmate Kiosks and Tablets**

1. Software Application
2. Kiosk Hardware
3. Kiosk Technical Environment
4. Tablet Device
5. Wireless Tablets Technical Environment

### **Inmate Telephone System (ITS)**

1. ITS General Functionality
2. Regulatory Requirements
3. Vendor Responsibilities In Initial Installation And Ongoing Maintenance
4. Station Equipment Specifications
5. Network and Infrastructure Requirements
6. Software Requirements
7. Database Requirements
8. Data Storage
9. Security Features
10. ITS Inmate Identification Number (ID) Application
11. System Restriction, Fraud Control and Notification Requirements
12. System Network Status Monitoring Component
13. Debit or Inmate Based Pre-Paid Application
14. Training
15. General Maintenance
16. Transition Plan
17. Maintenance/Service

**Suggested Rate Tiers**

<b>Suggested Rate Tiers based on Annual Minute of Use for Bundled Solution (Inmate Phone, Tablet, Video Visit and Payments)</b>			
<b>Minutes of Use (Annual)</b>		<b>All Call Types Domestic</b>	<b>All Call Types International</b>
<b>Low</b>	<b>High</b>		
75,000,001	And Up	\$0.020	\$0.020
40,000,001	75,000,000	\$0.028	\$0.028
15,000,001	40,000,000	\$0.032	\$0.032
5,000,001	15,000,000	\$0.033	\$0.033
2,500,001	5,000,000	\$0.044	\$0.044
1,000,001	2,500,000	\$0.060	\$0.060
500,001	1,000,000	\$0.084	\$0.084
100,001	500,000	\$0.099	\$0.099
1	100,000	\$0.126	\$0.126

## AGENCY INSTRUCTIONS

1. Agency shall define entity specific or project specific requirements. Order shall include at minimum:
  - a. The services or supplies being delivered
  - b. A shipping address and other delivery requirements, if any
  - c. A billing address
  - d. Purchasing Entity contact information (name, email and phone number)
  - e. Price
  - f. A not-to-exceed total for the products or services being ordered
  
2. Quotes
  - a. For purchases under \$5,000:
    - i. Obtain a minimum of one (1) price quote from a manufacturer or authorized reseller.
    - ii. Form SPO-010 is optional.
  - b. For purchases from \$5,000 to under \$100,000:
    - i. Obtain a price quote from two or more different manufacturers, or
    - ii. Select one manufacturer that lists two or more authorized resellers and obtain a minimum of two price quotes from the manufacturer and/or their authorized resellers.
    - iii. Complete Form SPO-010.
  - c. For purchases from \$100,000 and above:
    - i. Three quotes are required. Select three different manufacturers, then obtain a quote from the manufacturer or its authorized reseller.
    - ii. Complete Form SPO-010.
  - d. A no bid or response, does not count as a quote.
  - e. Basis of Award. Purchasing Agency may award on best value. Best value means the most advantageous offer determined by evaluating and comparing all relevant criteria, in addition to price, so that the offer meeting the overall combination that best serves the State is selected. These criteria may include, but not limited to, the total cost of ownership, performance history of the vendor, quality of goods, warranties, services, or construction, delivery, and proposed technical performance. The agency shall justify in writing, and document kept in the procurement file, when not selecting the lowest quote.
  - f. Agencies shall ensure that task orders, statements of work, or requests for quotations include the requirement to comply with the Hawaii Electronic Information Technology Disability Access Standards. The following language shall be included when procuring information technology:

“All electronic information technology developed or provided under this contract or procurement shall comply with the applicable requirements of the Hawaii Electronic Information Technology Disability Access Standards (Access Standards).”
  - g. Personnel conducting or participating in utilizing Vendor List Contract No. 23-14 is responsible for completing form SPO-010, Record of Procurement, for purchases of \$5,000 or more. If unable to obtain the minimum number of price quotes, written justification is

explained in Part C. If award is not made to the lowest bidder, written justification is explained in Part D. The approved Form SPO-010 is kept in the procurement/contract file.



**GLOBAL TEL\*LINK CORPORATION dba VIAPATH TECHNOLOGIES**

Master Agreement No. 99SWC-NV22-13385

NASPO URL: <https://www.naspovaluepoint.org/portfolio/inmate-communications/global-tellink-corporation-dba-viapath-technologies-viapath/>

**Primary Point of Contact:**

Minnie McGinnis  
AVP Business Development Enablement  
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**Secondary Point of Contact:**

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Senior Account Manager – West Region  
Phone: (509) 951-2532  
Email: [Steve.Warren@viapath.com](mailto:Steve.Warren@viapath.com)

**Address:**

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Falls Church, VA 22042

**Remittance Address:**

900 Western America Circle, Ste 300  
Mobile, AL 36609  
\*Vendor Code: 357546-00

To view products: [www.viapath.com](http://www.viapath.com)

\*Executive Branch Jurisdiction Vendor Code. For other jurisdictions, see Vendor Codes section above.